

# COORDINATED RESPONSE EXERCISE<sup>®</sup>

## Pipeline Safety Training For First Responders



## EMERGENCY RESPONSE MANUAL

Overview

Operator Profiles

Emergency Response

NENA Pipeline Emergency Operations

Signs of a Pipeline Release

High Consequence Area Identification

Pipeline Industry ER Initiatives

Pipeline Damage Reporting Law

**2024**

# EMERGENCY CONTACT LIST

Company Name	Emergency Number	Company Name	Emergency Number
Aurora Utilities .....	(812) 926-2557	NIPSCO (Northern Indiana Public Service Company) .....	(800) 634-3524
Bainbridge Utilities.....	(765) 522-6238	NuStar Pipeline Operating Partnership LP .....	(800) 759-0033
Batesville Water & Gas Utility .....	(812) 934-3811	Ohio Valley Gas Corporation	
Boonville Natural Gas.....	(812) 897-2260	Connersville District.....	(765) 825-1149
BP Pipelines (North America) Inc. ....	(800) 548-6482	or .....	(800) 326-1148
Buckeye Partners, L.P. ....	(800) 331-4115	Portland District: Jay County .....	(260) 726-8114
CenterPoint Energy .....	(800) 227-1376	Portland District: Randolph County .....	(765) 584-5503
Chrisney Municipal Gas.....	(911)	Sullivan District.....	(877) 884-6368
CITGO Petroleum Corporation.....	(800) 471-9191	Tell City District.....	(812) 547-2396
Citizens Energy Group .....	(800) 458-4553	or .....	(877) 842-2397
Community Natural Gas Co. Inc.....	(618) 972-4060	Winchester District.....	(765) 584-5503
Countrymark Refining and Logistics, LLC .....	(812) 838-8500	or .....	(877) 853-5501
or .....	ext.8500 (800) 832-5490	Osgood (town of) Gas Utility.....	(812) 689-0178
Enbridge US Inc. / Texas Eastern LP (Gas) .....	(800) 231-7794	Panhandle Eastern Pipe Line.....	(800) 225-3913
Enbridge US Inc. / Texas Eastern LP (Oil) .....	(800) 858-5253	Pembina Cochin LLC.....	(800) 360-4706
Enterprise Products Operating LLC.....	(888) 883-6308	Pittsboro (town of) .....	(317) 892-3326
Explorer Pipeline Company.....	(888) 876-0036	Poseyville Municipal Utilities.....	(812) 874-2212
Fountaintown Gas Company, Inc. ....	(800) 379-1800	Rensselaer (city of) Gas Utility. ....	(219) 866-7602
or .....	(833) 763-6393	Riverside Petroleum Indiana LLC.....	(888) 871-3550
Hoosier Energy REC, Inc. ....	(812) 875-9707	Roachdale (town of) Municipal Utility .....	(765) 301-0828
Huntingburg Energy Department.....	(812) 683-2327	Rockies Express Pipeline .....	(877) 436-2253
Indiana Natural Gas Corporation.....	(800) 777-0659	South Eastern Indiana Natural Gas Co. Inc. ....	(800) 379-1800
Indiana Utilities Corporation .....	(800) 589-8142	or .....	(833) 654-2444
Jasonville Utilities .....	(812) 665-2680	Switzerland County Natural Gas Co Inc.....	(812) 427-3332
or .....	(812) 798-5630	Sycamore Gas Company .....	(877) 544-2726
Jasper Municipal Gas & Water .....	(812) 482-9131	Tallgrass .....	(877) 436-2253
Kinder Morgan (Natural Gas Pipeline Company of America).....	(800) 733-2490	TC Energy Natural Gas .....	(800) 447-8066
Lapel (town of).....	(765) 534-3157	TC Energy / Columbia Gas Transmission .....	(800) 447-8066
Linde .....	(800) 926-9620	Texas Gas Transmission, LLC.....	(800) 626-1948
Linton Municipal Utilities.....	(812) 847-4411	Trunkline Gas .....	(800) 225-3913
Midwest Natural Gas Corporation (Bloomfield) .....	(812) 384-4150	Valero Terminaling and Distribution Company.....	(866) 423-0898
or .....	(800) 491-4150	Valley Rural Utility Company .....	(888) 784-6160
Midwest Natural Gas Corporation (Scottsburg).....	(812) 752-2230	Vector Pipeline.....	(888) 427-7777
or .....	(800) 654-2361	Vermillion Rise Mega Park .....	(765) 245-2415
Montezuma Municipal Gas Utility .....	(765) 245-2759	West Shore Pipe Line Company .....	(888) 625-7310
or .....	(765) 245-2211	Wolverine Pipe Line Company .....	(888) 337-5004
New Harmony (town of) Gas Utilities (Day).....	(812) 682-4846		
New Harmony (town of) Gas Utilities (Night) .....	(812) 838-8363		

**Note: The above numbers are for emergency situations.**

**Additional pipeline operators may exist in your area.**

**Visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov) for companies not listed above.**

## ONE-CALL SYSTEM

## PHONE NUMBER

Indiana811 .....(800) 382-5544

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To: ALL EMERGENCY OFFICIALS  
From: Paradigm Liaison Services, LLC  
Re: Pipeline Emergency Response Planning Information

This material is provided to your department as a reference to pipelines that operate in your state in case you are called upon to respond to a pipeline emergency.

For more information on these pipeline companies, please contact each company directly. You will find contact information for each company represented throughout the material.

This information only represents the pipeline and/or gas companies who work with our organization to provide training and communication to Emergency Response agencies such as yours. There may be additional pipeline operators in your area that are not represented in this document.

For information and mapping on other Transmission Pipeline Operators please visit the National Pipeline Mapping System (NPMS) at:  
<https://www.npms.phmsa.dot.gov>.

For information on other Gas and Utility Operators please contact your appropriate state commission office.

Further product-specific information may be found in the US Department of Transportation (DOT) *Emergency Response Guidebook for First Responders*.

The Guidebook is available at:  
<https://www.phmsa.dot.gov/sites/phmsa.dot.gov/files/2020-08/ERG2020-WEB.pdf>.

# Pipeline Emergency Response **PLANNING INFORMATION**

## **ON BEHALF OF:**



**Indiana Pipeline Awareness Association**

### **Members of INPAA include:**

Aurora Utilities  
Bainbridge Utilities  
Batesville Water & Gas Utility  
Boonville Natural Gas  
BP Pipelines (North America) Inc.  
Buckeye Partners, L.P.  
CenterPoint Energy  
Chrisney Municipal Gas  
CITGO Petroleum Corporation  
Citizens Energy Group  
Community Natural Gas Co. Inc.  
Countrymark Refining and Logistics, LLC  
Enbridge US Inc. / Texas Eastern Transmission LP  
Enterprise Products Operating LLC  
Explorer Pipeline Company  
Fountaintown Gas Company, Inc.  
Hoosier Energy REC, Inc.  
Huntingburg Energy Department  
Indiana Natural Gas Corporation  
Indiana Utilities Corporation  
Jasonville Utilities  
Jasper Municipal Gas & Water  
Lapel (town of)  
Linde  
Linton Municipal Utilities  
Midwest Natural Gas Corporation  
Montezuma Municipal Gas Utility

Natural Gas Pipeline Company of America/Kinder Morgan  
New Harmony (town of) Gas Utilities  
NIPSCO (Northern Indiana Public Service Company)  
Nustar Pipeline Operating Partnership LP  
Ohio Valley Gas Corporation  
Osgood (town of) Gas Utility  
Panhandle Eastern Pipe Line  
Pembina Cochin LLC  
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Rensselaer (city of) Gas Utility  
Riverside Petroleum Indiana LLC  
Roachdale (town of) Municipal Utility  
South Eastern Indiana Natural Gas Co. Inc.  
Switzerland County Natural Gas Co Inc.  
Sycamore Gas Company  
Tallgrass  
TC Energy  
Texas Gas Transmission, LLC  
Trunkline Gas  
Valero Terminating and Distribution Company  
Valley Rural Utility Company  
Vector Pipeline  
Vermillion Rise Mega Park  
West Shore Pipe Line Company  
Wolverine Pipe Line Company



Note: The enclosed information to assist in emergency response planning is delivered by Paradigm Liaison Services, LLC on behalf of the above sponsoring companies. Visit the National Pipeline Mapping System at <https://www.npms.phmsa.dot.gov> to determine additional companies operating in your area.

**Pipeline Purpose and Reliability**

- Critical national infrastructure
- Over 2.7 million miles of pipeline provide 65% of our nation's energy
- 20 million barrels of liquid product used daily
- 21 trillion cubic feet of natural gas used annually

**Safety Initiatives**

- Pipeline location
  - Existing right-of-way (ROW)
- ROW encroachment prevention
  - No permanent structures, trees or deeply rooted plants
- Hazard awareness and prevention methods
- Pipeline maintenance activities
  - Cleaning and inspection of pipeline system

**Product Hazards and Characteristics****Petroleum (flow rate can be hundreds of thousands of gallons per hour)**

- Flammable range may be found anywhere within the hot zone
- H<sub>2</sub>S can be a by-product of crude oil

<u>Type 1 Products</u>	<u>Flash Point</u>	<u>Ignition Temperature</u>
Gasoline	- 45 °F	600 °F
Jet Fuel	100 °F	410 °F
Kerosene	120 °F	425 °F
Diesel Fuel	155 °F	varies
Crude Oil	25 °F	varies

**Natural Gas (flow rate can be hundreds of thousands of cubic feet per hour)**

- Flammable range may be found anywhere within the hot zone
- Rises and dissipates relatively quickly
- H<sub>2</sub>S can be a by-product of natural gas – PPM = PARTS PER MILLION
  - 0.02 PPM                      Odor threshold
  - 10.0 PPM                      Eye irritation
  - 100 PPM                      Headache, dizziness, coughing, vomiting
  - 200-300 PPM                  Respiratory inflammation within 1 hour of exposure
  - 500-700 PPM                  Loss of consciousness/possible death in 30-60 min.
  - 700-900 PPM                  Rapid loss of consciousness; death possible
  - Over 1000 PPM                Unconsciousness in seconds; death in minutes
- Incomplete combustion of natural gas may release carbon monoxide
- Storage facilities may be present around populated areas/can be depleted production facilities or underground caverns
- Gas travel may be outside the containment vessel along the natural cavern between the pipe and soil

**Propane, Butane and Other Similar Products**

- Flammable range may be found anywhere within the hot zone
- Products cool rapidly to sub-zero temperatures once outside the containment vessel
- Vapor clouds may be white or clear

<u>Type 3 Products</u>	<u>Flash Point</u>	<u>Ignition Temperature</u>
Propane	- 150 °F	920-1120 °F
Butane	- 60 °F	725-850 °F

**Line Pressure Hazards**

- Transmission pipelines – steel (*high pressure: average 800-1200psi*)
- Local gas pipeline transmission – steel (*high pressure: average 200-1000psi*)
- Local gas mains and services – steel and/or plastic (*low to medium pressure*)
  - Mains: up to 300psi
  - Service lines: up to regulator
    - Average 30-45psi and below
    - Can be up to 60-100psi in some areas
- At regulator into dwelling: ounces of pressure

## **Leak Recognition and Response**

- Sight, sound, smell – indicators vary depending on product
- Diesel engines – fluctuating RPMs
- Black, dark brown or clear liquids/dirt blowing into air/peculiar odors/dead insects around gas line/dead vegetation
- Rainbow sheen on the water/mud or water bubbling up/frozen area on ground/frozen area around gas meter
- Any sign, gut feeling or hunch should be respected and taken seriously
- Take appropriate safety actions ASAP

## **High Consequence Area (HCA) Regulation**

- Defined by pipeline regulations 192 and 195
- Requires specialized communication and planning between responders and pipeline/gas personnel
- May necessitate detailed information from local response agencies to identify HCAs in area

## **Emergency Response Basics**

- Always follow pipeline/gas company recommendations – pipeline representatives may need escort to incident site
- Advance preparation
  - Get to know your pipeline operators/tour their facilities if possible
  - Participate in their field exercises/request on-site training where available
  - Develop response plans and practice
- Planning partners
  - Pipeline & local gas companies
  - Police – local/state/sheriff
  - Fire companies/HAZMAT/ambulance/hospitals/Red Cross
  - LEPC/EMA/public officials
  - Environmental management/Department of Natural Resources
  - Army Corps of Engineers/other military officials
  - Other utilities
- Risk considerations
  - Type/volume/pressure/location/geography of product
  - Environmental factors – wind, fog, temperature, humidity
  - Other utility emergencies
- Incident response
  - Always approach from upwind/park vehicle a safe distance away/if vehicle stalls – DO NOT attempt to restart
  - Gather information/establish incident command/identify command structure
  - Initiate communications with pipeline/gas company representative ASAP
  - Control/deny entry: vehicle, boat, train, aircraft, foot traffic, media – refer all media questions to pipeline/gas reps
- Extinguish fires only
  - To aid in rescue or evacuation
  - To protect exposures
  - When controllable amounts of vapor or liquid present
- Incident notification – pipeline control center or local gas company number on warning marker
  - In ***Pipeline Emergency Response Planning Information Manual***
  - Emergency contact list in ***Program Guide***
  - Call immediately/provide detailed incident information
- Pipeline security – assist by noting activity on pipeline/gas facilities
  - Report abnormal activities around facilities
  - Suspicious excavation/abandoned vehicles/non-company personnel/non-company vehicles
  - Freshly disturbed soil/perimeter abnormalities

## **One-Call**

- One-Call centers are not responsible for marking lines
- Each state has different One-Call laws. Familiarize yourself with the state you are working in
- Not all states require facility owners to be members of a One-Call
- You may have to contact some facility owners on your own if they are not One-Call members
- In some states, homeowners must call before they dig just like professional excavators

## POTENTIAL HAZARDS

### FIRE OR EXPLOSION

- **HIGHLY FLAMMABLE: Will be easily ignited by heat, sparks or flames.**
- Vapors may form explosive mixtures with air.
- Vapors may travel to source of ignition and flash back.
- Most vapors are heavier than air. They will spread along ground and collect in low or confined areas (sewers, basements, tanks).
- Vapor explosion hazard indoors, outdoors or in sewers.
- Those substances designated with a "P" may polymerize explosively when heated or involved in a fire.
- Runoff to sewer may create fire or explosion hazard.
- Containers may explode when heated.
- Many liquids are lighter than water.
- Substance may be transported hot.
- **If molten aluminum is involved, refer to GUIDE 169.**

### HEALTH

- Inhalation or contact with material may irritate or burn skin and eyes.
- Fire may produce irritating, corrosive and/or toxic gases.
- Vapors may cause dizziness or suffocation.
- Runoff from fire control or dilution water may cause pollution.

### PUBLIC SAFETY

- **CALL Emergency Response Telephone Number on Shipping Paper first. If Shipping Paper not available appropriate telephone numbers can be found in the Emergency Response Guidebook.**
- As an immediate precautionary measure, isolate spill or leak area for at least 50 meters (150 feet) in all directions.
- Keep unauthorized personnel away.
- Stay upwind.
- Keep out of low areas.
- Ventilate closed spaces before entering.

### PROTECTIVE CLOTHING

- Wear positive pressure self-contained breathing apparatus (SCBA).
- Structural firefighters' protective clothing will only provide limited protection.

### EVACUATION

#### Large Spill

- Consider initial downwind evacuation for at least 300 meters (1000 feet).

#### Fire

- If tank, rail car or tank truck is involved in a fire, ISOLATE for 800 meters (1/2 mile) in all directions; also, consider initial evacuation for 800 meters (1/2 mile) in all directions.

## EMERGENCY RESPONSE

### FIRE

**CAUTION: All these products have a very low flash point: Use of water spray when fighting fire may be inefficient.**

**CAUTION: For mixtures containing alcohol or polar solvent, alcohol-resistant foam may be more effective.**

#### Small Fire

- Dry chemical, CO<sub>2</sub>, water spray or regular foam.

#### Large Fire

- Water spray, fog or regular foam.

- Use water spray or fog; do not use straight streams.
- Move containers from fire area if you can do it without risk.

#### Fire involving Tanks or Car/Trailer Loads

- Fight fire from maximum distance or use unmanned hose holders or monitor nozzles.
- Cool containers with flooding quantities of water until well after fire is out.
- Withdraw immediately in case of rising sound from venting safety devices or discoloration of tank.
- ALWAYS stay away from tanks engulfed in fire.
- For massive fire, use unmanned hose holders or monitor nozzles; if this is impossible, withdraw from area and let fire burn.

### SPILL OR LEAK

- ELIMINATE all ignition sources (no smoking, flares, sparks or flames in immediate area).
- All equipment used when handling the product must be grounded.
- Do not touch or walk through spilled material.
- Stop leak if you can do it without risk.
- Prevent entry into waterways, sewers, basements or confined areas.
- A vapor suppressing foam may be used to reduce vapors.
- Absorb or cover with dry earth, sand or other non-combustible material and transfer to containers.
- Use clean non-sparking tools to collect absorbed material.

### FIRST AID

- Move victim to fresh air.
- Call 911 or emergency medical service.
- Give artificial respiration if victim is not breathing.
- Administer oxygen if breathing is difficult.
- Remove and isolate contaminated clothing and shoes.
- In case of contact with substance, immediately flush skin or eyes with running water for at least 20 minutes.
- Wash skin with soap and water.
- In case of burns, immediately cool affected skin for as long as possible with cold water. Do not remove clothing if adhering to skin.
- Keep victim warm and quiet.
- Ensure that medical personnel are aware of the material(s) involved and take precautions to protect themselves.

<b>PRODUCT:</b> Crude Oil	
<b>DOT GUIDEBOOK ID #:</b> 1267	<b>GUIDE #:</b> 128

<b>PRODUCT:</b> Diesel Fuel	
<b>DOT GUIDEBOOK ID #:</b> 1202	<b>GUIDE #:</b> 128

<b>PRODUCT:</b> Jet Fuel	
<b>DOT GUIDEBOOK ID #:</b> 1863	<b>GUIDE #:</b> 128

<b>PRODUCT:</b> Gasoline	
<b>DOT GUIDEBOOK ID #:</b> 1203	<b>GUIDE #:</b> 128

*Refer to the Emergency Response Guidebook for additional products not listed.*

## POTENTIAL HAZARDS

### FIRE OR EXPLOSION

- **EXTREMELY FLAMMABLE..**
- Will be easily ignited by heat, sparks or flames.
- Will form explosive mixtures with air.
- Vapors from liquefied gas are initially heavier than air and spread along ground.
- **CAUTION: Hydrogen (UN1049), Deuterium (UN1957), Hydrogen, refrigerated liquid (UN1966) and Methane (UN1971) are lighter than air and will rise. Hydrogen and Deuterium fires are difficult to detect since they burn with an invisible flame. Use an alternate method of detection (thermal camera, broom handle, etc.)**
- Vapors may travel to source of ignition and flash back.
- Cylinders exposed to fire may vent and release flammable gas through pressure relief devices.
- Containers may explode when heated.
- Ruptured cylinders may rocket.

### HEALTH

- Vapors may cause dizziness or asphyxiation without warning.
- Some may be irritating if inhaled at high concentrations.
- Contact with gas or liquefied gas may cause burns, severe injury and/or frostbite.
- Fire may produce irritating and/or toxic gases.

### PUBLIC SAFETY

- **CALL Emergency Response Telephone Number on Shipping Paper first. If Shipping Paper not available appropriate telephone numbers can be found in the Emergency Response Guidebook.**
- As an immediate precautionary measure, isolate spill or leak area for at least 100 meters (330 feet) in all directions.
- Keep unauthorized personnel away.
- Stay upwind.
- Many gases are heavier than air and will spread along ground and collect in low

- or confined areas (sewers, basements, tanks).
- Keep out of low areas.

### PROTECTIVE CLOTHING

- Wear positive pressure self-contained breathing apparatus (SCBA).
- Structural firefighters' protective clothing will only provide limited protection.
- Always wear thermal protective clothing when handling refrigerated/cryogenic liquids.

### EVACUATION

#### Large Spill

- Consider initial downwind evacuation for at least 800 meters (1/2 mile).

#### Fire

- If tank, rail car or tank truck is involved in a fire, ISOLATE for 1600 meters (1 mile) in all directions; also, consider initial evacuation for 1600 meters (1 mile) in all directions.

## EMERGENCY RESPONSE

### FIRE

- **DO NOT EXTINGUISH A LEAKING GAS FIRE UNLESS LEAK CAN BE STOPPED. CAUTION: Hydrogen (UN1049), Deuterium (UN1957) and Hydrogen, refrigerated liquid (UN1966) burn with an invisible flame. Hydrogen and Methane mixture, compressed (UN2034) may burn with an invisible flame.**

#### Small Fire

- Dry chemical or CO2.

#### Large Fire

- Water spray or fog.
- Move containers from fire area if you can do it without risk.

#### Fire involving Tanks

- Fight fire from maximum distance or use unmanned hose holders or monitor nozzles.
- Cool containers with flooding quantities of water until well after fire is out.
- Do not direct water at source of leak or safety devices; icing may occur.
- Withdraw immediately in case of rising sound from venting safety devices or discoloration of tank.
- ALWAYS stay away from tanks engulfed in fire.
- For massive fire, use unmanned hose holders or monitor nozzles; if this is impossible, withdraw from area and let fire

- Prevent spreading of vapors through sewers, ventilation systems and confined areas.
- Isolate area until gas has dispersed.
- **CAUTION: When in contact with refrigerated/cryogenic liquids, many materials become brittle and are likely to break without warning.**

### FIRST AID

- Move victim to fresh air.
- Call 911 or emergency medical service.
- Give artificial respiration if victim is not breathing.
- Administer oxygen if breathing is difficult.
- Remove and isolate contaminated clothing and shoes.
- Clothing frozen to the skin should be thawed before being removed.
- In case of contact with liquefied gas, thaw frosted parts with lukewarm water.
- In case of burns, immediately cool affected skin for as long as possible with cold water. Do not remove clothing if adhering to skin.
- Keep victim warm and quiet.
- Ensure that medical personnel are aware of the material(s) involved and take precautions to protect themselves.

### SPILL OR LEAK

- ELIMINATE all ignition sources (no smoking, flares, sparks or flames in immediate area).
- All equipment used when handling the product must be grounded.
- Do not touch or walk through spilled material.
- Stop leak if you can do it without risk.
- If possible, turn leaking containers so that gas escapes rather than liquid.
- Use water spray to reduce vapors or divert vapor cloud drift. Avoid allowing water runoff to contact spilled material.
- Do not direct water at spill or source of leak.

<b>PRODUCT:</b> Propane	
<b>DOT GUIDEBOOK ID #:</b> 1075	<b>GUIDE #:</b> 115

<b>PRODUCT:</b> Butane	
<b>DOT GUIDEBOOK ID #:</b> 1075	<b>GUIDE #:</b> 115

<b>PRODUCT:</b> Ethane	
<b>DOT GUIDEBOOK ID #:</b> 1035	<b>GUIDE #:</b> 115

<b>PRODUCT:</b> Propylene	
<b>DOT GUIDEBOOK ID #:</b> 1075/1077	<b>GUIDE #:</b> 115

<b>PRODUCT:</b> Natural Gas Liquids	
<b>DOT GUIDEBOOK ID #:</b> 1972	<b>GUIDE #:</b> 115

Refer to the Emergency Response Guidebook for additional products not listed.

## POTENTIAL HAZARDS

### FIRE OR EXPLOSION

- **EXTREMELY FLAMMABLE.**
- Will be easily ignited by heat, sparks or flames.
- Will form explosive mixtures with air.
- Vapors from liquefied gas are initially heavier than air and spread along ground.
- **CAUTION: Hydrogen (UN1049), Deuterium (UN1957), Hydrogen, refrigerated liquid (UN1966) and Methane (UN1971) are lighter than air and will rise. Hydrogen and Deuterium fires are difficult to detect since they burn with an invisible flame. Use an alternate method of detection (thermal camera, broom handle, etc.)**
- Vapors may travel to source of ignition and flash back.
- Cylinders exposed to fire may vent and release flammable gas through pressure relief devices.
- Containers may explode when heated.
- Ruptured cylinders may rocket.

### HEALTH

- Vapors may cause dizziness or asphyxiation without warning.
- Some may be irritating if inhaled at high concentrations.
- Contact with gas or liquefied gas may cause burns, severe injury and/or frostbite.
- Fire may produce irritating and/or toxic gases.

### PUBLIC SAFETY

- **CALL Emergency Response Telephone Number on Shipping Paper first. If Shipping Paper not available appropriate telephone numbers can be found in the Emergency Response Guidebook.**
- As an immediate precautionary measure, isolate spill or leak area for at least 100 meters (330 feet) in all directions.
- Keep unauthorized personnel away.
- Stay upwind.
- Many gases are heavier than air and will spread along ground and collect in low

- or confined areas (sewers, basements, tanks).
- Keep out of low areas.

### PROTECTIVE CLOTHING

- Wear positive pressure self-contained breathing apparatus (SCBA).
- Structural firefighters' protective clothing will only provide limited protection.
- Always wear thermal protective clothing when handling refrigerated/cryogenic liquids.

### EVACUATION

#### Large Spill

- Consider initial downwind evacuation for at least 800 meters (1/2 mile).

#### Fire

- If tank, rail car or tank truck is involved in a fire, ISOLATE for 1600 meters (1 mile) in all directions; also, consider initial evacuation for 1600 meters (1 mile) in all directions.

## EMERGENCY RESPONSE

### FIRE

- **DO NOT EXTINGUISH A LEAKING GAS FIRE UNLESS LEAK CAN BE STOPPED. CAUTION: Hydrogen (UN1049), Deuterium (UN1957) and Hydrogen, refrigerated liquid (UN1966) burn with an invisible flame. Hydrogen and Methane mixture, compressed (UN2034) may burn with an invisible flame.**

#### Small Fire

- Dry chemical or CO<sub>2</sub>.

#### Large Fire

- Water spray or fog.
- Move containers from fire area if you can do it without risk.

#### Fire involving Tanks

- Fight fire from maximum distance or use unmanned hose holders or monitor nozzles.
- Cool containers with flooding quantities of water until well after fire is out.
- Do not direct water at source of leak or safety devices; icing may occur.
- Withdraw immediately in case of rising sound from venting safety devices or discoloration of tank.
- ALWAYS stay away from tanks engulfed in fire.
- For massive fire, use unmanned hose holders or monitor nozzles; if this is impossible, withdraw from area and let fire burn.

#### SPILL OR LEAK

- ELIMINATE all ignition sources (no smoking, flares, sparks or flames in immediate area).
- All equipment used when handling the product must be grounded.
- Do not touch or walk through spilled material.
- Stop leak if you can do it without risk.
- If possible, turn leaking containers so that gas escapes rather than liquid.
- Use water spray to reduce vapors or divert vapor cloud drift. Avoid allowing water runoff to contact spilled material.
- Do not direct water at spill or source of leak.
- Prevent spreading of vapors through sewers, ventilation systems and confined areas.

- Isolate area until gas has dispersed.
- **CAUTION: When in contact with refrigerated/cryogenic liquids, many materials become brittle and are likely to break without warning.**

### FIRST AID

- Move victim to fresh air.
- Call 911 or emergency medical service.
- Give artificial respiration if victim is not breathing.
- Administer oxygen if breathing is difficult.
- Remove and isolate contaminated clothing and shoes.
- Clothing frozen to the skin should be thawed before being removed.
- In case of contact with liquefied gas, thaw frosted parts with lukewarm water.
- In case of burns, immediately cool affected skin for as long as possible with cold water. Do not remove clothing if adhering to skin.
- Keep victim warm and quiet.
- Ensure that medical personnel are aware of the material(s) involved and take precautions to protect themselves.

**DOT GUIDEBOOK ID #:** 1971  
**GUIDE #:** 115

#### CHEMICAL NAMES:

- Natural Gas
- Methane
- Marsh Gas
- Well Head Gas
- Fuel Gas
- Lease Gas
- Sour Gas\*

#### CHEMICAL FAMILY:

Petroleum Hydrocarbon Mix: Aliphatic Hydrocarbons (Alkanes), Aromatic Hydrocarbons, Inorganic Compounds

#### COMPONENTS:

Methane, Iso-Hexane, Ethane, Heptanes, Propane, Hydrogen Sulfide\*, (In "Sour" Gas), Iso-Butane, Carbon, Dioxide, n-Butane, Nitrogen, Pentane Benzene, Hexane, Octanes



# Product INFORMATION

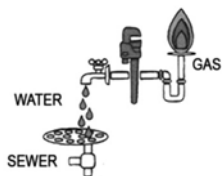


The Emergency Response Guidebook is available at:  
<https://www.phmsa.dot.gov/sites/phmsa.dot.gov/files/2021-01/ERG2020-WEB.pdf>



This app is only available on the App Store for iOS devices.





**AURORA UTILITIES**  
 110 MAIN STREET  
 P.O. BOX 120  
 AURORA, INDIANA 47001

**Randolph Turner** - Superintendent  
 110 Main Street  
 Aurora, IN 47001  
 Office Phone: (812) 926-2745  
 Cell Phone: (812) 221-0823  
 E-mail: utilities@aurora.in.us

## OTHER EMERGENCY CONTACTS

Assistant Superintendent - Jim Pickett  
 Cell: 812-221-0456

Gas Foreman - Tim Miller  
 Cell: 812-290-6343

## EMERGENCY RESPONDERS

Aurora Police Department 233 Main St. Aurora IN 47001 Office: 812 926-1101 Fax: 812-926-0713	Josh Daugherty - Chief Cell: 812-221-0680 Clint Holmstrom - Lieutenant Cell: 812-363-6334
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Aurora Fire Department 5950 Dutch Hollow RD Aurora IN 47001 Office: 812-9261122 Fax: 812-926-3170	Jeff Lane - Chief Cell: 812-221-0069 Mark Lane - Deputy Chief Cell: 812-221-0086
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Aurora EMS 320 Third St. Aurora IN 47001 Fax: 812-926-3150	Andrea Shuter Cell: 812-926-1865
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Hogan Fire Department 12900 Water St. Aurora IN 47001	Earl Shuter - Chief Cell: 513-615-9406 Tim Warner - Assistant Cell: 812-584-8411
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Lawrenceburg Fire Department 300 West Tate St. Lawrenceburg IN 47025	John Tremain - Chief Cell: 812-221-0115 Patrick Meyer - Assistant 812-221-0618
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911 Communication Center Fax: 812-537-505	Jerred Teaney - Director Phone: 812-537-8707 Shane McHenry Dearborn County Sheriff Cell: 812-537-3431
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## EMERGENCY CONTACT: 1-812-926-2557

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
 Natural Gas      1971      115

## INDIANA COUNTIES OF OPERATION:

Dearborn

*Note: We overlap service areas with Sycamore Gas in Lawrenceburg and Washington Townships*

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



**Nolan Ensor**  
201 Grant Ave.  
Bainbridge, IN 46105  
Phone: (765) 522-6238



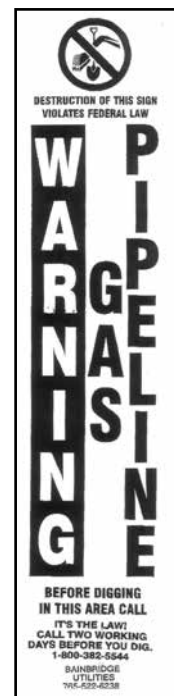
**EMERGENCY CONTACT:**  
1-765-522-6238

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas 1971 115

**INDIANA**  
**COUNTIES OF OPERATION:**

Putnam

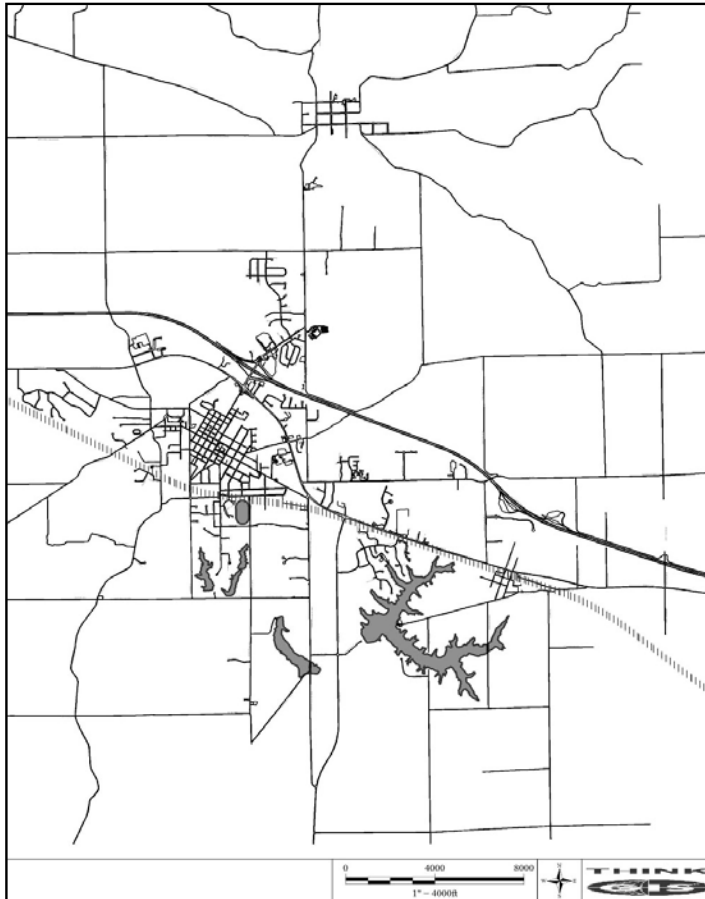
*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





**Scott Bauer**  
 7 N. Eastern Ave. P.O. Box 97  
 Batesville, IN. 47006  
 Phone: 1-812-934-3811  
 Fax: 1-812-934-6581  
 Email: sbauer@batesvilleindiana.us  
 Website: www.batesvilleindiana.us

Water service to the city of Batesville and Natural Gas service to the City of Batesville, Town of Oldenburg, Town of Morris & surrounding areas.



**EMERGENCY CONTACT:**  
**1-812-934-3811**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas,		
Compressed	1971	115

**INDIANA**

**COUNTIES OF OPERATION:**

Franklin	Ripley
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*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



John Lewellyn, Paul Lewellyn or Butch Leslie  
1425 N. Rockport Road  
Boonville, IN 47601  
Phone: (812) 897-2260  
Website: www.bngas.com

## Boonville Natural Gas

### BOONVILLE NATURAL GAS CORP

A Local Distribution Company

Boonville Natural Gas Corporation serves portions of Warrick County, Indiana, including the towns of Boonville, Chandler, Tennyson, and Folsomville. We are a privately-owned regulated utility.

### OUR PIPELINE SAFETY PROGRAM

An unseen network of underground facilities delivers clean, safe natural gas to our residential, commercial and industrial customers. Our trained staff monitors our pipeline facilities constantly and is available 24/7 to meet emergency needs.

We do routine inspections of our facilities to detect potential problems before they become safety concerns. These inspections, many of which are required by law, include detailed pipeline corrosion monitoring and surveys for detecting leaks and other potential problems. We also receive periodic inspections by the Indiana Office of Pipeline Safety, a Division of the Indiana Utility Regulatory Commission.

Our staff is constantly on the alert for third-party excavators who may unknowingly dig near our pipelines. Damage by outside parties, such as excavating contractors or even property

owners, is the leading cause of damage to pipelines in the United States, and we work hard to protect our facilities. To help prevent damage, we communicate frequently with landowners, contractors, and others who may be working around the lines so that proper precautions can be taken. We also participate in Indiana's "one-call" system, which provides information to other utilities before people begin digging.

We conduct regular meetings and provide other communications to local emergency responders and public officials to discuss the nature of our facilities and to formulate plans to be used in the case of emergency situations near our pipelines.

A top priority of the US Department of Transportation's Pipeline and Hazardous Materials Administration (PHMSA) is prevention of excavating damage to the nation's pipeline network. They have developed a comprehensive nationwide damage prevention program to protect underground facilities. All 50 states have "one-call" systems in place which provide telephone numbers for anyone doing excavating to call before they begin. The One-call operator will notify all underground facility operators, such as local utilities, of the planned excavation so that company personnel can mark the location of its facilities.

### EMERGENCY CONTACT:

1-812-897-2260

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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### INDIANA

### COUNTIES OF OPERATION:

Warrick

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

To reach your local one-call system, you can dial "811" from any state and be connected automatically to the local one-call system. In Indiana, you can call 811 or, if you are unable to connect, you can call **1-800-382-5544** to be connected directly to the Indiana Pipeline Safety system. There is no charge to the landowner or excavator for this service. In addition, our phones are answered 24/7 at our regular office number, **812-897-2260**, and personnel on call will be contacted to deal with any urgent natural gas safety concerns with our facilities.



8230 Whitcomb St.

Merrillville, IN 46410

Phone: 1-800-548-6482

Email: [bpDamagePrevention@bp.com](mailto:bpDamagePrevention@bp.com)Website: [www.bp.com](http://www.bp.com)

## COMPANY PROFILE

BP Pipelines (North America) Inc. business moves and delivers the energy that helps power economic growth, serving both the Midwest and Pacific Northwest regions. Every day, BP Pipelines (North America) Inc. manages more than 3,200 miles of pipelines carrying 1.1 million barrels of crude oil, natural gas and refined products. It also has an ownership stake in close to 1,500 miles of additional pipelines. The combined network of pipelines that BP Pipelines (North America) Inc. owns or manages is long enough to stretch from Chicago to London. The business currently maintains 70 above-ground storage tanks with a combined capacity of about 5.3 million barrels.

## COMMITMENT TO SAFETY, HEALTH AND ENVIRONMENT

Safety is the foundation of everything BP does, every single day. Its goals are clear: no accidents, no harm to people and no damage to the environment. That's a huge responsibility — one BP does not take for granted.

In fact, whether looking at oil and gas production or refining and petrochemicals, BP's rate of Tier 1 events are below the published industry sector average. BP is proud of this progress, but also recognizes that it cannot rest on past achievements. Complacency undermines safety, which is why BP is working every day to become even better, even safer. Even as BP has prepared to respond to an accident, it also has worked hard to ensure that such a response is never needed. Among its many initiatives are:

- Visual inspections of BP's pipeline right-of-ways are conducted by airplanes, drones and/or ground patrols.
- Above ground marker signs are displayed along the right-of-ways to alert the public and contractors to the existence of our pipelines.
- Internal pipeline inspections are conducted periodically by sophisticated computerized equipment called "smart pigs".
- Cathodic Protection on our pipelines protects them from external corrosion through the use of an electrostatic current.
- BP is a member and/or participant of numerous damage prevention associations and a member of the "one-call" systems in every state in which we have pipeline facilities within.
- Emergency preparedness and planning measures are in place at BP Pipelines (North America) Inc. in the event that a pipeline incident occurs. The company also works closely with local emergency response organizations to educate them regarding our pipelines and how to respond in the unlikely event of an emergency. For more information regarding BP's emergency response plans and procedures, contact us at [bpDamagePrevention@bp.com](mailto:bpDamagePrevention@bp.com)

## EMERGENCY CONTACT:

1-800-548-6482

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Butane	1011	115
Crude Oil	1267	128
Diesel	1202	128
Fuel, Aviation	1863	128
Fuel Oil	1202	128
Gasoline	1203	128
Propane	1968	115

### INDIANA

#### COUNTIES OF OPERATION:

Boone	Porter
Clinton	St. Joseph
Elkhart	Sullivan
Gibson	Tippecanoe
Jasper	Vanderburgh
Knox	Vermillion
La Porte	Vigo
Lake	Warrick
Marion	White
Pike	

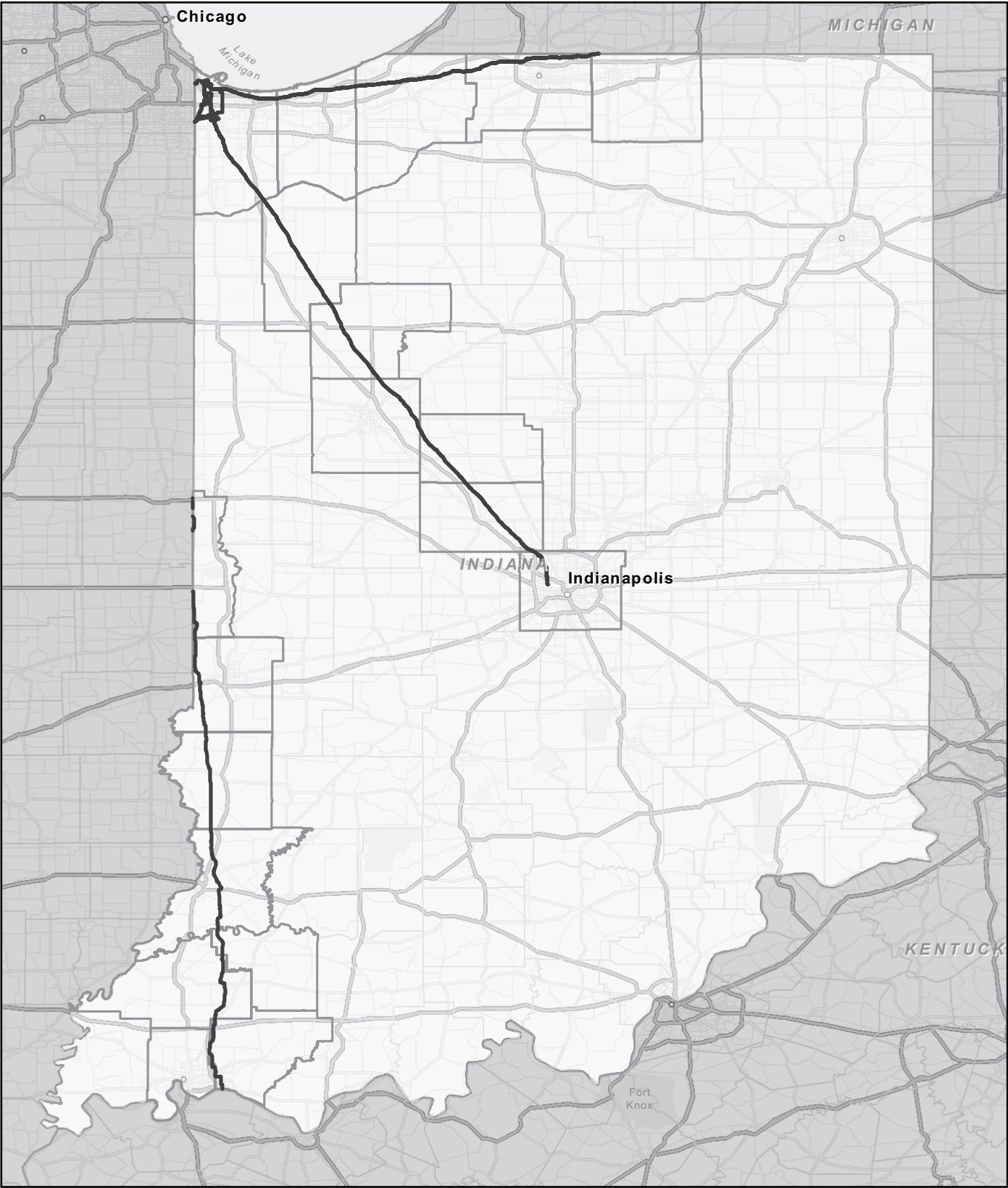
*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

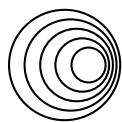
- You can find out where our pipelines and other companies' pipelines are in your area by going to the National Pipeline Mapping System website at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

The pipeline system operated by BP Pipelines (North America) Inc. is a key element of the economic and security infrastructure of the United States. Our extensive network of pipes safely and reliably delivers the energy that America needs to heat homes, businesses and schools, and it also delivers the energy that fuels the vehicles, airplanes and machines that make modern life possible.









**BUCKEYE PARTNERS**

6161 Hamilton Blvd.  
Allentown PA 18106  
Public Awareness: 1-866-432-4960  
Email: [PublicAwareness@buckeye.com](mailto:PublicAwareness@buckeye.com)  
Website: [www.buckeye.com](http://www.buckeye.com)  
PA Website: [buckeye.com/public-awareness](http://buckeye.com/public-awareness)  
or scan QR code to the right



## ABOUT BUCKEYE PARTNERS, L.P.

Buckeye Partners, L.P. (Buckeye) provides mid-stream energy logistics services. Buckeye owns and operates one of the nation's largest independent petroleum products common carrier pipeline networks providing refiners, wholesalers, marketers, airlines, railroads, and other commercial end-users with dependable, all-weather transportation of liquid petroleum products through over 5,000 miles of pipelines. Buckeye transports liquid petroleum products by pipeline principally in the Northeastern and upper Midwestern states. Buckeye also operates and maintains pipelines it does not own, primarily in the Gulf Coast region, under contracts with major oil and petrochemical companies. The combination of experienced and responsive professional staff, technical expertise, and modern transportation facilities has earned Buckeye a reputation for providing high-quality, safe, reliable, and efficient pipeline transportation services.

In addition to pipeline transportation services, Buckeye provides terminalling, storage, and liquid petroleum product distribution services. Buckeye owns more than 130 liquid petroleum products terminals with an aggregate storage capacity of approximately 130 million barrels, and markets liquid petroleum products in certain regions served by its pipeline and terminal operations. Buckeye's flagship marine terminal in the Bahamas, Buckeye Bahamas Hub, is one of the largest crude oil and petroleum products storage facilities in the world, serving the international markets as a premier global logistics hub.

To learn more about Buckeye, log on to [www.buckeye.com](http://www.buckeye.com). To view the approximate location of pipelines in your area, visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov). For general information about pipelines, visit [www.pipeline101.com](http://www.pipeline101.com).

## COMMITMENT TO HEALTH, SAFETY, AND THE ENVIRONMENT

Buckeye is committed to preventing hazards to the public, to the environment, and to Buckeye's facilities. Buckeye utilizes various programs to ensure the safety of its pipelines. Our control centers operate 24 hours a day, 7 days a week monitoring our pipeline leak detection system. Our Integrity Management Program consists of corrosion control, risk engineering, geographic information systems, and pipeline inspection. We also perform pipeline patrols and various other inspections. Our Public Awareness Program is designed to establish communications and provide information necessary to help the public understand that pipelines are the major transportation system for petroleum products and natural gas in the United States, how pipelines function, and the public's responsibilities to help prevent damage to pipelines. Accordingly, heightened awareness and a better understanding by the public of Buckeye's pipeline operations will supplement and enhance our current maintenance, operations, and safety policies and procedures. For more information about these programs, please visit Buckeye's website listed above or call **Buckeye's non-emergency Public Education number at 866-432-4960**.

## EMERGENCY RESPONSE

Since pipelines are the safest and most efficient method of transporting petroleum products, pipeline incidents are rare. Buckeye appreciates the hard work and effort of the many emergency responders that may be involved in helping us return the community to normal in the event of an incident. In an emergency, Buckeye may utilize the Incident Command System during a response to a pipeline incident. The following are examples of critical tasks would need to be considered during a pipeline release:

- Public Safety / Evacuation
- Responder Safety

## EMERGENCY CONTACT:

**1-800-331-4115**

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Diesel Fuel	1202/1993	128
Fuel Oil	1202/1993	128
Gasoline	1203	128
Jet Fuel	1223	128
Kerosene	1223	128
Propane/Butane	1075/1978	115

### INDIANA

#### COUNTIES OF OPERATION:

Adams	Madison
Boone	Marion
DeKalb	Miami
Delaware	Noble
Elkhart	Parke
Fulton	Porter
Gibson	Posey
Grant	Pulaski
Hamilton	Putnam
Hendricks	St. Joseph
Huntington	Starke
Jay	Tipton
LaGrange	Vigo
Lake	Wabash
LaPorte	Wells

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

- Traffic Control
- Vapor Suppression
- Site Security
- Firefighting
- Product Containment

Federal regulations require specific qualifications to operate pipeline equipment; therefore, Buckeye employees will perform these duties. DO NOT attempt to operate any pipeline equipment, such as valves, because doing so could make the situation worse.

Additional information on how to respond to incidents involving pipelines is available by contacting Buckeye or by obtaining training materials from the National Association of State Fire Marshals' sponsored Pipeline

Emergencies Program. This training can be found at <https://nasfm-training.org/pipeline/>.

## BUCKEYE'S RESPONSE IN AN EMERGENCY

Buckeye is engaged in constant activity to maintain safe pipeline operations. In the event of a pipeline release, Buckeye will take the following steps to ensure public safety and protect the environment:

- Shut down the pipeline
- Close valves to isolate the problem
- Identify hazardous areas
- Dispatch personnel to the scene
- Excavate and repair the damaged pipeline



**Know what's below.  
Call before you dig.**

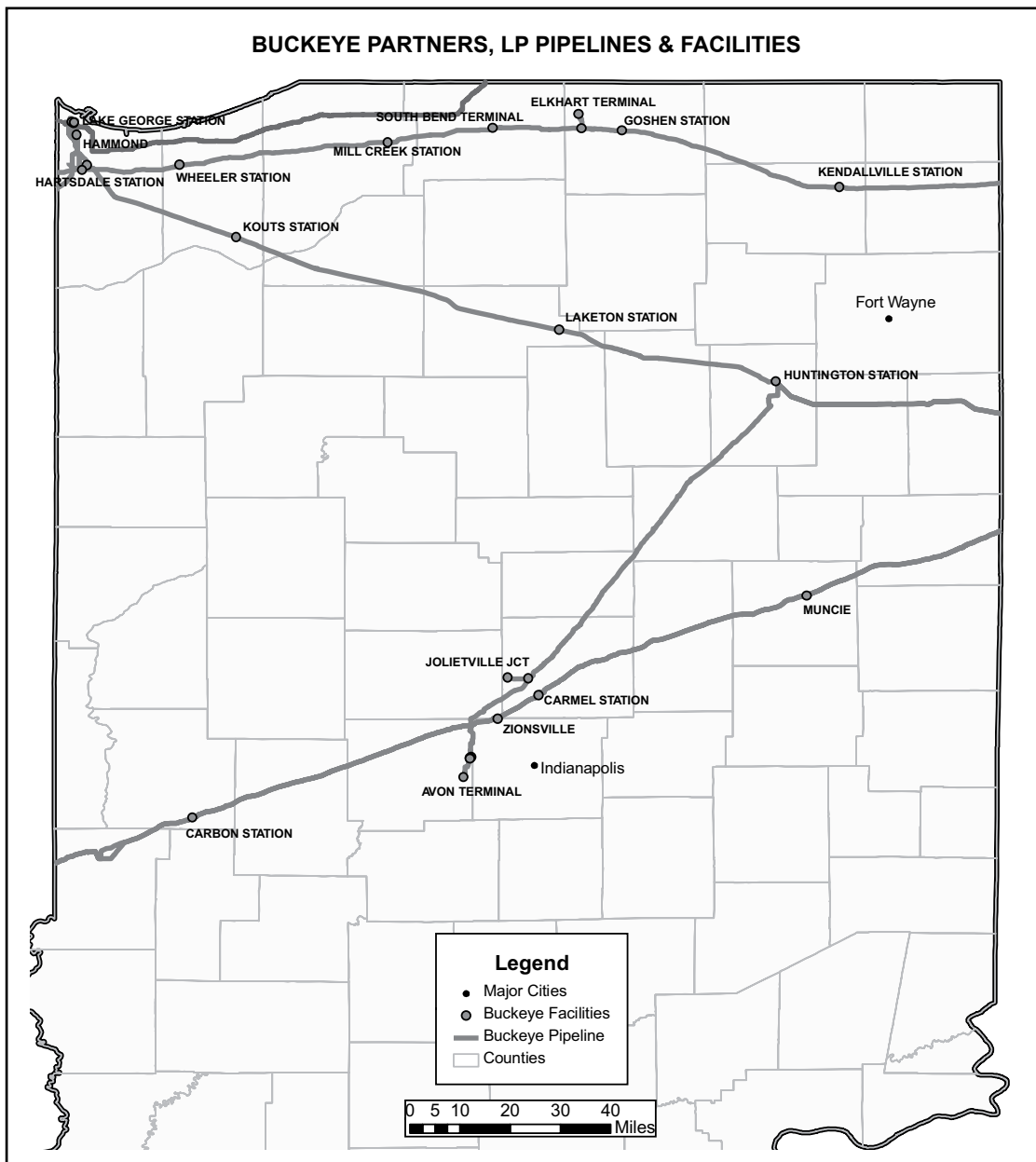
- Work with emergency responders and the public in the affected area.

Buckeye's emergency response plan is available upon request.

## ACTIVITY ON THE RIGHT OF WAY

**Always be sure to contact 811 before any digging activities occur.** Accidental damage caused by excavation, construction, farming

activities, and homeowner projects is one of the greatest threats to pipeline safety. For more information on safe digging, see [www.call811.com](http://www.call811.com). If you hit a pipeline, you must report it to the pipeline operator. Even if damage looks minor or nonexistent, it is critical that the operator inspects the pipeline. A minor scratch, scrape, gouge, or dent to the pipeline or coating has the potential to cause a safety issue in the future. Also, if you see suspicious activity on or near the pipeline right of way, immediately notify your local law enforcement agency. Lastly, if you see power lines down on or near Buckeye's pipeline right of way, immediately call Buckeye's emergency number listed on this page. Electricity discharging to the ground can damage buried pipelines.







**CenterPoint Energy**  
P.O. Box 209  
Evansville, IN 47702-0209  
www.centerpointenergy.com

## ABOUT CENTERPOINT ENERGY

As the only investor-owned electric and gas utility based in Texas, CenterPoint Energy, Inc. is an energy delivery company with electric transmission and distribution, power generation and natural gas distribution operations that serve nearly 7 million metered customers in Indiana, Louisiana, Minnesota, Mississippi, Ohio, and Texas.

Additionally, CenterPoint Energy owns and operates 27 miles of pipeline in northern Kentucky, which serve southeastern Indiana. With approximately 9,000 total employees, CenterPoint Energy and its predecessor companies have been in business for more than 150 years.

## COMMITMENT TO SAFETY, HEALTH AND ENVIRONMENT

According to the National Transportation and Safety Board, pipelines are the safest, most economical way to transport products. We are committed to the safe operation of our natural gas pipelines in your community. In fact, we monitor the operations of our pipelines from our control centers 24 hours a day, seven days a week. Our natural gas

facilities are designed, installed, tested, operated and maintained in accordance with all applicable federal and state requirements. Because safety is so important, we're dedicated to having an excellent pipeline safety program, including routine inspections, corrosion protection, maintenance and testing programs, employee training and public education.

Due to their proximity to populated or environmentally sensitive areas, some portions of our pipeline systems have been designated as High Consequence Areas. These areas are subject to increased inspection and maintenance measures, known as an integrity management program. More information on CenterPoint Energy's integrity management programs and natural gas safety can be found at [CenterPointEnergy.com/Safety](http://CenterPointEnergy.com/Safety).

To view and download maps of transmission pipelines in your county, visit [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov), which is the National Pipeline Mapping System managed by the federal government.

If a gas pipeline emergency were to occur, CenterPoint Energy personnel will work directly with local emergency responders. Our priorities at the scene of a pipeline emergency are the same as yours - protect people, property and the environment. CenterPoint Energy field personnel are trained in Incident Command Structure (ICS) and familiar with how to work with local responders within the ICS framework. CenterPoint Energy personnel will restrict the flow of gas and implement other operating actions as needed to minimize the impact of the emergency.

Public safety officials and other unauthorized personnel should not attempt to operate pipeline valves on the pipeline, as this could make the situation worse and cause other accidents to occur.

Since most pipelines are buried underground, pipeline markers are used to indicate their approximate location along the route. They are commonly

## EMERGENCY CONTACT:

1-800-227-1376

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971 115

### INDIANA

#### COUNTIES OF OPERATION:

Adams	Hancock	Parke
Allen	Hendricks	Pike
Bartholomew	Henry	Posey
Benton	Howard	Putnam
Blackford	Huntington	Randolph
Boone	Jackson	Rush
Brown	Jay	Shelby
Clark	Jefferson	Spencer
Clay	Johnson	Switzerland
Clinton	Knox	Tippecanoe
Daviess	Lawrence	Tipton
Decatur	Madison	Vanderburgh
Delaware	Marion	Vermillion
Fayette	Martin	Vigo
Floyd	Miami	Wabash
Fountain	Monroe	Warren
Gibson	Montgomery	Warrick
Grant	Morgan	Wayne
Green	Orange	Wells
Hamilton	Owen	White

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

found where a pipeline intersects a street, highway, railway or river, and they display:

- The material transported in the line
- The name of the pipeline operator
- A telephone number where the pipeline operator can be reached in the event of an emergency

For your safety, always contact 811 before you dig. Call 811 or submit an online request at [Indiana811.org](http://Indiana811.org) at least two working days (excluding weekends and holidays) before you dig. It's easy, it's free and it's the law.



**Know what's below.  
Call before you dig.**



# CHRISNEY

## Municipal Gas

John Graham

PO Box 26

Chrisney, IN 47611

Phone: (812) 362-8668

After Hours: (812) 893-1658

(812) 393-0234

### PIPELINE SAFETY

Pipelines are the safest and most efficient means of transporting natural gas products, according to National Transportation Safety Board statistics. These pipelines provide about 24 percent of all the energy used in the United States.

In the United States alone, there are over 300,000 miles of natural gas transmission pipelines in use every day.

Transmission pipelines are typically larger than gathering and distribution lines. They transport energy products across the country and to storage facilities. Compressor stations and pumping stations are located along transmission and gathering pipeline routes and help push energy products through the line.

### WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

### WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/ electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

### PIPELINE SAFETY

System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

**ALWAYS CALL 811 BEFORE YOU DIG!**



**Know what's below.  
Call before you dig.**

### EMERGENCY CONTACT:

**911**

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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#### INDIANA COUNTIES OF OPERATION:

Spencer

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

### PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).



**Eric Rajski**  
 2500 East Chicago Avenue  
 East Chicago, IN 46312  
 Phone: (219) 398-0734  
 Website: www.citgo.com

**EMERGENCY CONTACT:**

1-800-471-9191

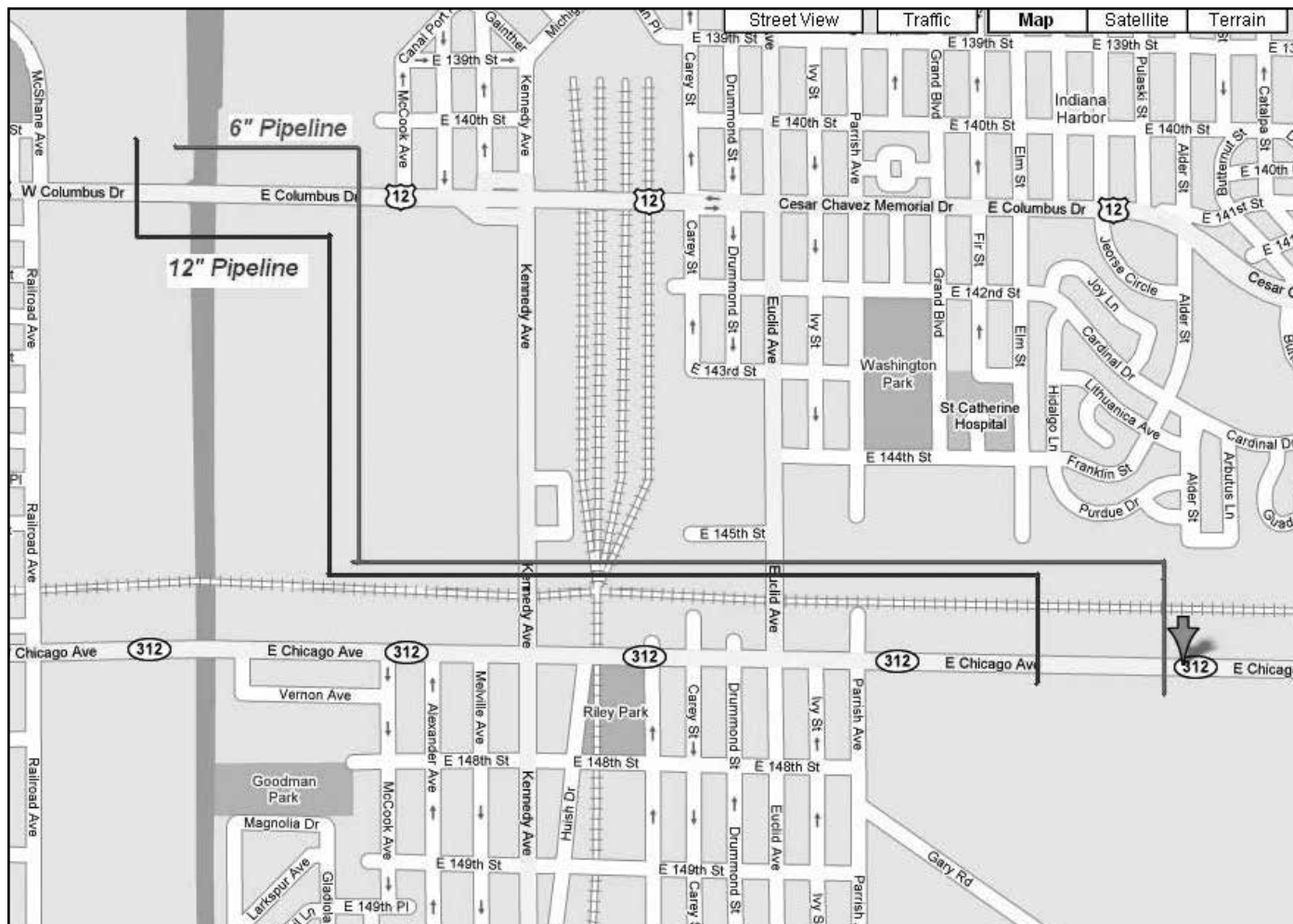
**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Butane	1011	115
Diesel Fuel	1993	128
Gasoline	1203	128
Transmix	1268	128
Turbine Fuel	1863	128

**INDIANA****COUNTIES OF OPERATION:**

Lake

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





**Emergency Numbers:**  
 Citizens Energy Group: 1-800-458-4553  
 Citizens Westfield: 1-800-458-4553  
 Website: [www.citizensenergygroup.com](http://www.citizensenergygroup.com)

**If you plan to dig:**  
 IN 811: 811 or 1-800-382-5544

### WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in a wet or flooded area
- Gaseous or hydrocarbon odor
- A spot of dead or discolored vegetation in an otherwise green area
- Abnormally dry or hard soil
- Flames, if leak is ignited

### WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

- Avoid any open flames or other ignition sources. Do not start up or shut down motor vehicles or electrical equipment
- Evacuate the area by foot and try to prevent unsuspecting people from entering

- Abandon any equipment being used in or near the area. Your personal safety should be your first concern
- Notify the pipeline company immediately at one of the above numbers so that the leak can be verified and corrective measures taken
- If the pipeline company is not known, call 911 or your local fire, police or sheriff department and advise them of the location and nature of the situation
- Get help from local law enforcement officials to isolate the area
- Do not attempt to extinguish a natural gas fire. Request firemen to observe and protect adjacent property
- Do not attempt to operate any pipeline valves.

### EMERGENCY CONTACT: 1-800-458-4553

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
 Natural Gas 1971 115

### INDIANA COUNTIES OF OPERATION:

Boone	Johnson
Greene	Marion
Hamilton	Morgan
Hancock	Owen
Hendricks	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

### HOW DO I IDENTIFY A PIPELINE?



#### Pipeline Marker

This marker is the most common type used to show the location of a natural gas pipeline and to provide contact information.



#### Casing Vent Marker

This marker is used where a pipeline, protected by a steel outer casing, passes beneath a roadway or rail line.



#### Aerial Patrol Marker

Patrol planes can pinpoint locations along the pipeline using skyward facing aerial markers like these.

### HOW DO I KNOW WHERE A PIPELINE IS LOCATED?

- Markers show a pipeline's approximate location, not its exact location
- Signs on the marker indicate commodity transported (natural gas), the name of the pipeline company and a telephone number where company representatives can always be reached.
- Markers do not indicate how deep the pipeline is buried or if there are multiple pipelines.
- Pipelines do not necessarily follow straight lines between markers
- For more information on pipeline locations, please see the National Pipeline Mapping System at [www.npms.gov](http://www.npms.gov).

Continued on next page...

To ensure the pipeline right of way is properly maintained, do not plant trees or high shrubs or build any structures on the right of way. Do not dig on the right of way unless you have first notified the state one call center (IUPPS). State law requires you to call the one call center at least two full working days (excluding national holidays and weekends) before digging on or near the right of way. That way, pipeline company representatives can come to the site, clearly mark pipeline facilities and coordinate excavation and construction activities to ensure continued, safe operation.

### What if I need to dig?

Damage to pipelines occur most often when third parties unknowingly dig, ditch, blast or drill in the area of a pipeline. The likelihood of damage can be greatly reduced if you call Indiana 811 at 811 or 1-800-382-5544 two working days before performing excavation or construction activities.



Know what's below. Call before you dig.

**Dig Safely.**

### Pipeline Safety Record

Safety is the number one priority of America's natural gas industry. The pipeline infrastructure, which includes 1.4 million miles of natural gas pipeline is the nation's safest energy delivery system, according to U.S. government statistics.

Citizens Energy Group has implemented an Integrity Management program. This is a process of assessing and mitigating pipeline risks to reduce both the likelihood and consequence of incidents. To obtain a summary of our Integrity Management program or for additional information, visit our website at [citizensenergygroup.com](http://citizensenergygroup.com).

**Citizens Energy Group** has facilities in Marion, Boone, Hamilton, Hendricks, Morgan, Johnson, Hancock, Owen and Greene Counties.

**Citizens Westfield** has facilities in Boone and Hamilton Counties.

**Citizens Gas Pipeline** has facilities in Sullivan, Owen, Clay and Greene Counties.

### Products Transported

Natural Gas

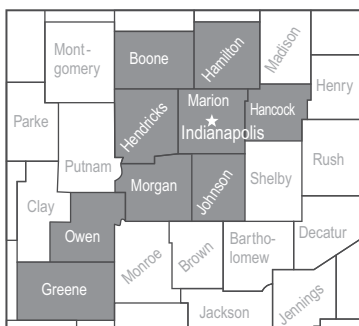
### DOT Guidebook ID#

1971

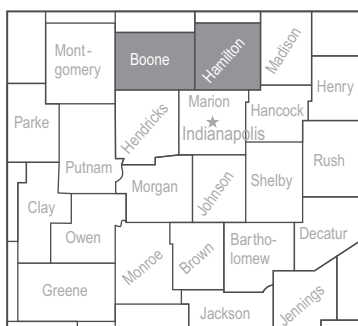
### Guide #

115

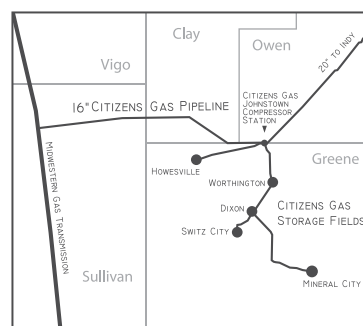
### Citizens Energy Group



### Citizens Westfield



### Citizens Gas Pipeline







Community Natural Gas Co., Inc.

**Dean Kieffer**  
 933 W Third St.  
 Mt. Carmel, IL 62863  
 Phone: (618) 263-3328  
 Fax: (618) 263-3215  
 Email: dean@communitynaturalgas.com

In Dubois, Pike, Spencer and Warrick  
 Counties:

**Emergency number:**  
**1-618-972-4060 or 911**

Curt Songer  
 303 N. Washington  
 Dale, IN 47523  
 Office: (812) 937-2376  
 Home: (812) 937-2493  
 Cell: (812) 686-1735

In Gibson and Posey Counties:

**Emergency number:**  
**1-618-972-4060 or 911**

Todd Kennedy  
 116 N. Main St.  
 Owensville, IN 47665  
 Office: (812) 729-7905  
 Cell: (812) 664-8124

In Greene, Monroe, Owen and Sullivan  
 Counties:

**Emergency number:**  
**1-618-972-4060 or 911**

Bill Herrington  
 870 W Hillside Ave  
 Spencer, IN 47460  
 Office: (812) 829-3505  
 Cell: (812) 829-7007



**EMERGENCY CONTACT:**

**1-618-972-4060**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas 1971 115

**INDIANA**

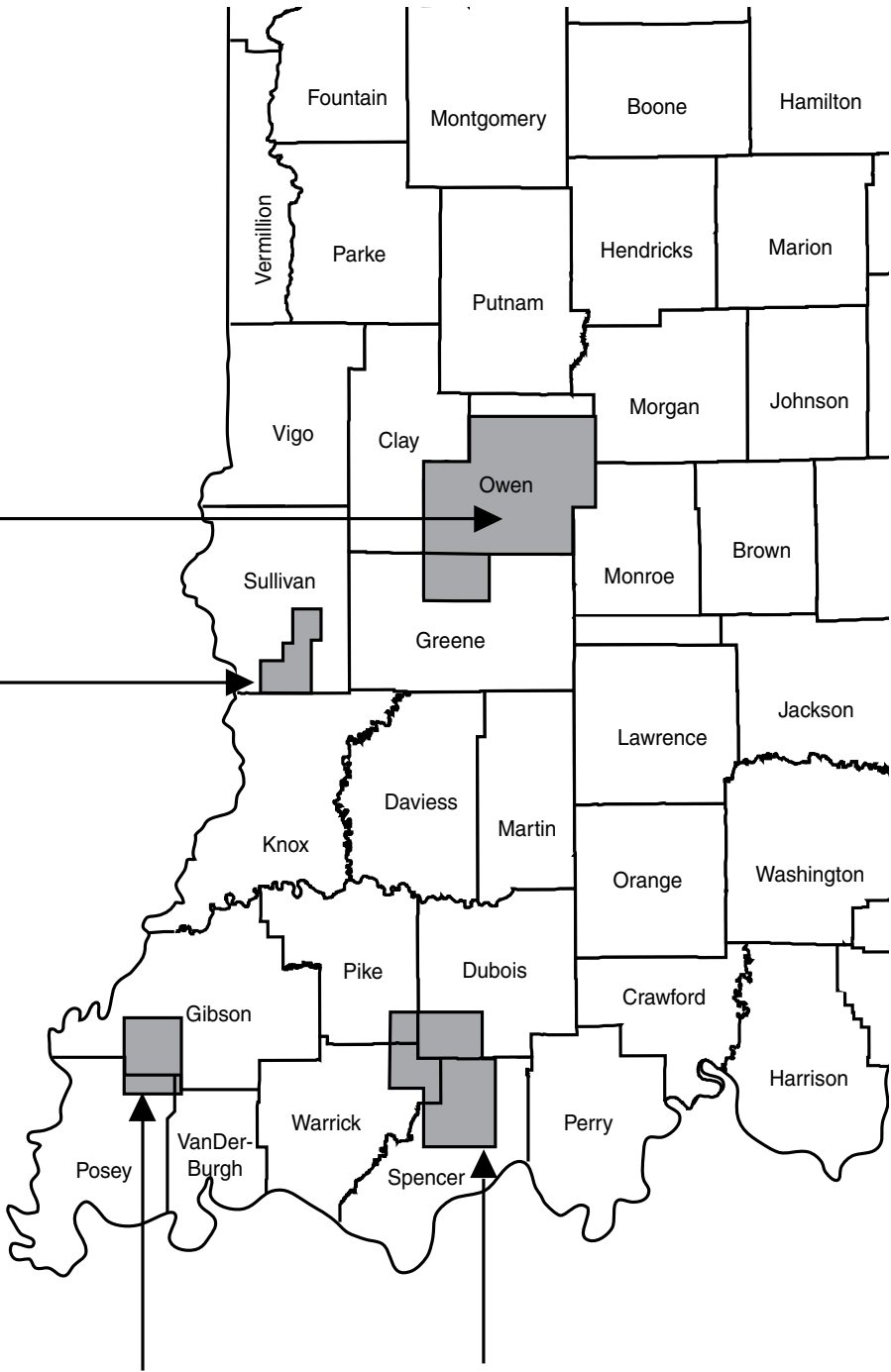
**COUNTIES OF OPERATION:**

Dubois	Posey
Gibson	Spencer
Greene	Sullivan
Monroe	Warrick
Owen	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

Spencer  
870 W Hillside Ave.  
Office: 812-829-3505

Carlisle  
Office: 812-829-3505



Owensville  
116 N Main St.  
Office: 812-729-7905

Dale  
303 N Washington  
Office: 812-937-2376


**CountryMark®**
**Craig Rasnake**

17710 Mule Barn Road

Westfield, IN 46074

Phone: 317-694-4554

 E-mail: [craig.rasnake@countrymark.com](mailto:craig.rasnake@countrymark.com)

 Website: [www.countrymark.com](http://www.countrymark.com)

## OVERVIEW OF COUNTRYMARK'S PIPELINE INTEGRITY MANAGEMENT PLAN

CountryMark's Pipeline Integrity Management Plan covers 246 miles of products pipeline in Indiana. These pipelines are located in Indiana running from Mt. Vernon Indiana to Peru, just north of Indianapolis. It also covers 18 miles of HVL pipeline from Griffin Indiana to Mt. Vernon Indiana. Storage and distribution facilities are maintained along the products pipeline at Mt. Vernon, Indiana, Switz City, Indiana, Jolietville, Indiana and Peru, Indiana.

To determine which pipeline operators may have facilities in a particular area, a listing of operators with contact information that may be queried by State, County or zip code is accessible at the following NPMS web site:  
<https://www.npms.phmsa.dot.gov/>

CountryMark transports heating oil, diesel fuel, and gasoline along the products pipeline from Mt. Vernon to the other storage facilities. The HVL pipeline transports butane, ISO butane, and natural gasoline from Griffin, Indiana to the Refinery at Mt. Vernon. In accordance with federal regulations, some segments of CountryMark's products and HVL pipelines have been designated High Consequence Areas. As a result we have implemented a company Integrity Management Plan to monitor and identify potential problems and to take corrective actions before any problems would occur.

According to National Transportation Safety Board statistics, "pipelines are the safest method of transporting petroleum products. Pipelines transport two-thirds of all the crude oil and refined products in the United States." Pipeline Integrity Management Plans in the industry are developed to maintain and improve on that safety record.

CountryMark's plan continually assesses our products pipelines for anomalies that might result in a pipeline failure. The plan requires remedial action to be taken when such an anomaly is detected.

The Pipeline Integrity Management Plan has been in effect since 2003. CountryMark has completed the baseline assessments, evaluating and remediating as necessary, all covered pipeline prior to 2008, as scheduled. Our ongoing program schedules reassessment of covered pipelines again every five years. As a result, anomalies have been detected resulting in repairs, preventative maintenance actions and in some cases sections of pipeline being replaced with new pipe.

These pipeline integrity activities are a means of assuring continued safe operation of CountryMark's pipeline and storage facilities and providing a reliable supply of quality fuel to our customers in Indiana today and in the years to come.

## OVERVIEW OF COUNTRYMARK'S INDIANA GATHERING SYSTEM PIPELINES

CountryMark also transports crude oil from production facilities to the refinery through a system of gathering pipelines. The gathering system is not included in the formal Integrity Management Plan, however many of the same inspection and repair guidelines of the plan are incorporated in it's operation.

### EMERGENCY CONTACT:

**1-812-838-8500**

or

**1-800-832-5490 Ext. 8500**

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Butane	1075	115
Crude Oil	1267	128
Diesel Fuel	1993/1202	128
Gasoline	1203	128

### INDIANA

#### COUNTIES OF OPERATION:

Boone	Knox
Cass	Miami
Gibson	Morgan
Greene	Owen
Hamilton	Posey
Hendricks	Putnam
Howard	Tipton

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## COUNTRYMARK'S COMMUNICATIONS AND COORDINATION WITH LOCAL EMERGENCY RESPONSE OFFICIALS

To acquaint emergency response officials with CountryMark's ability in responding to pipeline emergencies, CountryMark has in place emergency response plans for its pipelines. For more information please contact Craig Rasnake at 317-694-4554.



# Countrymark Refining and Logistics, LLC

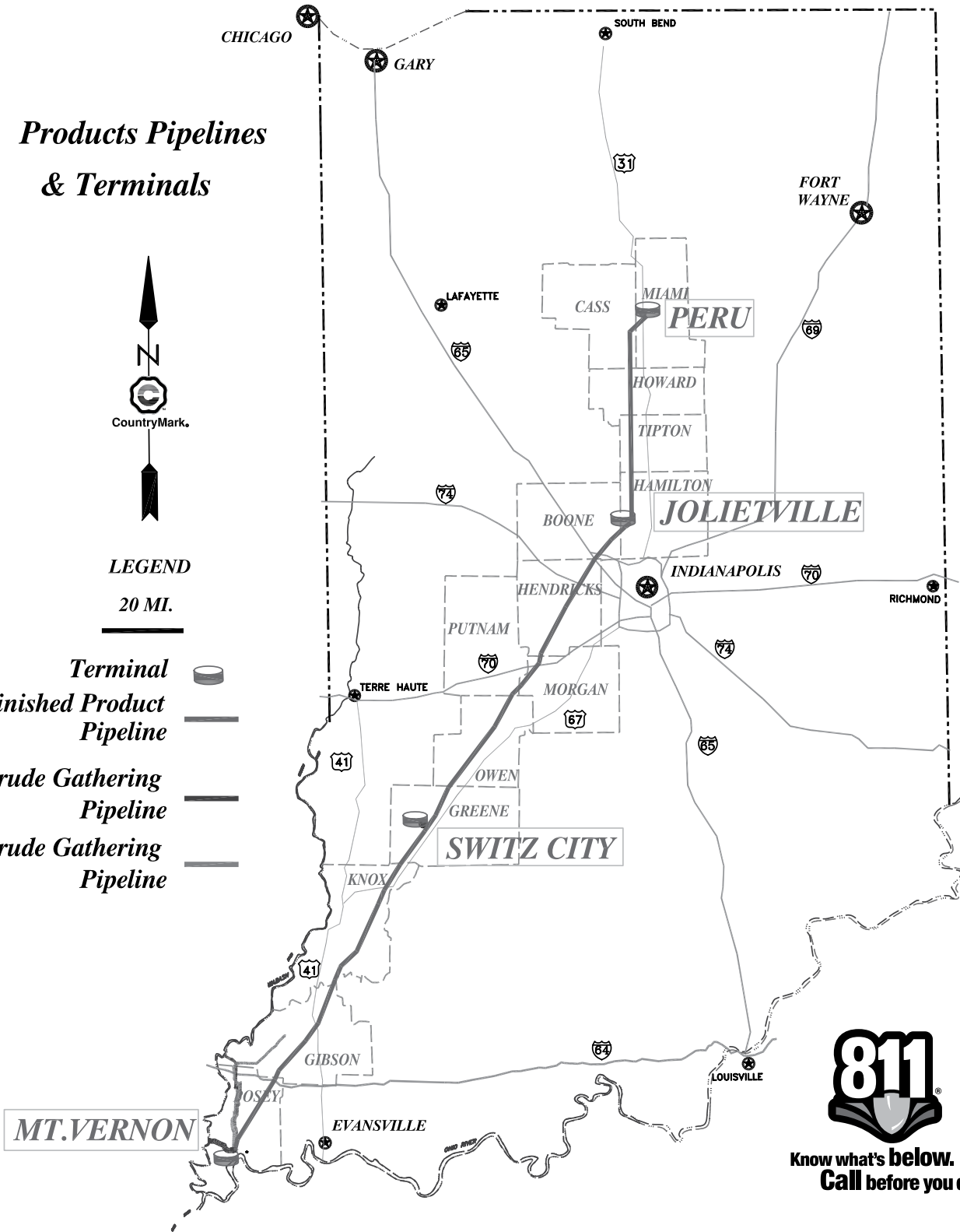
## Products Pipelines & Terminals



LEGEND

20 MI.

- Terminal
- Finished Product Pipeline
- Crude Gathering Pipeline
- Crude Gathering Pipeline



Know what's below.  
Call before you dig.



915 N. Eldridge Parkway, Suite 1100  
Houston, TX 77079  
Public Awareness: 1-888-293-7867  
Email: [uspublicawareness@enbridge.com](mailto:uspublicawareness@enbridge.com)  
Website: [www.enbridge.com](http://www.enbridge.com)

Life takes energy: to heat our homes, to feed our families, to fuel our vehicles. Enbridge connects people to the energy they need to help fuel their quality of life.

In the United States alone, more than two million miles of pipelines deliver petroleum and natural gas products. Every year, Enbridge invests in the latest technology and training to meet the high environmental and safety standards our neighbors expect, and to keep pipelines the safest, most efficient and most reliable way to move energy resources.

#### Call or click before you dig

**811** and **ClickBeforeYouDig.com** are free services designed to keep you safe when digging. Calling or clicking is always the safest option anytime you are moving dirt. At least two to three business days before your project (depending on state law), simply call 811 or visit **[www.ClickBeforeYouDig.com](http://www.ClickBeforeYouDig.com)** with important details about your work, including:

- The type of work you'll be doing and a description of the area
- The date and time your project will begin
- Your worksite's address, the road on which it's located and the nearest intersection
- Driving directions or GPS coordinates
- Within two to three business days, professional locators will mark underground utility lines—including pipelines (marked with yellow flags or paint)—so you can work around them, saving yourself from possible injury or property damage.

#### Pipeline location and markers

All pipeline markers provide the name of the pipeline operator, product being transported and a telephone number for reporting pipeline emergencies. These markers should never be used as a reference for a pipeline's exact location.

#### Emergency responder education program

Enbridge offers a free online education program to provide public safety and local public officials with the information needed to safely and effectively respond to a pipeline emergency. This program focuses on information specific to the disciplines of firefighting, law enforcement, 9-1-1 dispatch, emergency medical services, emergency management and local government. Additionally, course completion may count for state-level continuing education (CE) credits. Register for the training at **[www.mypipelinetraining.com](http://www.mypipelinetraining.com)**.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at **<https://www.npms.phmsa.dot.gov>**.



#### What if there is an emergency?

Enbridge facilities are designed to be quickly isolated with block valves for rapid containment in the event of an emergency. We have pre-arranged plans with local emergency personnel and periodically conduct emergency drills with these groups.

#### Incident Command System

Enbridge utilizes the Incident Command System (ICS) for managing a response to an emergency.

#### EMERGENCY CONTACT:

**Gas: 1-800-231-7794**

**Oil: 1-800-858-5253**

#### PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:

Crude Oil	1267	128
Natural Gas	1971	115

#### INDIANA

##### COUNTIES OF OPERATION (GAS):

Decatur	Grant	Posey
Delaware	Jackson	Randolph
Dubois	Jennings	Ripley
Franklin	Orange	Vermillion
Gibson	Pike	Washington

##### COUNTIES OF OPERATION (OIL):

Lake	Porter
LaPorte	St. Joseph

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

The ICS organizational structure is designed to coordinate with other responding agencies and to include those agencies inside a unified Command Post for a coordinated response.

#### In the event of an emergency

1. Abandon any equipment being used in or near the area, moving upwind of the product release
2. Warn others to stay away
3. **If emergency services have not been notified, call 911 and then call the 24-hour pipeline emergency number for your area**
4. Follow instructions given to you by local emergency responders and Enbridge

#### Actions Specific to Emergency Officials

1. Secure the site and determine a plan to evacuate or shelter in place.
2. Monitor for hazardous atmospheres
3. Control and redirect traffic as needed
4. Provide immediate access to Enbridge Pipeline representatives
5. Implement your local emergency plan



1100 Louisiana  
Houston, TX 77002  
Public Awareness: 1-888-806-8152  
Email: [publicawareness@eprod.com](mailto:publicawareness@eprod.com)  
Website: [www.enterpriseproducts.com](http://www.enterpriseproducts.com)

## COMPANY INFORMATION, ASSETS & PRODUCTS TRANSPORTED

Enterprise Products Partners L.P. is a leading North American provider of midstream energy services to producers and consumers of natural gas, Natural Gas Liquids (NGL), crude oil, refined products and petrochemicals. Enterprise transports natural gas, NGLs, petrochemicals and crude oil through a network of pipelines throughout the United States.

The 1,230 mile Appalachia-to-Texas Express (ATEX) pipeline transports NGLs from the Marcellus-Utica Shale region of Pennsylvania, West Virginia and Ohio to the Texas Gulf Coast near Houston.

Our refined products pipelines and related activities consist primarily of a regulated 4,700 mile products pipeline system and related terminal operations that generally extends in a northeasterly direction from the upper Texas Gulf Coast to the northeast United States.

In Indiana, our pipeline system includes approximately 547 miles of pipeline and transports Liquid Petroleum Gas and conventional products. For additional information about Enterprise, visit [www.enterpriseproducts.com](http://www.enterpriseproducts.com).

## LOCATING ENTERPRISE PIPELINES – PIPELINE VIEWER TOOL

To find more information regarding location and products transported in our pipelines within one (1) mile of a specific address, visit our website at: [www.enterpriseproducts.com/pipelineviewer](http://www.enterpriseproducts.com/pipelineviewer). Please note the asset map and pipeline viewer tool are for informational purposes only.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

## EMERGENCY RESPONSE PLAN

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/situations that could occur at one of our facilities. For more information regarding Enterprise Products emergency response plans and procedures, contact us at [publicawareness@eprod.com](mailto:publicawareness@eprod.com).

## EMERGENCY RESPONSE CAPABILITIES

The Company's qualified personnel are trained in safe operations and emergency response activities and participate in exercises reflecting various types of emergency scenarios and environmental sensitivities. The Company utilizes the First Responder/Emergency Response Team concept to handle emergency incidents at its facilities. Employees receive hands on training in fire fighting, hazardous material spill response and rescue/medical/first aid training. In addition, we maintain a well trained team of employees from various Company locations as members of the Corporate Emergency Organization. This team, as well as an array of emergency response equipment (including, but not limited to, cell phones, fire extinguisher, supplied breathing air, and air monitoring equipment), can be mobilized and deployed to assist in handling emergency situations that may occur at a Company facility or pipeline location.

Enterprise Products utilizes its 24-hour/365 day a year, Pipeline Operations Control Center (888-883-6308) as a hub of communications in emergency response situations. Our manned control center monitors the flow, pressure, temperatures, and other conditions throughout the pipeline systems and is an integral part of our communication during emergency situations.

## EMERGENCY CONTACT:

1-888-883-6308

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Iso-Butane	1075	115
N-Butane	1075	115
Diesel	1202/1993	128
Ethane	1035	115
Gasoline	1203	128
Jet Fuel	1223	128
Naphthalene	1334	133
Natural Gasoline	1203	128
Propane	1075	115
Raffinate	1203	128

## INDIANA

### COUNTIES OF OPERATION:

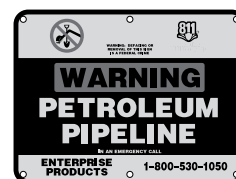
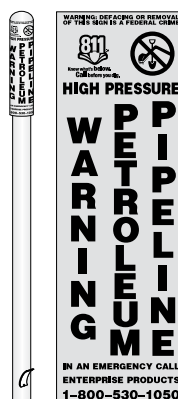
#### Princeton Area

Dubois	Pike
Gibson	Posey
Orange	

#### Indianapolis/Seymour Area

Bartholomew	Johnson
Boone	Lake
Clinton	Marion
Decatur	Newton
Franklin	Ripley
Hendricks	Shelby
Jackson	Tippecanoe
Jasper	Washington
Jennings	White

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



## ENTERPRISE PRODUCTS' RESPONSE IN AN EMERGENCY

- We will immediately dispatch personnel to help handle the emergency at the site.
- We will provide information to public safety officials to aid in their response to the emergency.
- We will take necessary operating actions such as closing and opening valves to minimize the impact of the leak.
- Public safety personnel and others unfamiliar with the pipeline should not attempt to operate any of the valves on the pipeline, unless instructed to do so by Enterprise Products personnel. Improper operation of the pipeline valves could make the situation worse and cause other accidents to happen.

## INCIDENT COMMAND SYSTEM

Enterprise Products utilizes an expandable Incident Command System. Depending upon the size and complexity of an incident, additional Company or contract personnel may be added as needed. Additional federal, state or local agencies may be integrated into the Incident Command System by utilizing a Unified Command Structure.

## SPILL RESPONSE EQUIPMENT CAPABILITIES

We maintain emergency response equipment at some of our facilities. We also have agreements with various oil spill response organizations to provide the appropriate level of response with spill response equipment including trailers containing spill booms, sorbent materials, boats, motors, hand tools, power tools, pumps, hoses, personal protective equipment, first aid and miscellaneous supplies. These companies also have expert personnel trained in emergency response and cleanup methods.

## CONTACTS

### Princeton Area

Matt Jarrell  
3134 Doron Road  
Creal Springs, IL 62922  
Phone: 618-996-8301  
Email: mrjarrell@eprod.com

### Indianapolis Area

Heath Tarpley - Area Manager  
1270 Washington Street  
Columbus, IN 47201  
Phone: 812-376-2380  
Email: dhtarpley@eprod.com



P.O. Box 2650  
Tulsa, OK 74101  
Phone: 918-493-5100  
Emergency Contact: 1-888-876-0036  
Email: row@expl.com  
Website: www.expl.com

Explorer Pipeline is a common carrier pipeline transportation company who operates a 1,872-mile system transporting refined petroleum products and other products including refinery feedstocks and diluent from the Gulf Coast through the Midwest. Explorer is based in Tulsa, Oklahoma and also serves Houston, Dallas, Fort Worth, St. Louis and Chicago.

Through connections with other products pipelines, Explorer serves more than 70 major population centers in 16 states. Major tankage and terminals are located at Port Arthur, Houston, Arlington, Greenville and Grapevine, Texas; Glenpool, Oklahoma; Wood River, Illinois and Hammond, Indiana.

Explorer's 1,872-mile system begins with a 28 inch pipeline in Port Arthur, Texas then runs through Houston, Texas and on to Tulsa, Oklahoma. At Tulsa the line becomes a 24 inch pipeline and runs through St. Louis, Missouri on its way to the Chicago suburb of Hammond, Indiana. Our capacity is augmented with a 10-inch pipeline which stretches between Houston and Arlington, Texas along with many lateral lines for connections to delivery points throughout the system. Explorer currently transports refined products with more than 72 different product specifications for over 60 different shippers. The company does not buy or sell petroleum products; it only provides transportation services.

Explorer Pipeline Company and its management are fully committed to operating a safe and reliable hazardous liquids pipeline. Explorer is also committed to meeting or exceeding

the guidelines set forth by API RP 1162 for public awareness. The Public Awareness Plan receives management's full support throughout the organization. Top-level management involved itself in the development of the program, and participates in its administration and the evaluation of the program's effectiveness.

Explorer developed a comprehensive damage prevention program to address an increasing threat to the safety of its pipeline operations and the communities it serves. Explorer Pipeline's Damage Prevention Program is not only in place to educate third parties about safety when working around pipelines, but to educate its employees on the importance of delivering the safety message throughout its system.

Our company values are: Safety, Doing the right thing; Being a good neighbor; Serving our customers' needs; Meeting or exceeding all regulatory standards; Respecting and valuing each other's contributions and differences.

- **Name of system:** Explorer Pipeline Company
- **Name of owner and operator:** Explorer Pipeline Company
- **Type of system:** Transmission system
- **Length of system (Indiana):** 41 miles
- **List of products transported in system:** Diesel Fuel, Diluent, Gasoline, Jet Fuel, Raffinate, Toluene.
- **Range of diameter of pipelines in system:** Pipe diameter can vary from 3", 6", 8", 10", 12", 14", 16", 20", 24" & 28".

In effort to make our maps, contact information and emergency response plan information available to you, please access Explorer Pipeline's emergency portal at <https://my.spatialobjects.com/erpp>.

**EMERGENCY CONTACT:**  
**1-888-876-0036**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Diesel Fuel	1202	128
Diluent	1203	128
Jet Fuel	1202	128
Gasoline	1203	128
Raffinate	1202	123
Toluene	1294	130

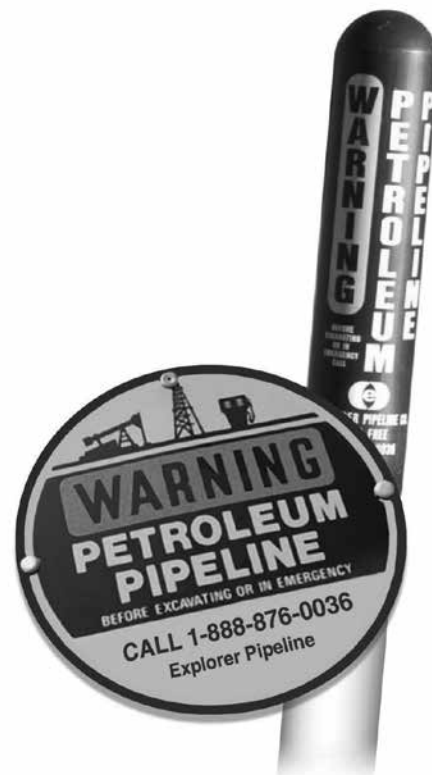
**INDIANA**  
**COUNTIES OF OPERATION:**

Lake

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

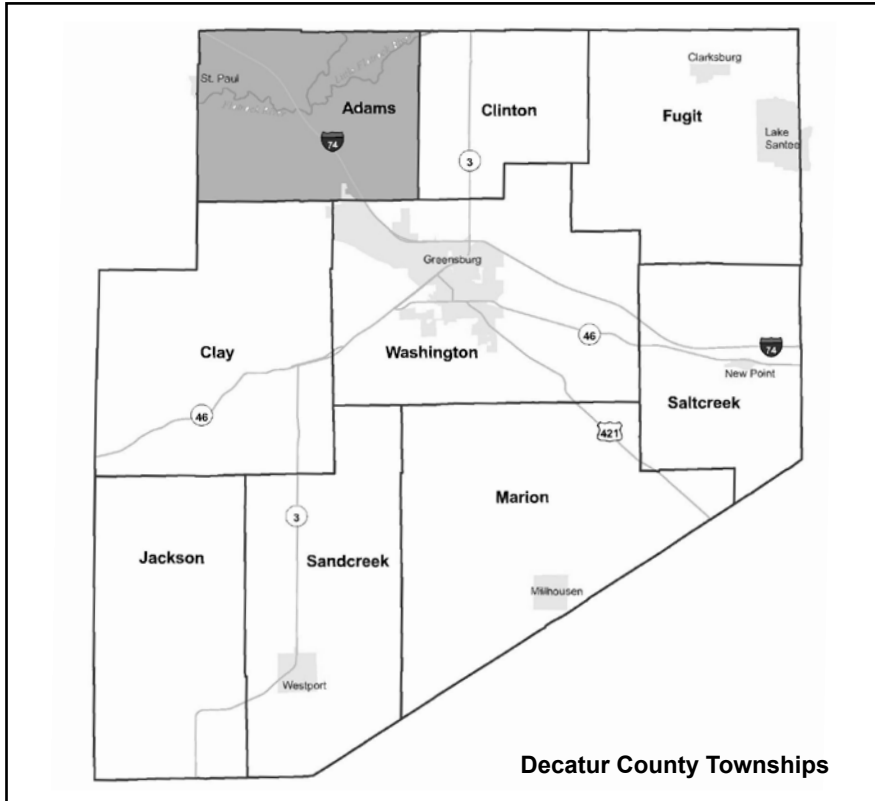


**Know what's below.  
Call before you dig.**





106 East Main Street  
Morristown, IN 46161  
Phone: (765) 763-6393  
Website: www.ftgas.net



**EMERGENCY CONTACT:**  
1-800-379-1800 or 1-833-763-6393

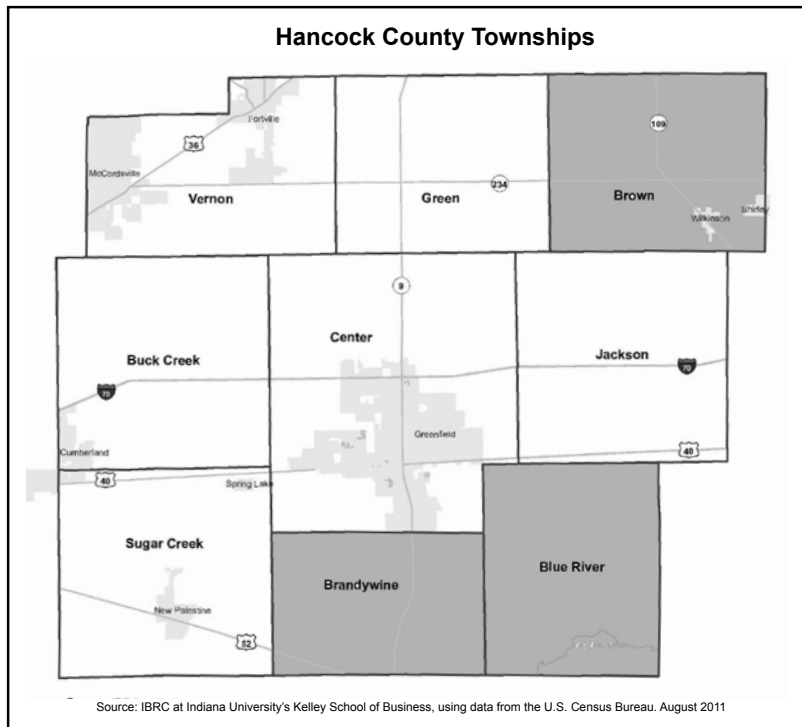
**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas      1971      115

**INDIANA  
COUNTIES OF OPERATION:**

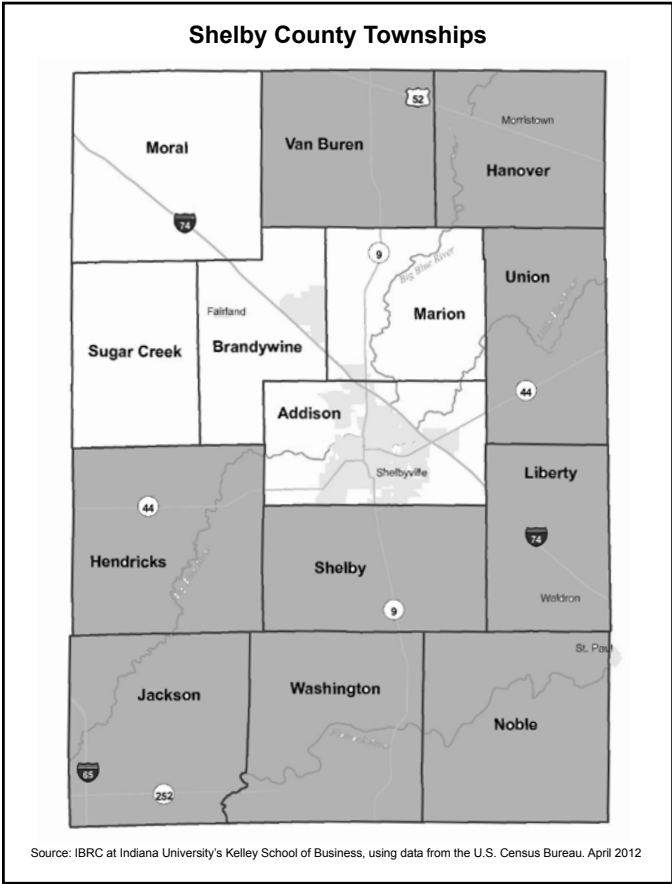
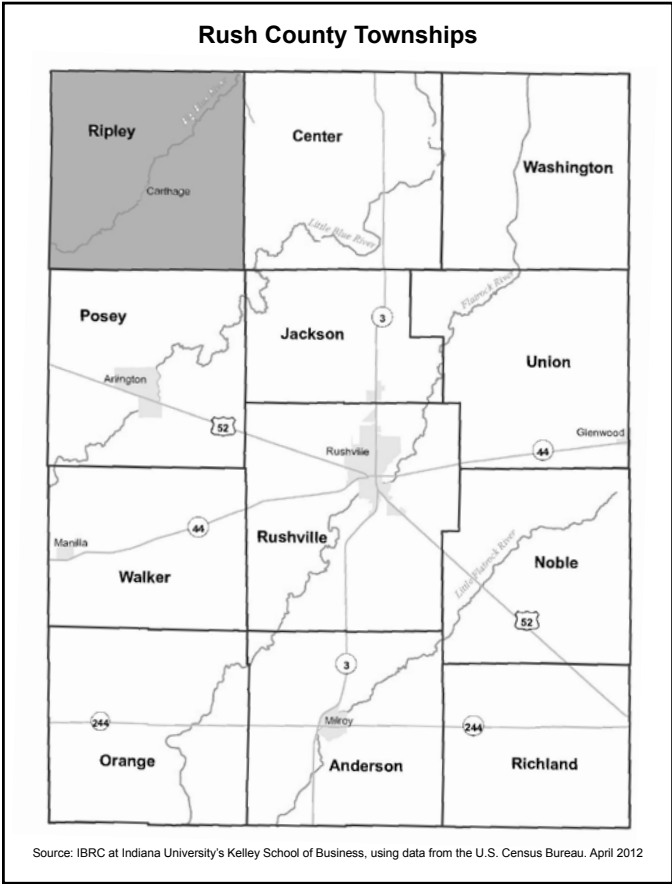
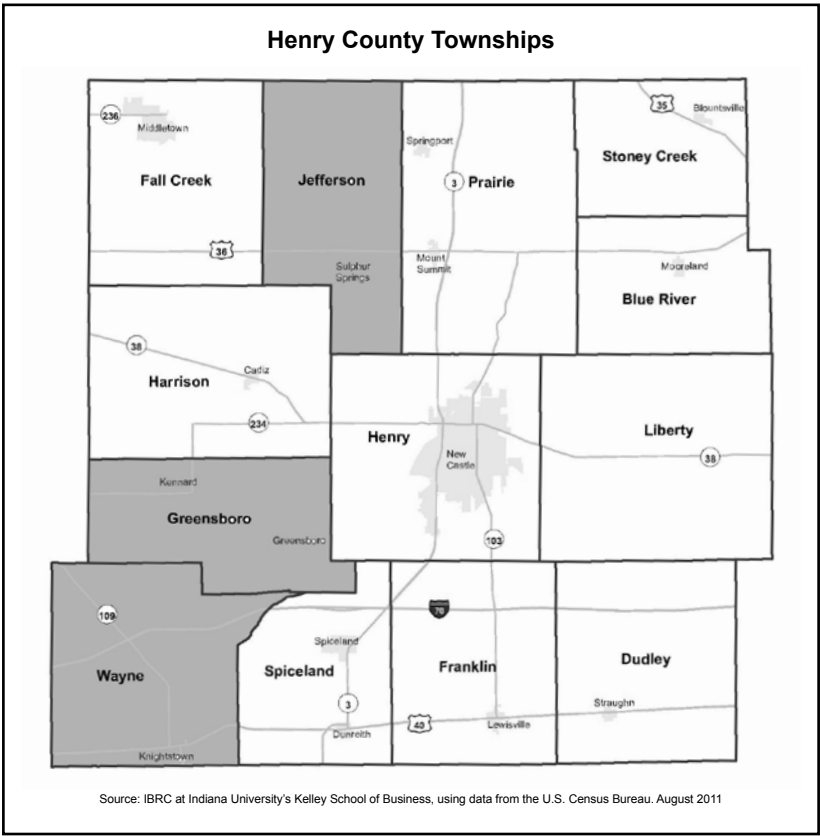
Decatur	Rush
Hancock	Shelby
Henry	

*Changes may occur. Contact the operator to discuss their pipeline systems, areas of operation and emergency response plan.*

Pipe Size: 3/4" - 6"







RR1, Box 37B  
Switz City, IN 47465  
Phone: (812) 875-9707



**CONTACTS:**

Greg Vonfeldt - Manager  
Gas Production Facilites

Robert Van Denburgh - Plant Manager  
Worthington Generation

**EMERGENCY CONTACT:  
1-812-875-9707**

<b><u>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</u></b>		
Natural Gas	1971	115

**INDIANA  
COUNTIES OF OPERATION:**

Greene

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





**John Reutepohler**  
508 N. Van Buren St.  
Huntingburg, IN 47542  
Phone: (812) 683-2211  
Cell: (812) 630-4836

Email: [jreutepohler@huntingburg-in.gov](mailto:jreutepohler@huntingburg-in.gov)

Website: <https://www.huntingburg-in.gov/topic/index.php?topicid=52&structureid=24>

## HUNTINGBURG MUNICIPAL GAS

### Contact Numbers

(area code 812 unless otherwise noted)

### Gas Division

The Gas Division of the Huntingburg Municipal Utilities provides high-quality, safe, and competitively priced natural gas service to over 3,700 customer connections within its service area, including the City of Huntingburg, Town of Ireland, parts of the City of Jasper, and many other rural areas to the north, south, and west...and into Pike County. This includes maintaining 147 miles of natural gas main and 30 regulator stations. The Gas Division utilizes multiple connection sources for purchasing gas to maintain gas costs as low as possible for our customers as well as providing back-up sources in an emergency.

### To report a GAS EMERGENCY, 24/7...683-2327

Business Number, M-F, 7:00 - 3:30  
683-2211

Huntingburg Police/Fire/Medical  
EMERGENCY...911

Energy Sup't, John Reutepohler:  
Cell...630-4836

### Full-time gas personnel:

Kim Howe, Compliance/PA Manager  
Cell...661-8285

Crew Chief, Greg Schmitt  
Cell...630-4834

Gas Tech, David Kissling...683-2327

Gas Tech, Ryan Hall...683-2327

Gas Tech, Richard Meiring...683-2327

Gas Tech, Ron Broeker...683-2327

Gas Tech, Nathan Hochgesang

Cell...683-2327

Gas Engineer/Consultant: USDI,

Darin Houchin...800-633-6250

Lindsey Enloe...618-277-1576

### Gas Suppliers

**MIDWESTERN** Gas Transmission Co;  
Lee Goodman...812-890-3500 or  
812-354-3827

**TETCO** (Texas Eastern) 24-hr.  
number...812-936-4652; 800-231-7794  
or 513-932-1816

## IMPORTANT FACTS ABOUT NATURAL GAS

### Natures Most Perfect Fuel

### The Environmentally Preferable Fuel

Natural gas is prized for its controllability, ease of delivery and efficiency. In addition, because it consists primarily of methane...natures simplest and most stable hydrocarbon...natural gas is the cleanest-burning fossil fuel.

- Natural gas emits 1/300th of the sulfur dioxide (SO<sub>2</sub>) of oil or coal when burned.
- Particulate emissions are 1/20th those of oil and 1/250th those of coal.
- Carbon monoxide (CO), carbon dioxide (CO<sub>2</sub>) and oxides of nitrogen (Nox) emissions from burning natural gas are about half those of oil and one-third those of coal.

### Natural Gas Safety Factors

Because it is non-toxic, natural gas alone is not harmful if inhaled; however, breathing natural gas to the exclusion of air in confined areas with limited ventilation can cause asphyxiation. Recommended first-aid is to move the victim to fresh air, followed by calling 911 and then administer medical attention, resuscitation, or CPR as required and qualified.

- Natural gas can burn only in concentrations of more than 4% and less than 16% with air. Beyond these limits, natural gas cannot ignite or explode.
- Natural gas is lighter than air. It mixes readily with air and dissipates into the atmosphere unless an ignition source is present.
- Natural gas has a high ignition point... between 900 and 1,200 degrees Fahrenheit vs. 451 degrees F for wood or paper.
- Evacuate the area if you are in the presence of escaping natural gas.
- Do not turn a light switch on or off, use the telephone, start an automobile or do anything else that could provide a source of ignition.

## EMERGENCY CONTACT:

**1-812-683-2327**

### **PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas	1971	115
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### **INDIANA**

### **COUNTIES OF OPERATION:**

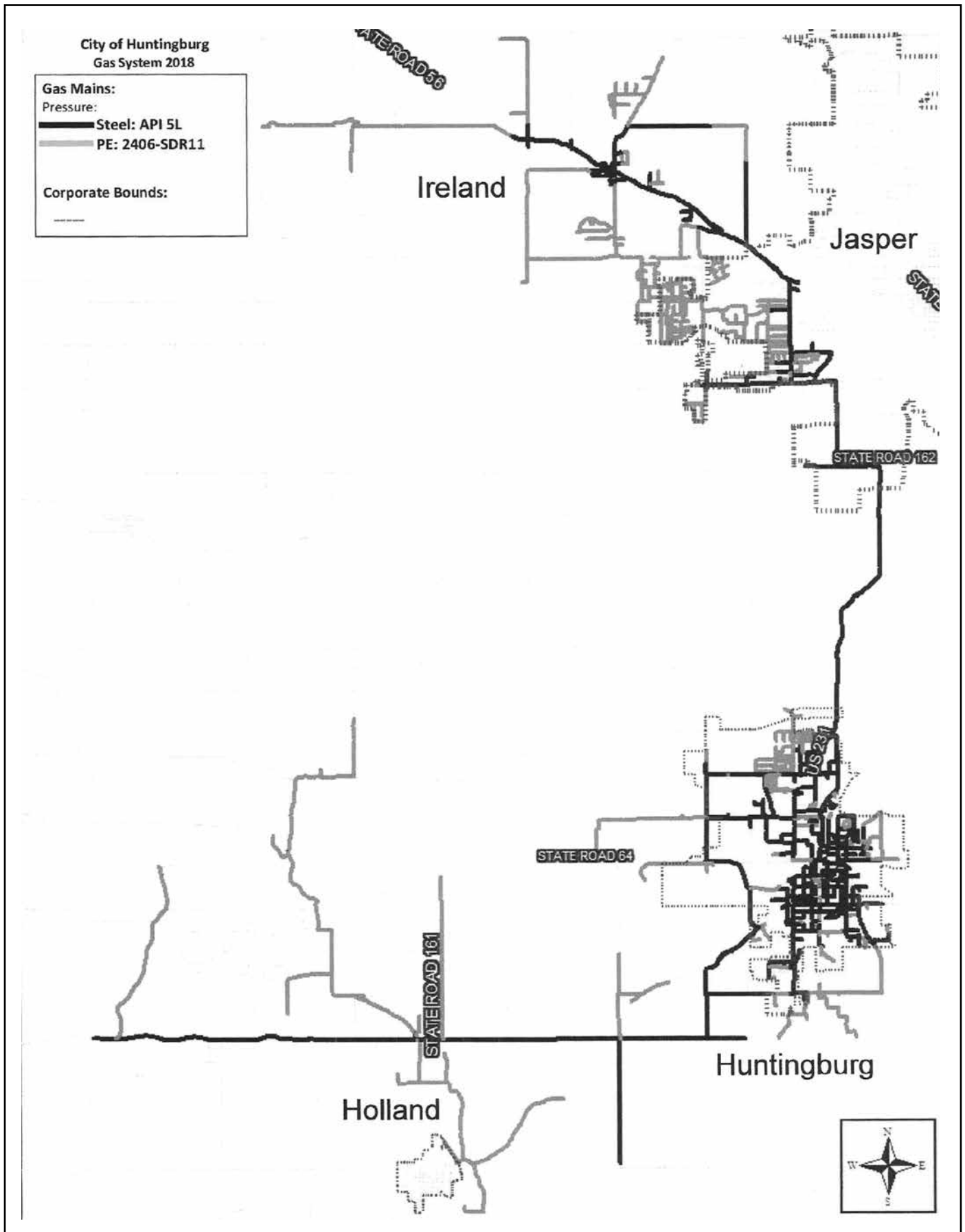
Dubois

Pike

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



- **Once you are in a position of safety, call 683-2327.** This is the Huntingburg Utilities Emergency number.
- Most pipeline accidents result from unauthorized or unsafe excavation and construction. If you notice questionable activity of this nature, especially involving heavy equipment near gas pipeline or facilities, or anything else that you feel may threaten safe operations, please contact our office immediately at either 683-2211 during regular hours, or at our Emergency number, **683-2327**, after hours.





**Phil Ross**

Vice President of Operations

PO Box 450

Paoli, IN 47454

Phone: (812) 723-2151

Website: [www.indiananatural.com](http://www.indiananatural.com)

## NATURAL GAS PIPELINES

Today a network of 2 million miles of natural gas pipelines exists in the United States. These pipelines quietly, reliably, and efficiently deliver natural gas through out the country for domestic, commercial, and industrial use. Natural gas pipelines are among the safest methods of transporting energy.

## ABOUT NATURAL GAS DISTRIBUTION LINES

Natural gas is the cleanest burning fossil fuel. It moves silently, reliably and efficiently through an extensive network of pipelines. Pipelines lie primarily underground, virtually unseen, and deliver natural gas to our customers for heating, cooking, water heating, and industrial and commercial processes, to name just a few of the many uses of natural gas.

## PUBLIC AWARENESS

At Indiana Natural Gas Corporation our goal is to provide safe, reliable pipeline service to our customers and ensure the safety of those living and/or working near pipelines. ING is committed to providing the necessary resources to develop, implement and manage a Public Awareness Program. Public awareness is a critical component of our overall safety program. Every employee of ING is committed to fulfilling our public awareness responsibilities as described in our Public Awareness Program.

- To raise the awareness of the affected public and key stakeholders of the presence of pipelines in their communities and increase their understanding of the role of pipelines in transporting energy.
- A more informed public will supplement our pipeline safety measures and should contribute to reducing the likelihood and potential impact of pipeline emergencies and releases.

- To help the public understand that while pipeline incidents are possible, pipelines are a relatively safe mode of transportation that ING undertakes a variety of measures to prevent pipeline accidents, and that ING anticipates and plans for management of accidents if they occur.
- A more informed public will also understand that they have a significant role in helping to prevent accidents that are caused by third-party damage and ROW encroachment.
- To raise public awareness of the necessity to Call 811 before you dig when doing any kind of excavation work.
- To help excavators understand the steps that they can take to prevent third party damage and respond properly if they cause damage to our pipelines.
- To help emergency response agencies that may assist a member company in an emergency understand the proper actions to take in response to a pipeline emergency.

If you would like more information about our Public Awareness Program and how it can benefit you, please contact us.

## PIPELINES MUST MEET ALL APPLICABLE STATE AND FEDERAL REGULATIONS

We often exceed these requirements. We have taken several key steps to ensure the safety of the community members and our employees:

- Our pipelines are built to high industry standards and are inspected by qualified people before being placed in service.
- Markers listing our 24-hour telephone number are posted at key locations.
- Patrols and surveys are conducted on a regular basis.

## EMERGENCY CONTACT:

**1-800-777-0659**

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas		
Compressed	1971	115

### INDIANA COUNTIES OF OPERATION:

Bartholomew	Harrison
Brown	Lawrence
Crawford	Orange
Dubois	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## HOW DO I IDENTIFY ING PIPELINES?

Pipelines are marked where appropriate by aboveground markers to provide an identification of their presence, approximate location, and contact information. Easements and franchises provide us with permanent, limited access to the land to enable us to operate, test, inspect, maintain and protect our pipeline. If a pipeline crosses your property, please do not plant, place or build anything on or near the right-of-way without first having our personnel mark the pipeline, stake the easement, and explain the company's construction guidelines to you.

## RECOGNIZING A NATURAL GAS LEAK

Here are some ways you can detect a natural gas leak:

- Gaseous (similar to rotten eggs) or hydrocarbon odor. (You may not always be able to detect a natural gas leak by smell.)
- A hissing or roaring sound caused by escaping gas.
- Dead or discolored vegetation in an otherwise green setting near a natural gas line.
- Blowing dirt, grass or leaves near a

natural gas line.

- A dry spot in moist earth.
- Water bubbling or being blown into the air at a pond, creek or river.
- Flame coming from the ground or from valves along the pipeline.

#### WHAT TO DO ABOUT A NATURAL GAS LEAK

- Leave the area or premise immediately!
- Avoid using potential ignition sources, such as smoking, motor vehicles or equipment, telephones, doorbells, garage door openers, or electric

switches.

- When clear of the area call Indiana Natural Gas or 911.
- Do not try to extinguish a gas fire or operate any pipeline valves.

#### FACTS ABOUT NATURAL GAS

Natural Gas is:

- A colorless, odorless (we add the rotten eggs smell), tasteless fossil fuel that is clean burning.
- Not a product like oil.
- Lighter than air. It rises and disperses

rapidly into the atmosphere, unlike heavier petroleum products.

- Non-toxic
- Not easily ignited on its own. To burn, natural gas requires both a precise amount of oxygen and an ignition source.



**Know what's below.  
Call before you dig.**

#### MORE INFORMATION IS AVAILABLE AT THESE SITES

Indiana Natural Gas Corporation  
[www.indiananatural.com](http://www.indiananatural.com)

Indiana811  
[www.indiana811.org](http://www.indiana811.org)

Indiana Pipeline Awareness Association  
[www.inpaa.org](http://www.inpaa.org)



**24 HOURS  
800-777-0659**



**Indiana  
Utilities  
Corporation**

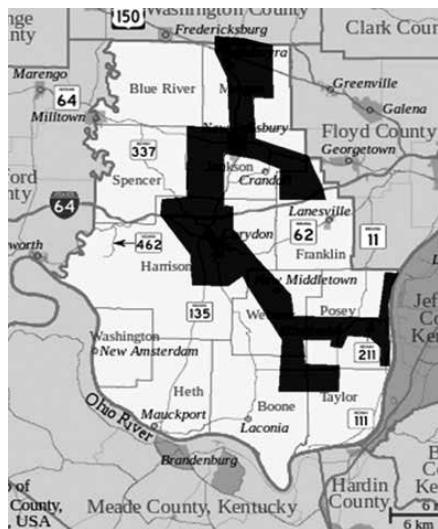
**Scott Schmitt**  
123 W Chestnut St.  
Corydon, IN 47112  
Phone: (812) 738-3235  
Fax: (812) 738-1512

## ABOUT NATURAL GAS

- Colorless, odorless, tasteless, and non-toxic.
- Cleanest burning fossil fuel
- Will burn only in concentrations of about 4.5% to 15%
- Natural gas is lighter than air
- Has an ignition temperature of around 1,100 to 1,200 degrees Fahrenheit

## AREA OF OPERATION

The purchase point for Indiana Utilities Corporation (IUC) is in Louisville Ky. From our purchase point IUC maintains five miles of steel pipe ranging in size from 4 – 8 inch to the Ohio river where it crosses into Indiana. In southern Indiana IUC maintains an estimated 173 miles of distribution mains that delivers natural gas to Harrison County. IUC serves 3750 customers including residential and commercial facilities.



## RECOGNIZING A LEAK

Natural gas pipelines are the safest mode of transportation. However pipeline failures can occur. To recognize a leak, use your senses.

### SIGHT

- Dirt blowing in the air
- Water bubbling in a river, creek, or a puddle
- Dead or dying vegetation near a right-of-way
- Fire burning at or around ground level

### SOUND

- Hissing, blowing or roaring sound

### SMELL

- The smell of rotten eggs

## IF YOU SUSPECT A LEAK

- Leave the area immediately
- Do not use ignition sources such as cell phones, vehicles, electrical powered devices, or cigarettes
- After leaving the area contact your local gas company or 911

## WHO TO CALL

Always call 811 two days before digging. To contact Indiana Utilities you can call 812-738-3235. For after hours service you can call 1-800-589-8142. In the event of a leak or damage call Indiana Utilities or 911.



**Know what's below.  
811 before you dig.**

## EMERGENCY CONTACT: 1-800-589-8142

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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### INDIANA COUNTIES OF OPERATION:

Harrison

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





**Bob West**  
204 West Main St  
Jasonville, IN 47438  
Phone: (812) 665-2680  
Emergency: (812) 798-5630

**EMERGENCY CONTACT:**

**1-812-665-2680 or 1-812-798-5630**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas	1971	115
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**INDIANA**

**COUNTIES OF OPERATION:**

Clay	Greene
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*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

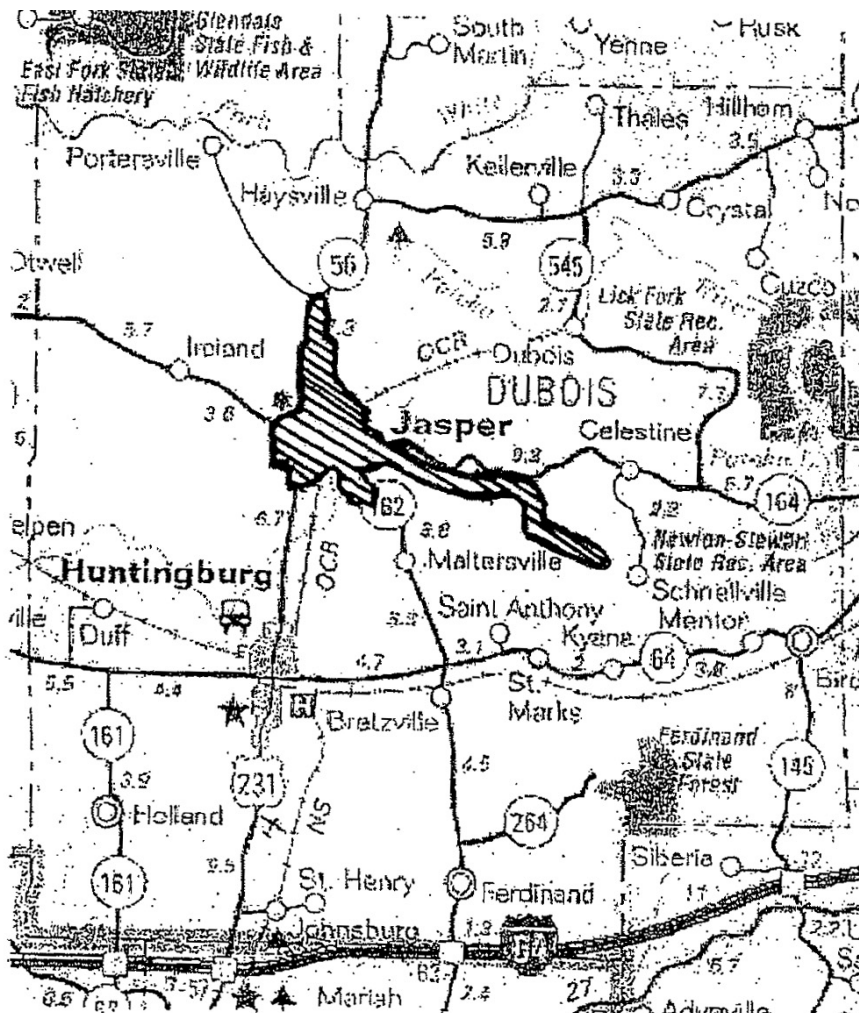


# JASPER

Municipal Gas & Water

**Mike Dorsam**  
825 E. 2nd Ave.  
Jasper, IN 47547  
Phone: (812) 482-5252  
Email: mdorsam@jasperindiana.org

## DUBOIS COUNTY



NATURAL GAS LINES IN SHADED AREAS

### EMERGENCY CONTACT: 1-812-482-9131

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas 1971 115

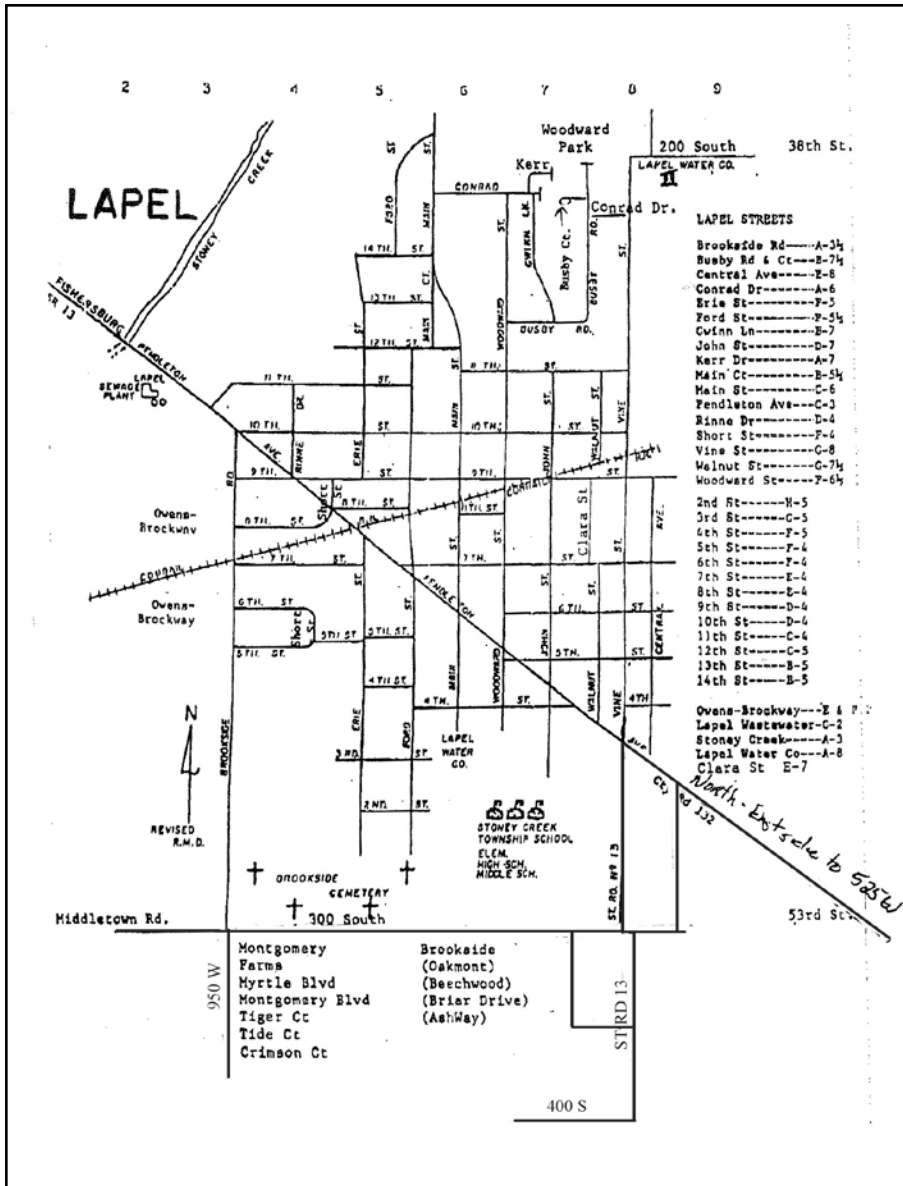
### INDIANA COUNTIES OF OPERATION:

Dubois

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**CAUTION  
BURIED GAS  
PIPELINE  
BEFORE DIGGING  
CALL  
1-800-382-5544  
IN CASE OF  
EMERGENCY CALL  
JASPER  
GAS DEPT  
812-482-5252  
AFTER HOURS  
812-482-9131**

**Lapel Town Hall**  
Brandon Hutchison  
825 North Main Street  
Lapel, IN 46051  
Phone: (765) 534-3157  
Website: [www.lapelindiana.org](http://www.lapelindiana.org)



**EMERGENCY CONTACT:**  
**1-765-534-3157**

<b><u>PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:</u></b>		
Natural Gas	1971	115

**INDIANA**  
**COUNTIES OF OPERATION:**

Madison

***Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.***

**PIPELINE  
GAS  
WARNING**

**TOWN OF LAPEL  
GAS ODOR-  
24 HOURS A DAY  
CALL  
TOWN OF LAPEL  
1-765-534-3157  
BEFORE DIGGING  
CALL  
1-800-382-5544**



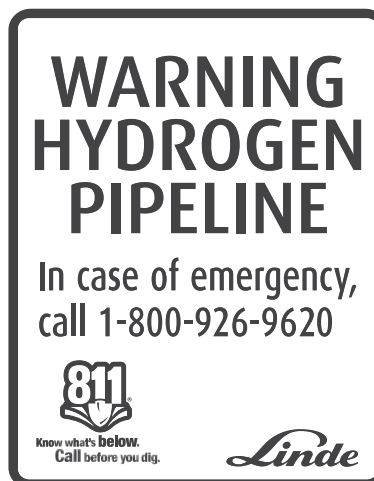
**Kenny Diego**  
4400 Kennedy Ave.  
East Chicago, IN 46312  
Phone: 219-391-5183

The National Transportation Safety Board recognizes pipelines as one of the safest modes of transportation, with a safety record unparalleled by any other method. As an industry leader, Linde's pipeline operations have an excellent safety record. Linde maintains surveillance on its pipelines 24 hours a day and 7 days a week using sophisticated computers, alarms, and meters. Pipeline routes are systematically patrolled with inspections for leaks and abnormal conditions. Physical integrity of the pipeline is ensured through preventative maintenance, National One-Call system participation, and a robust integrity management program.

Linde pipelines carry hydrogen gas. Hydrogen is an integral component of annealing steel as well as making cleaner fuels for cars and diesel engines. Hydrogen can, however, be extremely dangerous. The hydrogen gas in Linde's pipelines is under pressure and is highly flammable. If released from the pipeline, it may also displace oxygen, making breathing difficult or impossible. The first indication of hydrogen leaking from a pipeline is usually a hissing sound or blowing dirt. Hydrogen is colorless and odorless, so it is not possible to directly detect it by sight or scent. If you do suspect a leak on a pipeline, leave the area immediately. From a safe distance, call 911 or the Linde emergency contact number. Do not attempt to extinguish any pipeline fire that may start.

To ensure the public safety, Linde communicates regularly with public officials and has an on-going relationship with emergency responders. In the event of an emergency, Linde would immediately dispatch personnel to the site to handle the situation and to provide information to public officials, who will aid in the response. Linde, working closely with trained emergency responders, will take all of the necessary operating actions such as stopping equipment and closing valves.

For your information, Linde has placed pipeline markers wherever the pipeline crosses underneath public roads, railroads, and navigable waterways. Linde pipeline markers are generally white rectangular signs with blue or green lettering. These markers display the material transported in the pipeline and the phone number to call in the event of an emergency or suspected leak. You should make yourself aware of any pipeline markers in your neighborhood. Pipeline markers are important for the safety of the general public and, as such, it is a federal crime for any person to willfully deface, damage, remove, or destroy any pipeline marker.



**EMERGENCY CONTACT:  
1-800-926-9620**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Hydrogen 1049 115

**INDIANA  
COUNTIES OF OPERATION:**

Lake

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

Before you dig or excavate, contact the State One-Call number in your area, or simply dial 811. This free service will help to ensure your safety and the safety of the general public. It is recommended that you call at least 72 hours before you start your project. This service should be utilized for any activity which breaks the ground, whether landscaping, building a fence, or starting a major construction project. Linde will mark the location of our lines at no cost to you. Note, though many of Linde's pipelines are marked with signs, these may show only the approximate location of the pipeline. The exact location can only be determined by a one-call. Failure to call before excavation is the leading cause of damage to buried pipelines, and it is illegal. CALL BEFORE YOU DIG.



Pipe Size: 2"-12"





**Brent Slover**  
86 South Main Street  
Linton, IN 47441  
Phone: (812) 847- 4971  
Website: www.cityoflinton.com

## ABOUT LINTON MUNICIPAL UTILITIES

The City of Linton Gas Department delivers natural gas to the citizens of Linton and parts of the surrounding rural community. The City of Linton is located in Greene County.

## TO REPORT AN EMERGENCY:

**(812) 847-4411**  
(For Emergency Fire/Police)

**(812) 847-4411**  
(Phone # on Warning Markers)

For additional information call:

Linton Municipal Utilities  
86 South Main Street  
Linton, IN 47441  
(812) 847-4971

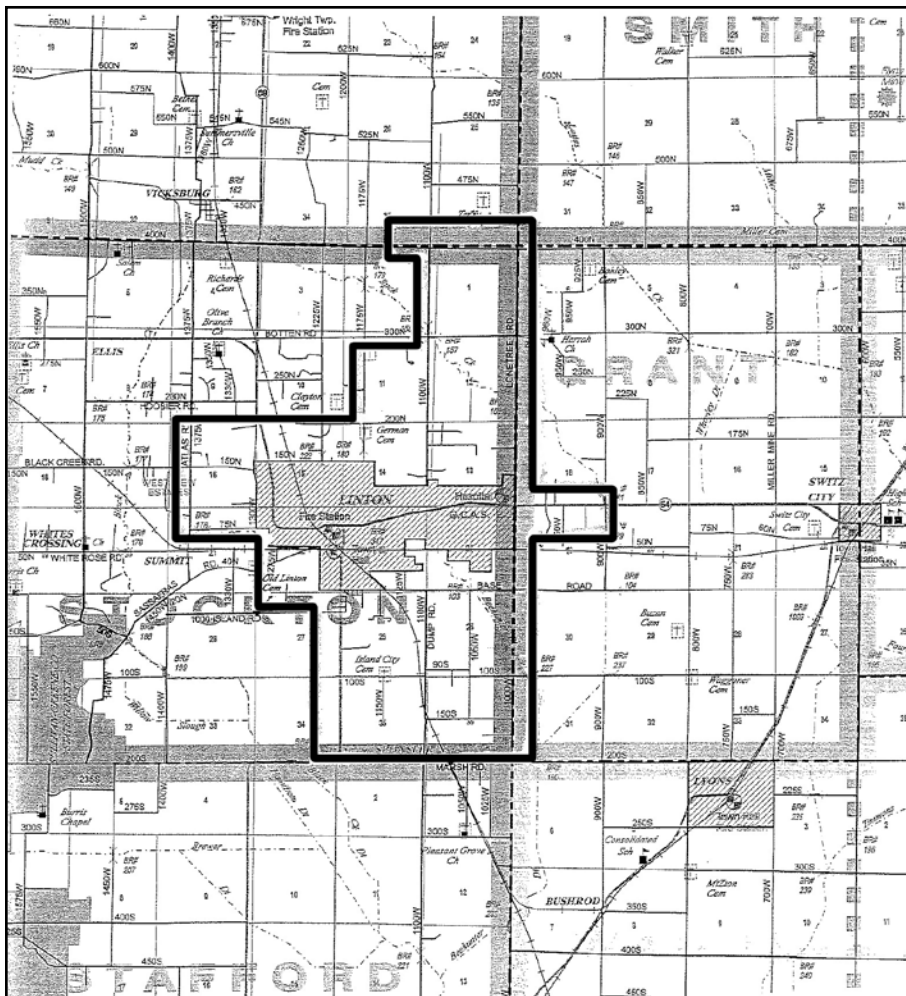
## EMERGENCY CONTACT: 1-812-847-4411

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas 1971 115

## INDIANA COUNTIES OF OPERATION:

Greene

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





**Phil Ross**  
 Vice President of Operations  
 PO Box 520  
 Washington, IN 47501  
 Phone: 812-723-2151  
 Website: www.midnatgas.com

## NATURAL GAS PIPELINES

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- To raise the awareness of the affected public and key stakeholders of the presence of pipelines in their communities and increase their understanding of the role of pipelines in transporting energy.
- A more informed public will supplement our pipeline safety measures and should contribute to reducing the likelihood and potential impact of pipeline emergencies and releases.

- To help the public understand that while pipeline incidents are possible, pipelines are a relatively safe mode of transportation that MNG undertakes a variety of measures to prevent pipeline accidents, and that MNG anticipates and plans for management of accidents if they occur.
- A more informed public will also understand that they have a significant role in helping to prevent accidents that are caused by third-party damage and ROW encroachment.
- To raise public awareness of the necessity to Call 811 before you dig when doing any kind of excavation work.
- To help excavators understand the steps that they can take to prevent third party damage and respond properly if they cause damage to our pipelines.
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## PIPELINES MUST MEET ALL APPLICABLE STATE AND FEDERAL REGULATIONS

We often exceed these requirements. We have taken several key steps to ensure the safety of the community members and our employees:

- Our pipelines are built to high industry standards and are inspected by qualified people before being placed in service.
- Markers listing our 24-hour telephone number are posted at key locations.
- Patrols and surveys are conducted on a regular basis.

### EMERGENCY CONTACT:

**Bloomfield**  
**1-812-384-4150 or 1-800-491-4150**  
**Scottsburg**  
**1-812-752-2230 or 1-800-654-2361**

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas,		
Compressed	1971	115

### INDIANA COUNTIES OF OPERATION:

Clark	Monroe
Daviess	Orange
Greene	Scott
Jackson	Sullivan
Jennings	Washington
Knox	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## HOW DO I IDENTIFY MNG PIPELINES?

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## RECOGNIZING A NATURAL GAS LEAK

Here are some ways you can detect a natural gas leak:

- Gaseous (similar to rotten eggs) or hydrocarbon odor. (You may not always be able to detect a natural gas leak by smell.)



- A hissing or roaring sound caused by escaping gas.
- Dead or discolored vegetation in an otherwise green setting near a natural gas line.
- Blowing dirt, grass or leaves near a natural gas line.
- A dry spot in moist earth.
- Water bubbling or being blown into the air at a pond, creek or river.
- Flame coming from the ground or from valves along the pipeline.

#### WHAT TO DO ABOUT A NATURAL GAS LEAK

- Leave the area or premise immediately!
- Avoid using potential ignition sources, such as smoking, motor vehicles or equipment, telephones, doorbells, garage door openers, or electric switches.
- When clear of the area call Midwest Natural Gas or 911.
- Do not try to extinguish a gas fire or operate any pipeline valves.

#### FACTS ABOUT NATURAL GAS

Natural Gas is:

- A colorless, odorless (we add the rotten eggs smell), tasteless fossil fuel that is clean burning.
- Not a product like oil.
- Lighter than air. It rises and disperses rapidly into the atmosphere, unlike heavier petroleum products.
- Non-toxic
- Not easily ignited on its own. To burn, natural gas requires both a precise amount of oxygen and an ignition source.

#### MORE INFORMATION IS AVAILABLE AT THESE SITES

Midwest Natural Gas Corporation  
[www.midnatgas.com](http://www.midnatgas.com)

Indiana811  
[www.indiana811.org](http://www.indiana811.org)

Indiana Pipeline Awareness Association  
[www.inpaa.org](http://www.inpaa.org)



**Midwest**  
**Natural Gas**  
CORPORATION



**Know what's below.**  
**Call before you dig.**

**DANGER**  
**NATURAL GAS**  
**PIPELINE**

**MIDWEST NATURAL GAS**  
**CORPORATION**

**IN CASE OF**  
**EMERGENCY**  
**CALL**

**812-384-4150**  
**800-491-4150**



**DANGER**  
**NATURAL GAS**  
**PIPELINE**

**MIDWEST NATURAL GAS**  
**CORPORATION**

**IN CASE OF**  
**EMERGENCY**  
**CALL**

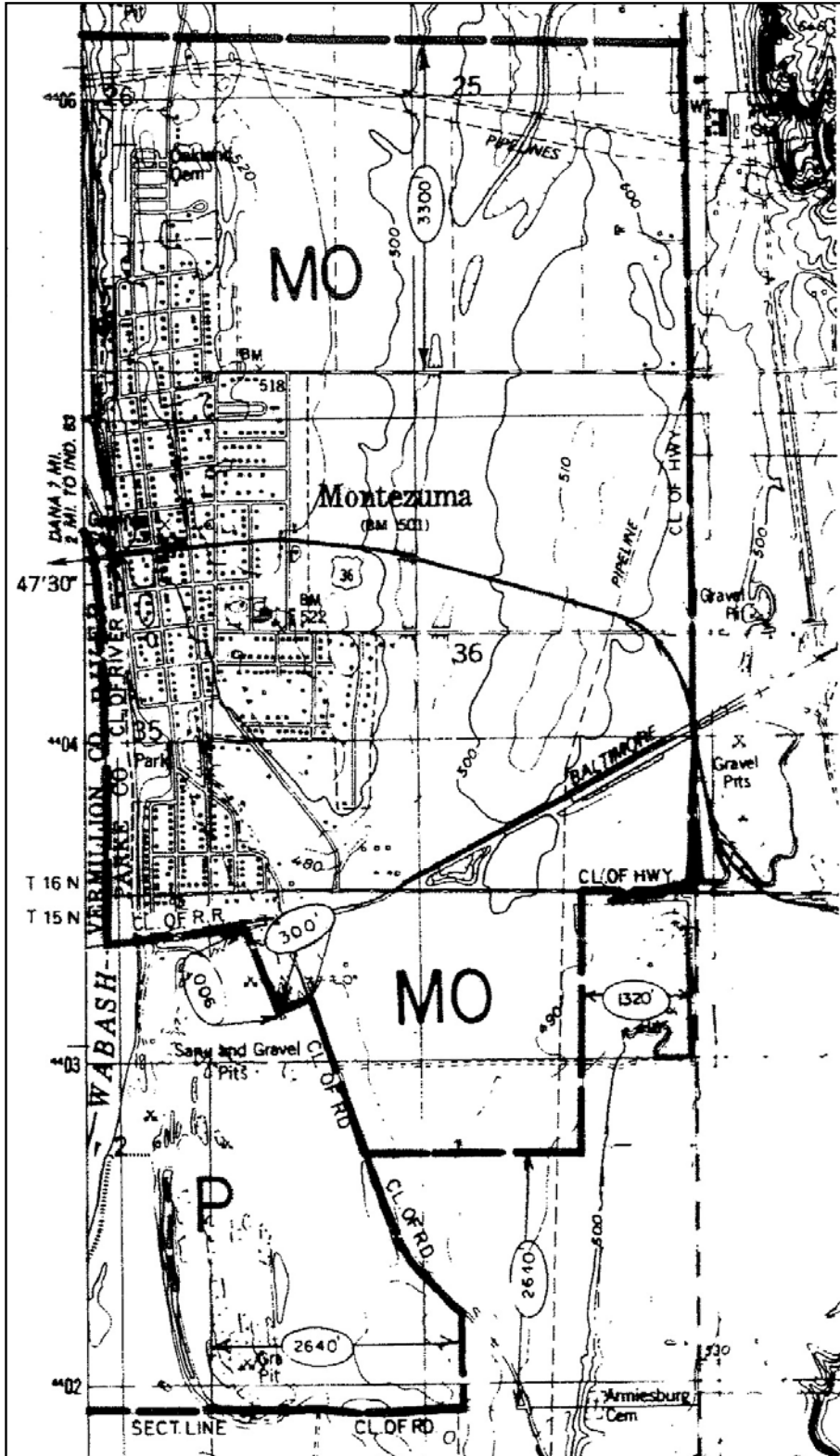
**812-752-2230**  
**800-654-2361**



Brad McGrannahan  
Montezuma Municipal Gas Utility  
1243 N. Jackson Street  
Montezuma, IN 47862  
Phone: (765) 245-2759 or (765) 245-2211

# MONTEZUMA

Municipal Gas Utility



**EMERGENCY CONTACT:**

1-765-245-2759

or

1-765-245-2211

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas 1971 115

**INDIANA**

**COUNTIES OF OPERATION:**

Parke

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





**Mark Thorson**  
23725 W. County Farm Road  
Shorewood, IL 60431  
Phone: (815) 272-9154

At Kinder Morgan our first priority is the same as yours— public safety. While we design, install, test, operate, and maintain our pipelines to meet or exceed regulatory standards, we believe in comprehensive planning in the unlikely event of an incident.

In emergency situations, we have the same priorities as local emergency responders; namely life, safety, incident stabilization, and property and environmental protection. We are further committed to ensuring that you have an awareness of our operations as well as our procedures in the event of an emergency. We envision our relationship with the emergency response community as a long-term partnership with common goals.

The following is intended to give you some fundamental information regarding pipeline incident response. We hope that you will keep it readily accessible for future reference. It is not intended to take the place of our periodic ongoing interface during which we have the opportunity to discuss our mutual response capabilities.

**EMERGENCY CONTACT:**  
**1-800-733-2490**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas 1971 115

**INDIANA**  
**COUNTIES OF OPERATION:**

Lake

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**LOCATING PIPELINES IN YOUR COMMUNITY**

**Pipeline markers** are located along the right-of-way, at road intersections, waterways, railroad crossings and all above ground facilities. These signs identify the general area but not the exact location of the pipeline. They specify the type of product transported, the operators name and emergency contact number.

The federal government provides access to maps of transmission pipelines in your community through the **National Pipeline Mapping System** at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov). Government

and safety officials can access additional information and download electronic files to import into emergency preparedness GIS mapping systems.

**KINDER MORGAN CARES ABOUT YOUR SAFETY**

We want you to be aware of our pipelines. We ask for your help in preventing accidental damage to pipelines. Kinder Morgan supports the Nation's Homeland Security efforts and Kinder Morgan encourages you to immediately notify and report any suspicious persons and/or activities near the pipeline to your local law enforcement authorities by calling 911.

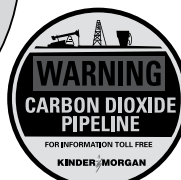
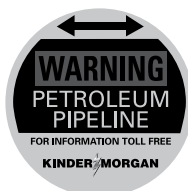
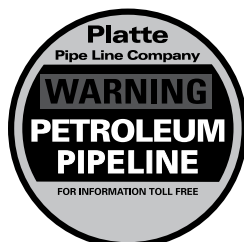
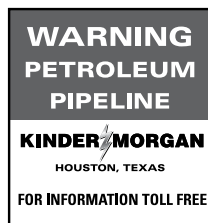
**WORKING TOGETHER TO PROTECT PIPELINES & RIGHT-OF-WAYS**

In addition to 24-hour monitoring and on-going safety and security procedures, Kinder Morgan relies on you, the local emergency responder, to notify Kinder Morgan when you observe potential right-of-way restriction violations or potential damage to our facilities, which could endanger public safety. We support your enforcement of "Call Before You Dig" requirements in states where they apply.

Excavation activity is the most common cause of serious pipeline damage. In most states, residents, excavators and farmers are required by law to call 811 or their local One-Call center at least two or three working days before starting an excavation project to have underground utilities marked. Refer to your state-specific One-Call laws for more information.

Unauthorized use, such as building or planting, in the pipeline right-of-way is known as encroachment. Kinder Morgan regularly conducts maintenance to trim trees and remove shrubs or structures that prohibit the company from clearly viewing the pipeline corridor during aerial or foot patrols and regular maintenance activities.

Please contact us if you know of places



where trees, plants or structures are located on the pipeline right-of-way or if you see individuals digging in areas where underground utilities are not marked with flags.

### **SIGNS OF A PIPELINE LEAK OR RUPTURE**

The following are indications of a possible pipeline leak:

- Brown or discolored vegetation amid healthy plants
- Dirt being blown into the air
- Colorful sheens on water surfaces
- Fire at or below ground level
- Stains or pools of hydrocarbons not usually present in the right-of-way
- Bubbles coming from bodies of water
- A loud roar or hissing sound
- Distinctive petroleum type odors or the smell of mercaptan or sulfur (rotten eggs)
- A dense white cloud or fog

On occasion, a pressure-relieving device may activate at a natural gas or CO<sub>2</sub> above ground pipeline facility. **These devices are acting as designed to relieve pressure on the system to prevent over pressurization.** Under no circumstances should a pressure relieving device be capped or valved off.

### **PIPELINE INCIDENT RESPONSE**

### **TACTICS**

The list below summarizes emergency response tactics to implement when you respond to a pipeline incident.

#### **1. Assess the situation**

- ☐ Approach with caution from upwind location.
- ☐ Isolate and secure the area.
- ☐ Employ ICS.
- ☐ Identify hazards.
- ☐ Identify and contact the pipeline operator using the emergency number listed on the pipeline marker.

#### **2. Protect people, property & the environment**

- ☐ Establish isolation zones and set up barriers.
- ☐ Rescue and evacuate people (if needed).
- ☐ Eliminate ignition sources.
- ☐ Stage apparatus and equipment

based on atmospheric monitoring and weather conditions.

- ☐ If liquid products are involved, use appropriate defensive Hazardous Waste Operations & Emergency Response (HA2WOPER) procedures such as installing dikes and dams, if trained and equipped.
- ☐ Control fires, vapor and leaks. Do not extinguish burning fires. Protect exposures and coordinate isolation operations with pipeline personnel.
- ☐ Do not operate (open or close) valves or other pipeline equipment.
- ☐ Employ containment techniques if personnel are trained, equipped and it is safe to do so.
- ☐ Designate a safe location for bystanders and the media.

#### **3. Call for assistance as needed**

- ☐ Contact your local emergency response organization and/or national resources if needed.

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Refer to PHMSA's Emergency Response Guidebook at: <http://hazmat.dot.gov/pubs/erg/guidebook.htm> for additional information.

### **ADDITIONAL INFORMATION:**

**National Pipeline Mapping System**  
[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)

**NASFM's "Pipeline Emergencies"**  
[www.pipelineemergencies.com](http://www.pipelineemergencies.com)

**PHMSA Emergency Response Guidebook**  
<http://hazmat.dot.gov/pubs/erg/guidebook.htm>

**Kinder Morgan Public Awareness**  
[www.kindermorgan.com/public\\_awareness](http://www.kindermorgan.com/public_awareness)

# NEW HARMONY

## Gas Utilities

**Bobby Grider**  
520 Church St.  
New Harmony, IN 47631  
Phone: (812) 682-4846  
Email: bgrider@tds.net



**24 Hour Emergency Response Phone**  
**1-812-307-0132**

### **EMERGENCY CONTACT:**

**1-812-682-4846 (Day)**

**1-812-838-8363 (Night)**

### **PRODUCTS / DOT GUIDEBOOK ID# / GUIDE#:**

Natural Gas	1971	115
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### **INDIANA** **COUNTIES OF OPERATION:**

Posey

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





801 East 86th Avenue  
Merrillville, IN 46410  
Phone: (800) 464-7726  
Gas Emergencies: (800) 634-3524  
Website: [www.nipsco.com](http://www.nipsco.com)

NIPSCO, with headquarters in Merrillville, Ind., is part of NiSource's six regulated utility companies. With over 846,000 natural gas customers and 479,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company in the state. NiSource distribution companies serve approximately 4 million natural gas and electric customers primarily in six states.

### OUR PIPELINE SAFETY PROGRAM

Many people don't realize the importance of our nation's natural gas pipeline system. The natural gas industry has a proven record of safety. Each day, the invisible underground network with more than a million miles of pipeline safely carries natural gas from supply areas to customer homes, businesses and factories across the country.

Our gas control and monitoring center offices operate 24-hours a day, seven days a week. We regularly patrol our pipeline rights of way and conduct regular inspections of our pipeline system. Our operation employees receive regular training and are qualified under U.S. Department of Transportation standards for natural gas pipeline operators.

We spend millions of dollars each year in pipeline replacements and upgrades. Employees are on-call at all times to respond to any contingency. In addition, we work with emergency responders to educate them on pipeline safety and how to respond in an emergency.

In accordance with federal regulations, some segments along the pipeline have been designated as High Consequence Areas. We have developed supplemental assessments and prevention plans for these highly populated areas with transmission pipelines.

### PIPELINE MARKERS ALONG RIGHT OF WAYS AND EASEMENTS

Natural gas pipelines are sometimes identified by markers placed at intervals along pipeline rights of way. Markers display 24-hour emergency telephone numbers and might provide other identifying information. They are generally placed wherever needed to indicate the presence of a pipeline, such as where a pipeline easement intersects a street, railroad or river and in heavily congested areas. While markers are helpful in indicating the presence of pipelines in the area they do not show the exact location, depth or how many pipelines are in the right of way or easement, so always call 811 or click [Indiana811.org](http://Indiana811.org) at least two business days before digging.

### EMERGENCY RESPONDERS AND PUBLIC SAFETY OFFICIALS

As a public utility, we consider emergency responders part of our safety team. It's important for fire and police officials to be familiar with the location of our pipeline facilities in their area. That's why we participate in meetings with other pipeline companies, mail information regularly and work with emergency responders to be prepared for any possible incident.

**Please contact us at 800-4-NIPSCO to schedule a free training at your department.**

### CONTRACTORS AND EXCAVATORS

Pipeline damage is most frequently caused by contractors doing excavation or other work that could disturb underground utility lines. Don't take chances! Dig-ins may result in loss of life, personal injury, property damage or liability for costly repairs. Call 811 or click [Indiana811.org](http://Indiana811.org) at least two full working days in advance of any excavation, or if you plan to cross pipeline rights of way with heavy equipment or perform blasting in the vicinity of any pipelines.

### EMERGENCY CONTACT:

**1-800-634-3524**

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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#### INDIANA

#### COUNTIES OF OPERATION:

Adams	Marshall
Allen	Miami
Benton	Newton
Carroll	Noble
Cass	Porter
Clinton	Pulaski
DeKalb	St. Joseph
Elkhart	Starke
Fulton	Steuben
Howard	Tippecanoe
Huntington	Tipton
Jasper	Wabash
Kosciusko	Warren
LaGrange	Wells
Lake	White
LaPorte	Whitley

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

To learn more, visit the website of the U.S. Department of Transportation's Pipeline and Hazardous Materials Safety Administration (PHMSA), Office of Pipeline Safety at [www.phmsa.dot.gov](http://www.phmsa.dot.gov). PHMSA is the federal agency that regulates safety aspects of the gas industry.

### CONTACTS

For additional information contact:

**Jennifer Barbour**  
Manager, Public Awareness  
NIPSCO  
Phone: 219-647-5585  
[jbarbour@nisource.com](mailto:jbarbour@nisource.com)





**NuStar Energy - Central East Region**  
 7340 W. 21st North, Suite 200  
 Wichita, KS 67205  
 Phone: 316-773-9000  
 PublicAwarenessCE@nustarenergy.com  
 Website: www.nustarenergy.com

## ABOUT NUSTAR PIPELINE OPERATING PARTNERSHIP L.P.

The goal of the NuStar Energy Pipeline Public Awareness Program is to enhance safety and environmental protection through increased public awareness and knowledge. Public awareness programs should raise the awareness of the affected public and key stakeholder audiences of the presence of pipelines in their communities and increase their understanding of the role of pipelines in transporting energy.

NuStar Pipeline Operating Partnership L.P. is a subsidiary of NuStar Energy L.P. Our business unit consists of pipeline systems, ranging between 3" to 16" in diameter, that transports refined petroleum products, including gasoline, diesel, and propane throughout Kansas, Nebraska, Iowa, South Dakota, North Dakota, and Minnesota. We also operate an anhydrous ammonia pipeline system in Louisiana, Arkansas, Missouri, Illinois, Indian, Iowa and Nebraska ranging between 3" to 10" in diameter. Anhydrous ammonia is primarily used as agricultural fertilizer and used as a feedstock to a number of industrial applications.

Please read and keep these important safety messages located in the brochure and company profile provided in the event you need to reference them in the future.

Contact us for more information about our Integrity Management Program or Emergency Response Plan.

## COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

At NuStar, the health and safety of our personnel, customers, and neighbors and the protection of the environment are core business values. NuStar is committed to achieving health, safety and environmental (HSE) excellence throughout the organization. NuStar emphasizes its HSE commitment through internal audits, public awareness, damage prevention, pipelines integrity management, emergency response preparedness, and other programs. In addition, most of NuStar's pipelines are operated via satellite communication systems from a central control room located in San Antonio, TX. This control center is equipped with state-of-the-art computer systems designed to continuously monitor real-time operational data, operate equipment associated with the delivery of crude oil, refined products, and anhydrous ammonia, and control safety measures to ensure smooth and safe operation of our pipelines.



## EMERGENCY CONTACT: 1-800-759-0033

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Ammonia (anhydrous) 1005 125

### INDIANA COUNTIES OF OPERATION:

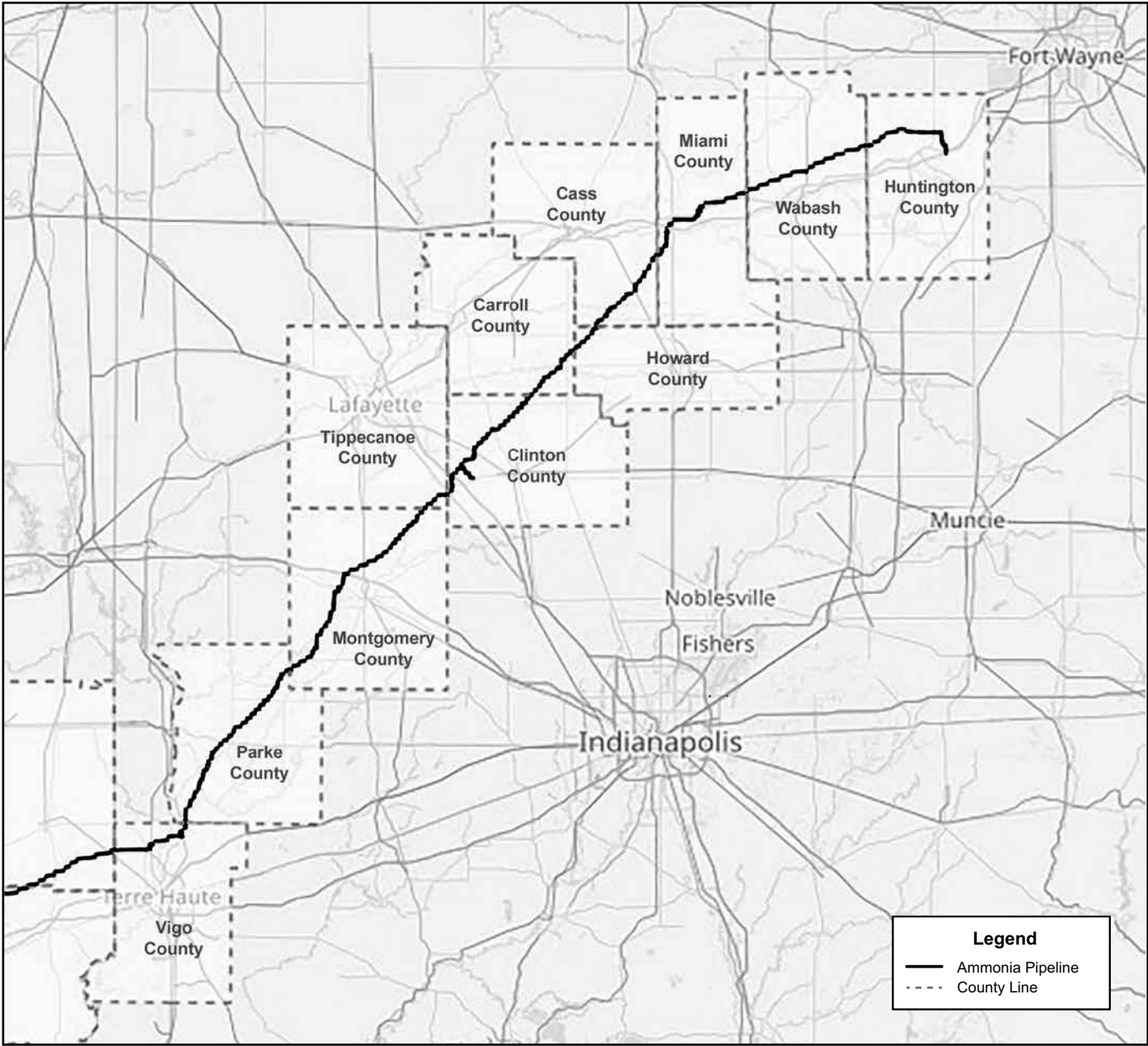
Carroll	Montgomery
Cass	Parke
Clinton	Tippecanoe
Howard	Vigo
Huntington	Wabash
Miami	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



## BE PREPARED

Please visit Emergency Response Portal to register for access to more information about NuStar's Emergency Response Plan including how to contact us directly from the site. If you are already registered, you will receive email notifications when there are additional resources in your area of jurisdiction.



Base map courtesy of openstreetmap.org



111 Energy Park Drive  
P.O. Box 469  
Winchester, IN 47394  
Website: www.ovgc.com



Ohio Valley Gas Corporation and subsidiary Ohio Valley Gas Incorporated are investor owned natural gas utilities regulated by the Indiana Utility Regulatory Commission and the Public Utility Commission of Ohio.

The companies are supplied through both Texas Gas Transmission, LLC, a wholly owned subsidiary of Boardwalk Pipeline Partners, L.P. and ANR, a TransCanada company.

Ohio Valley Gas delivers Natural Gas to customers in areas of 16 Indiana counties and to part of Darke County, Ohio.

Areas served by Ohio Valley Gas and District Emergency Phone Numbers:

**Winchester District:** Winchester, Lynn, Ridgeville, Deerfield, Randolph, Saratoga, Harrisville, Haysville, and Union City, IN in Randolph County; Fountain City and Richmond in Wayne County, and parts of northern Wayne County, and Union City, OH and Hill Grove, OH in Darke County. **(765) 584-5503 or (877) 853-5501**

For additional information:

Northern Wayne & Randolph County:

Conan Wallace  
215 W. Franklin Street  
Winchester, IN 47394  
(765) 584-5501

**Portland District:** Portland, Pennville, Center, Bluff Point, and College Corner in Jay County, and parts of Jay and northern Randolph County. **(260) 726-8114** (Jay County) or **(765) 584-5503** (Randolph County)

For additional information:

Conan Wallace  
215 W. Franklin Street  
Winchester, IN 47394  
**(260) 726-8114**

**Connersville District:** Connersville, Everton, Lyonsville, and Springersville in Fayette County; Liberty and Brownsville in Union County; Sunman, Clinton Corners, Negangard Corner, and Penntown in Ripley County; St. Leon, Dover, Guilford, Lawrenceville, Logan, New Alsace, and Yorkville in Dearborn County; along with rural parts of each county. **(765) 825-1149 or (800) 326-1148**

For additional information:

Dearborn, Fayette, Franklin, Ripley & Union County:

Tracy Bare  
535 N. Eastern Avenue  
Connersville, IN 47331  
(765) 825-1148

### EMERGENCY CONTACT: See Specific District

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

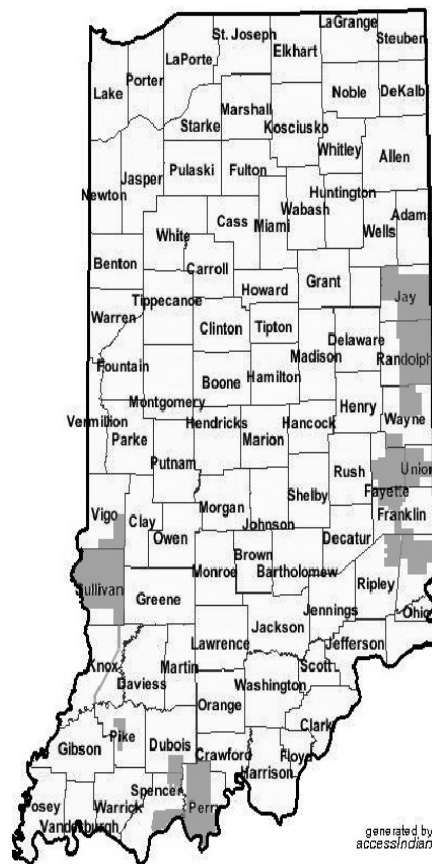
Natural Gas	1971	115
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#### INDIANA

#### COUNTIES OF OPERATION:

Dearborn	Pike
Dubois	Randolph
Fayette	Ripley
Franklin	Spencer
Greene	Sullivan
Jay	Union
Knox	Vigo
Perry	Wayne

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



■ Ohio Valley Gas service areas

**Tell City District:** Tell City, Cannelton, and Troy in Perry County; Saint Meinrad and Grandview in Spencer County; and Bretzville, Ferdinand, Malthersville, Saint Anthony, and Saint Marks in Dubois County. **(812) 547-2396 or (877) 842-2397**

For additional information:

Dubois, Perry & Spencer County:

Rob Gladish  
701 7th Street  
Tell City, IN 47586  
(812) 547-2397

**Sullivan District:** Sullivan, Dugger, Farmersburg, Hymera, and Shelburn in Sullivan County; Blackhawk and Riley in Vigo County; and Winslow in Pike County; along with rural areas in Greene, Pike, Knox, Sullivan, and Vigo Counties. **(877) 884-6368**

For additional information:

Knox, Greene, Pike, Sullivan & Vigo County:

Jim Dean  
15 N. State Street  
Sullivan, IN 47882  
(812) 268-6368

**D A N G E R**  
**G A S P I P E L I N E**  
**OHIO VALLEY GAS CORP.**  
( District )  
( Emergency Phone Number )

**D A N G E R**  
**P I P E L I N E**  
FOR LINE LOCATES  
CALL  
IN INDIANA  
1-800-382-5544  
IN OHIO  
1-800-362-2764  
OR  
\*\*\*\*\*  
DISTRICT  
OFFICE  
( District Emergency Phone Number )

The Natural Gas and pipeline companies in Indiana, including our company, continuously invest time and money into research, testing, damage prevention training and building awareness in order to ensure our positive pipeline safety record.

Damage from outside forces such as unauthorized digging is the leading cause of pipeline incidents or leaks. Before anyone begins construction or excavation, it is required by Indiana law to have underground utilities professionally marked at least two working days in advance.

The national one-call number is **811**.

Four simple steps to safe digging are:

Call before you dig  
Wait the required time for marking  
Respect the marks  
Dig with care



# OSGOOD

Gas Utility

**Steve Wilhoit**  
147 W. Ripley Street  
Osgood, IN 47037  
Phone: (812) 689-3839  
Email: gas-street@osgoodindiana.org  
Steve@osgoodindiana.org  
Website: www.osgoodindiana.org

## EMERGENCY CONTACT:

Gas Office: 812-689-3839  
Gas Call Center: 812-689-0178  
Ripley Co., Dispatch: 812-689-5555

## EMERGENCY CONTACT:

1-812-689-0178

### **PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:**

### **INDIANA COUNTIES OF OPERATION:**

Ripley

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

# Know what's below Call **811** before you dig.



**811**  
**Osgood Utilities**  
GAS • WATER • SEWER  
CALL BEFORE YOU DIG

[www.OsgoodIndiana.org](http://www.OsgoodIndiana.org)





**PANHANDLE EASTERN PIPE LINE**  
An ENERGY TRANSFER Partnership

1300 Main Street  
Houston, TX 77002  
Phone: (713) 989-7000  
Website: [www.energytransfer.com](http://www.energytransfer.com)

Energy Transfer Partners, a Texas-based energy company founded in 1995 as a small intrastate natural gas pipeline company, is now one of the largest and most diversified master limited partnerships in the United States.

Strategically positioned in all of the major U.S. production basins, the company owns and operates a geographically diverse portfolio of energy assets, including midstream, intrastate and interstate transportation and storage assets. Energy Transfer operates nearly 120,000 miles of natural gas, crude oil, natural gas liquids and refined products pipelines and related facilities, including terminalling, storage, fractionation, blending and various acquisition and marketing assets in 41 states.



**Panhandle Eastern Pipe Line**, an approximately 6,000-mile natural gas pipeline system with access to diverse supply sources, extends from producing areas in the Anadarko Basin of Texas, Oklahoma and Kansas through Missouri, Illinois, Indiana, Ohio and into Michigan. Our Midwest customer base includes some of the nation's largest utility and industrial natural gas users.

For more information about local operations of **Panhandle Eastern Pipe Line**, please contact us:

**Adams, Allen, Blackford, Boone, Delaware, Grant, Hamilton, Hendricks, Madison, Marion, Putnam, Randolph, Tipton, Wayne and Wells counties:**

Joel Norton  
Operations Manager  
317-733-3222 (w), 313-215-2916 (m)  
[joel.norton@energytransfer.com](mailto:joel.norton@energytransfer.com)

**Montgomery, Parke, Putnam and Vermillion counties:**

David Venis  
Operations Manager  
217-253-6022 (w), 217-552-2924 (m)  
[david.venis@energytransfer.com](mailto:david.venis@energytransfer.com)

## **EMERGENCY CONTACT:** **1-800-225-3913**

### **PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas	1971	115
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### **INDIANA** **COUNTIES OF OPERATION:**

Adams	Marion
Allen	Montgomery
Blackford	Parke
Boone	Putnam
Delaware	Randolph
Grant	Tipton
Hamilton	Vermillion
Hendricks	Wayne
Madison	Wells

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*







Pembina U.S.  
1300 Post Oak Blvd. Suite 1050  
Houston, TX 77056  
Toll Free: 1-888-428-3222  
Website: www.pembina.com

## OPERATOR OVERVIEW

Pembina Cochin LLC is the operator of the Cochin Pipeline System. Pembina Cochin LLC is a subsidiary of Pembina U.S. Corporation, which is owned by Pembina Pipeline Corporation. Pembina is a leading North American transportation and midstream service provider. For over 65 years, we have been safely and reliably connecting oil, natural gas, and natural gas liquids production to markets that need it. Pembina owns an integrated system of pipelines that transport various hydrocarbon liquids and natural gas products. We also own gas gathering and processing facilities, and an oil and natural gas liquids infrastructure and logistics business.

## INCIDENT ACTION PLAN (Emergency Response Plan)

- Protect people first, property second
- Isolate area and deny entry
- Determine if atmosphere is safe
- Establish hazard control zones
- Evacuate if necessary
- Notify Pembina
- Control Ignition Sources
- If ignited, allow to self-extinguish
- Contain and control secondary fires.

Pembina practices the National Incident Management System (NIMS) and will integrate into the Incident Command System (ICS) in an emergency. In the unlikely event that a leak should occur, Pembina will dispatch our pipeline maintenance crews (located at strategic points along the pipeline) to the site. Once we have ensured the safety of our neighbors, employees, and contractors and the immediate dangers have been controlled, the pipeline is repaired and any damage to the surrounding area is restored.



## Pipeline Unique Characteristics

The Cochin Pipeline System is a 1,561-mile, 12-inch pipeline. In 2019, Pembina acquired ownership of the pipeline from Kinder Morgan. The pipeline transports condensate from Fair Oaks, IN to Fort Saskatchewan, Alberta Canada.

- 1,000 psig Operating pressure
- Automated pipeline block valves.
- Pump stations are located approximately every 60 miles.

## PIPELINE MONITORING

Pembina monitors the Cochin Pipeline on a 24-hour basis from the computer assisted control system.

## PIPELINE MARKERS

To ensure everyone knows the location of Pembina's pipelines, we place pipeline markers in high traffic areas such as road and rail way crossings. We place them near but not necessarily on top of the pipeline. It is important to remember that markers may not tell you the exact location, route, depth or number of pipelines.



## EMERGENCY CONTACT: 1-800-360-4706

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Condensate		
Petroleum Distillate	1268	128

### INDIANA COUNTIES OF OPERATION:

DeKalb	Marshall
Elkhart	Newton
Jasper	Noble
Kosciusko	Porter
LaPorte	Starke

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



Know what's below.  
Call before you dig.

## ALWAYS CALL BEFORE YOU DIG

Before starting any work near a pipeline, a locate request to your local One-Call Centre is required. The One-Call Center will notify owners of the buried infrastructure in the area who will send out a company representative to locate and mark the facilities using paint, flags or other marks. It is important you don't start work until the pipelines are marked.

## NATIONAL PIPELINE MAPPING SYSTEM

The federal government provides maps that show the approximate location of transmission pipelines in your community through the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov). Safety officials can access additional information and download electronic files to import into emergency preparedness GIS mapping systems. As with pipeline markers, the map will show the approximate location of the pipeline only. A one call is required.



**Jason Love**  
80 N. Meridian St.  
Pittsboro, IN 46167  
Phone: (317) 714-9188

**CAUTION** PIPELINE

BEFORE  
DIGGING  
CALL  
PITTSBORO  
GAS CO.  
317-892-3326  
EMERGENCY  
CONTACT  
317-614-5774  
CALL  
BEFORE  
YOU DIG -  
IT IS THE LAW  
811

**EMERGENCY CONTACT:**  
**1-317-892-3326**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas      1971      115

**INDIANA**  
**COUNTIES OF OPERATION:**

Hendricks


*Changes may occur. Contact the operator to  
discuss their pipeline systems and areas of  
operation.*

# POSEYVILLE

## Municipal Utilities

**Jeremy Farrar**  
Operations Manager  
P.O. Box 194  
Poseyville, IN 47633  
Phone: (812) 874-2211



 Service Area

**EMERGENCY CONTACT:**  
**1-812-874-2212**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas      1971      115

**INDIANA**  
**COUNTIES OF OPERATION:**

Gibson      Posey

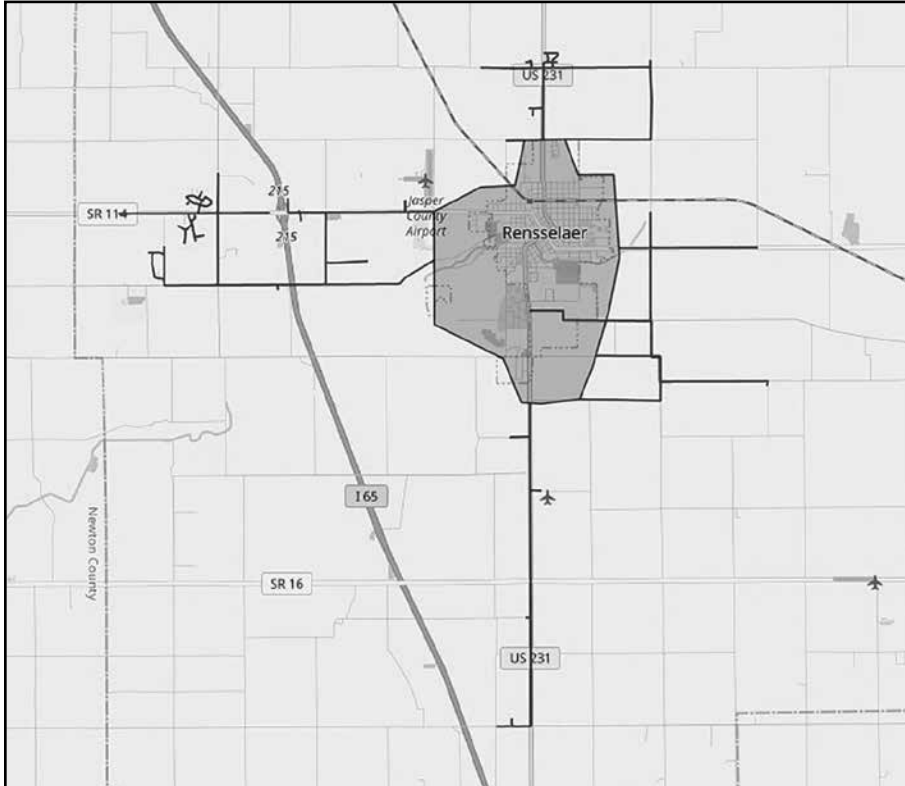
*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



**GAS PIPELINE**  
**BEFORE DIGGING CONTACT**  
**812-874-2212**  
**POSEYVILLE, IN**



**Carol Lockridge**  
PO Box 280  
706 N. Cullen St  
Rensselaer, IN 47978  
Phone: (219) 866-5206



**EMERGENCY CONTACT:**  
**1-219-866-7602**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas      1971      115

**INDIANA**  
**COUNTIES OF OPERATION:**

Jasper

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



2875 SR 57

Washington, IN 47501

Phone: (812) 610-4656

Email: pipelinesafety@riversideooperating.com

Website: www.riversideenergygroup.com

## WHO IS RIVERSIDE PETROLEUM INDIANA LLC (RIVERSIDE)

Riverside owns and operates some thirty natural gas wells in Daviess County, with a processing plant in Knox County. We also operate approximately 30 miles of 8" to 12" polyethylene pipeline at low pressure (below 100psi), except for a mile of 8" steel pipeline in Knox County (below 800psi) running to our sales point east of the town of Bicknell.

We patrol our pipelines on a daily basis and work to keep pipeline markers and wells properly sign-posted. If you observe any unusual or suspicious activity near our pipelines or facilities, or in the unlikely event of an emergency occurring, please call us at any time using one of the numbers listed on this page.

## WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor, especially a rotten-egg smell
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

Remember, natural gas is not only highly flammable, but it may also contain sour gas (hydrogen sulphide, or H<sub>2</sub>S), which can be poisonous, even fatal. It may smell of rotten eggs, or, in higher concentrations, it may dull your sense of smell – just because you can't smell it any more does not mean it is safe!

## WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Do not approach the leak and stay up-wind
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/ electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

## EMERGENCY CONTACT:

1-888-871-3550

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971 115

### INDIANA

### COUNTIES OF OPERATION:

Daviess

Knox

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## CALL BEFORE YOU DIG

System failures occur infrequently along the natural gas pipelines and damage is almost always associated with unauthorized digging. Although we watch for unauthorized digging, we request your help too.

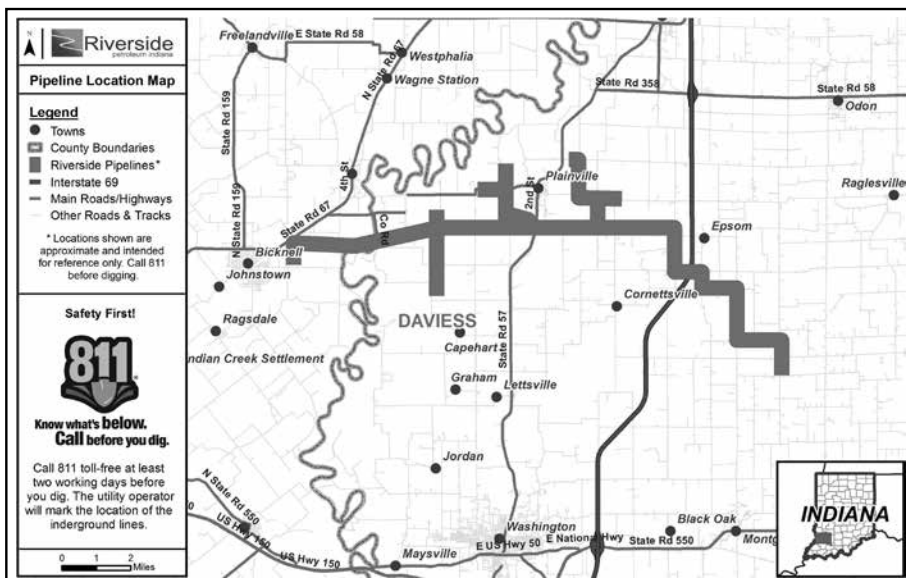
We participate in the Indiana 811 One-Call Center and strongly encourage those who are going to dig to call the toll-free 811 "Call Before You Dig" hotline to allow us, other pipeline companies and owners of other buried utilities a chance to mark the underground facilities in the area before digging begins.

## FURTHER INFORMATION

A map showing Riverside's pipeline locations is provided below. We also use pipeline markers onsite to indicate pipeline presence and to provide relevant contact information. Markers should never be removed or relocated by anyone other than a pipeline operator and you must call 811 prior to any digging.

For further information, relating to our pipelines and emergency planning in your area, you can contact a Riverside representative at (812) 610-4656.

**The Riverside Petroleum Indiana Emergency Toll-Free Number is 888-871-3550.**



# ROACHDALE

## Municipal Utility

### CONTACTS

Nick Miller  
P.O. Box 198  
Roachdale, IN 46172  
Phone: (765) 522-1532  
Cell: (765) 301-0828  
Email: [townofroachdale@tds.net](mailto:townofroachdale@tds.net)  
[Nickmiller.roachdale@gmail.com](mailto:Nickmiller.roachdale@gmail.com)

### EMERGENCY CONTACT:

1-765-301-0828

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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### **INDIANA** COUNTIES OF OPERATION:

Putnam

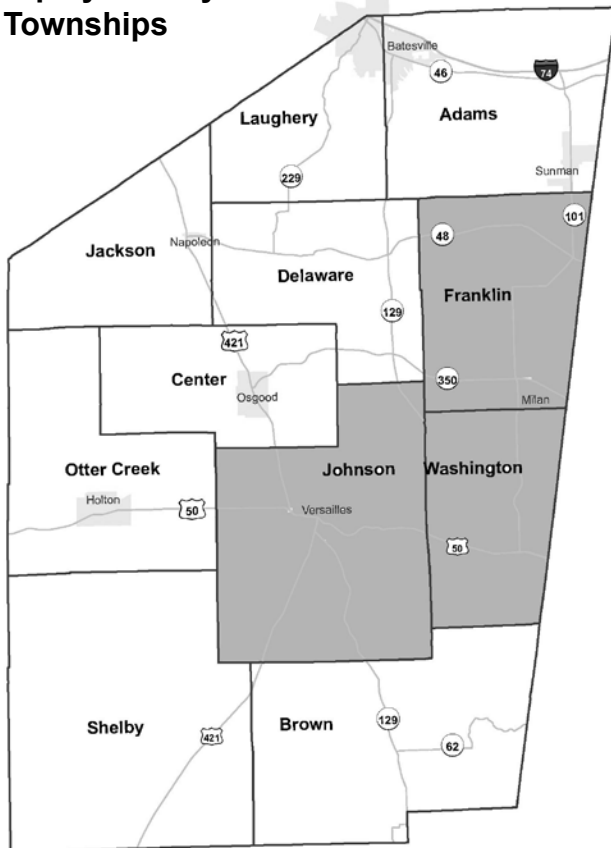
*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





321 W Carr St.  
Milan, IN 47031  
Phone: (812) 654-2444  
Website: www.seingas.net

## Ripley County Townships



Source: IBRC at Indiana University's Kelley School of Business, using data from the U.S. Census Bureau. April 2012

### EMERGENCY CONTACT:

1-800-379-1800 or 1-833-654-2444

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971 115

### INDIANA

### COUNTIES OF OPERATION:

Dearborn Ripley

*Changes may occur. Contact the operator to discuss their pipeline systems, areas of operation and emergency response plan.*

## Dearborn County Townships



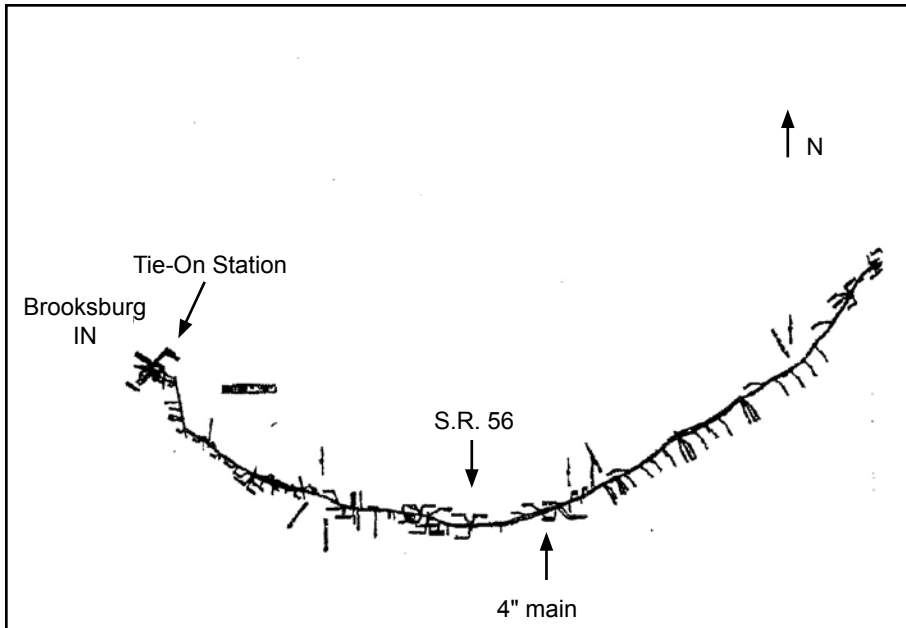
Source: IBRC at Indiana University's Kelley School of Business, using data from the U.S. Census Bureau. July 2011

Pipe Size: 3/4"-4"



## Switzerland County Natural Gas Co Inc.

Alan Konkle  
105 E. Seminary Street, P.O. Box 47  
Vevay, IN 47043  
Phone: (812) 427-3332



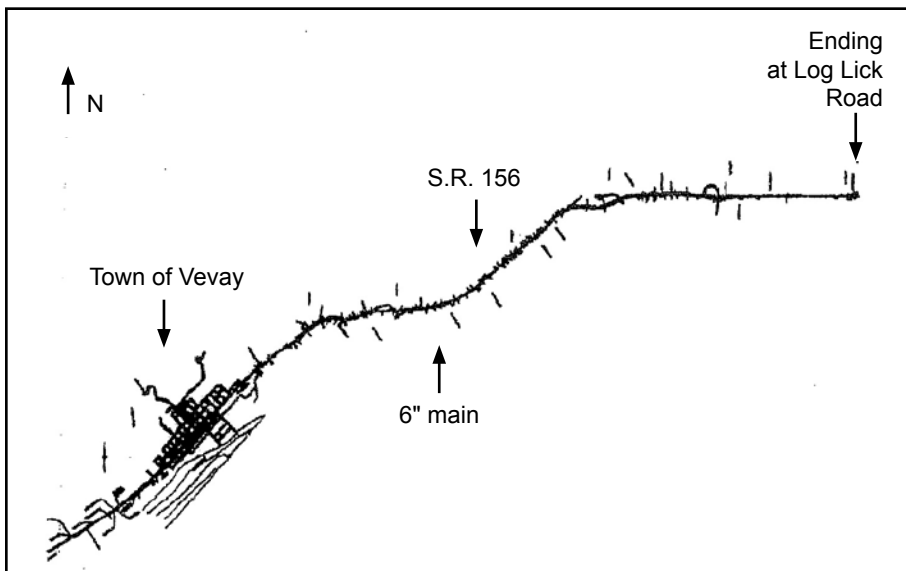
**EMERGENCY CONTACT:**  
**1-812-427-3332**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas      1971      115

**INDIANA**  
**COUNTIES OF OPERATION:**

Jefferson      Switzerland

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





**Aaron Lambert**  
 370 Industrial Drive, Suite 200  
 Lawrenceburg, IN 47025  
 Phone: (812) 537-1921 or (513) 309-9762  
 E-mail: [alambert@sycamoregas.com](mailto:alambert@sycamoregas.com)  
[info@sycamoregas.com](mailto:info@sycamoregas.com)  
 Website: [www.sycamoregas.com](http://www.sycamoregas.com)

## SYCAMORE GAS COMPANY

Sycamore Gas Company and its predecessors have been proudly serving Southeastern Indiana since 1868. As the region has grown, Sycamore Gas has grown with it. Sycamore Gas Company's offices were moved to Greendale, Indiana in 2004.

Sycamore Gas has approximately 6,500 customers. There are roughly 175 miles of pipes in the system. Sycamore Gas is connected to two interstate pipelines; Texas Gas and Texas Eastern. Historically Safe

## 811 BEFORE YOU DIG. IT'S THE LAW.

BEFORE you dig or excavate in your road/street right-of-way or yard, please:

- Protect Yourself
- Protect the Environment
- Protect the Underground Infrastructure

Request Locates at [indiana811.org](http://indiana811.org) or dial 811 or 1-800-382-5544.

We understand that it may seem time consuming. But avoiding the dangers, inconvenience and costs of accidentally digging or excavating into underground facilities is truly worth the effort.

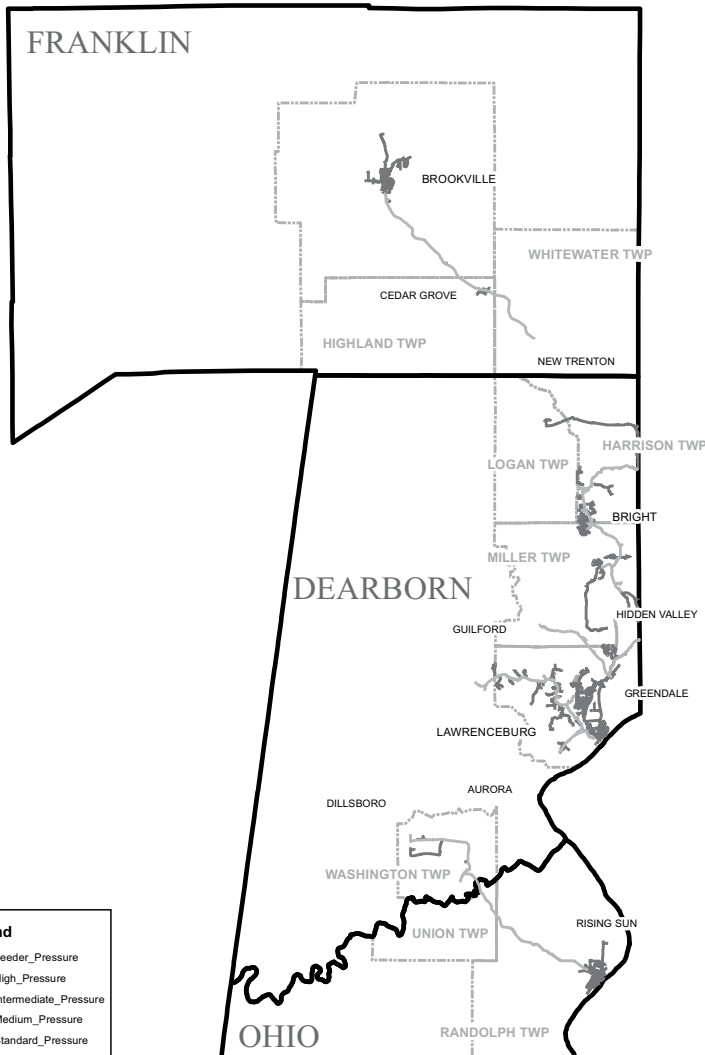
## EMERGENCY CONTACT: 1-877-544-2726

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
 Natural Gas 1971 115

## INDIANA COUNTIES OF OPERATION:

Dearborn Ohio  
 Franklin

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



Homeowners can protect themselves and their neighbors by keeping an eye on things and by asking excavators if they have called the appropriate locating services. Homeowners should also not forget to set a good example by calling for their own projects. A task as simple as installing a fence or planting a new tree in the middle of the yard can turn out deadly if an underground gas line is hit.

It is a free service. Participating utilities will send someone out to mark the underground facilities if you call two days in advance.



**NATURAL  
GAS  
EQUIPMENT**  
**SYCAMORE GAS CO**  
**IN CASE OF  
AN EMERGENCY  
CALL**  
**1-877-544-2726**



Rockies Express Pipeline (REX) is one of the United States' largest pipelines and is the nation's northernmost bi-directional natural gas header system. The pipeline is jointly owned by Tallgrass Energy (75 percent) and Phillips 66 (25 percent). REX became fully operational in 2009 and stretches about 1,700 miles from northwestern Colorado and Wyoming to eastern Ohio. Built with 42- and 36-inch diameter steel pipe, REX taps major supply basins in the Rocky Mountain and Appalachian regions and serves energy markets across a vast segment of North America. REX has a long-haul capacity of 4.4 billion cubic feet per day of natural gas and an MAOP of 1,480.

### COMMITMENT TO SAFETY, HEALTH AND ENVIRONMENT

Tallgrass takes seriously its responsibility to ensure the health and safety of our employees, the general public and the environment. We comply with all federal, state and local laws and regulations, and we meet or exceed industry standards and best practices. Highly trained and experienced personnel monitor our pipelines 24 hours a day, 7 days a week using sophisticated Supervisory Control and Data Acquisition (SCADA) systems so we have real-time information regarding the safety and integrity of our pipeline. We patrol our pipelines by foot,

vehicle and aircraft to ensure safety and identify potential concerns such as encroachments.

We have emergency shut-down systems that can isolate anomalies anywhere in our system quickly and safely. As part of our ongoing education efforts, we work regularly with first responders – using tools such as tabletop exercises and hands-on mock drills – to ensure they are familiar with our assets and know what to do in the unlikely event of an emergency. In addition, Tallgrass is an active member of Common Ground Alliance, working together to educate stakeholders on pipeline safety and to promote safe excavation.

### 24-Hour Emergency Contact Rockies Express Pipeline 1-877-436-2253

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Natural Gas	1971	115

### INDIANA COUNTIES OF OPERATION:

Decatur	Parke
Franklin	Putnam
Hendricks	Shelby
Johnson	Vermillion
Morgan	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

For more information about our commitment to safety and our public awareness, damage prevention and emergency preparedness activities and resources, please visit [www.tallgrass.com](http://www.tallgrass.com) or contact Tallgrass directly.

Map is available upon request.



# Indiana:

## Counties of operation

Adams, Bartholomew, Brown, DeKalb, Delaware, Dubois, Elkhart, Hancock, Henry, Jackson, Jay, LaGrange, Lake, LaPorte, Lawrence, Marshall, Noble, Orange, Porter, Randolph, Shelby, Spencer, St. Joseph, Steuben.

### About TC Energy

For more than 70 years, TC Energy has been safely operating pipelines, storage facilities and power-generation plants in the U.S., Canada and Mexico. We operate more than 57,900 miles of natural gas pipelines and 3,000 miles of liquids (crude oil) pipelines, transporting the energy that Americans use every day.

### Contact information

For more detailed information, please contact our Public Awareness team at:

1-855-458-6715

[public\\_awareness@tcenergy.com](mailto:public_awareness@tcenergy.com)

[www.tcenergy.com/sustainability/safety/safe-digging/](http://www.tcenergy.com/sustainability/safety/safe-digging/)

You can obtain access to view maps for TC Energy pipeline and facilities by following instructions at:

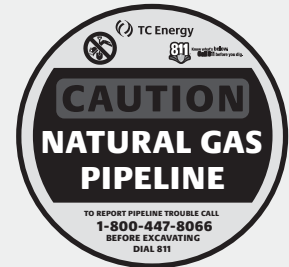
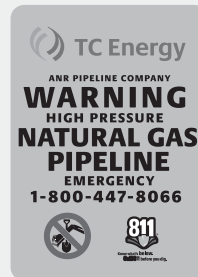
[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)



### Right-of-way signs

Pipeline marker signs are placed along the right-of-way at road crossings, railway crossings and watercourse crossings. They display the name of the operator, product and emergency contact number.

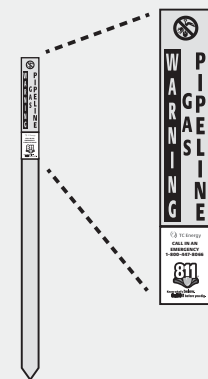
#### MARKER SIGNS



#### MARKER "BULLET" POST



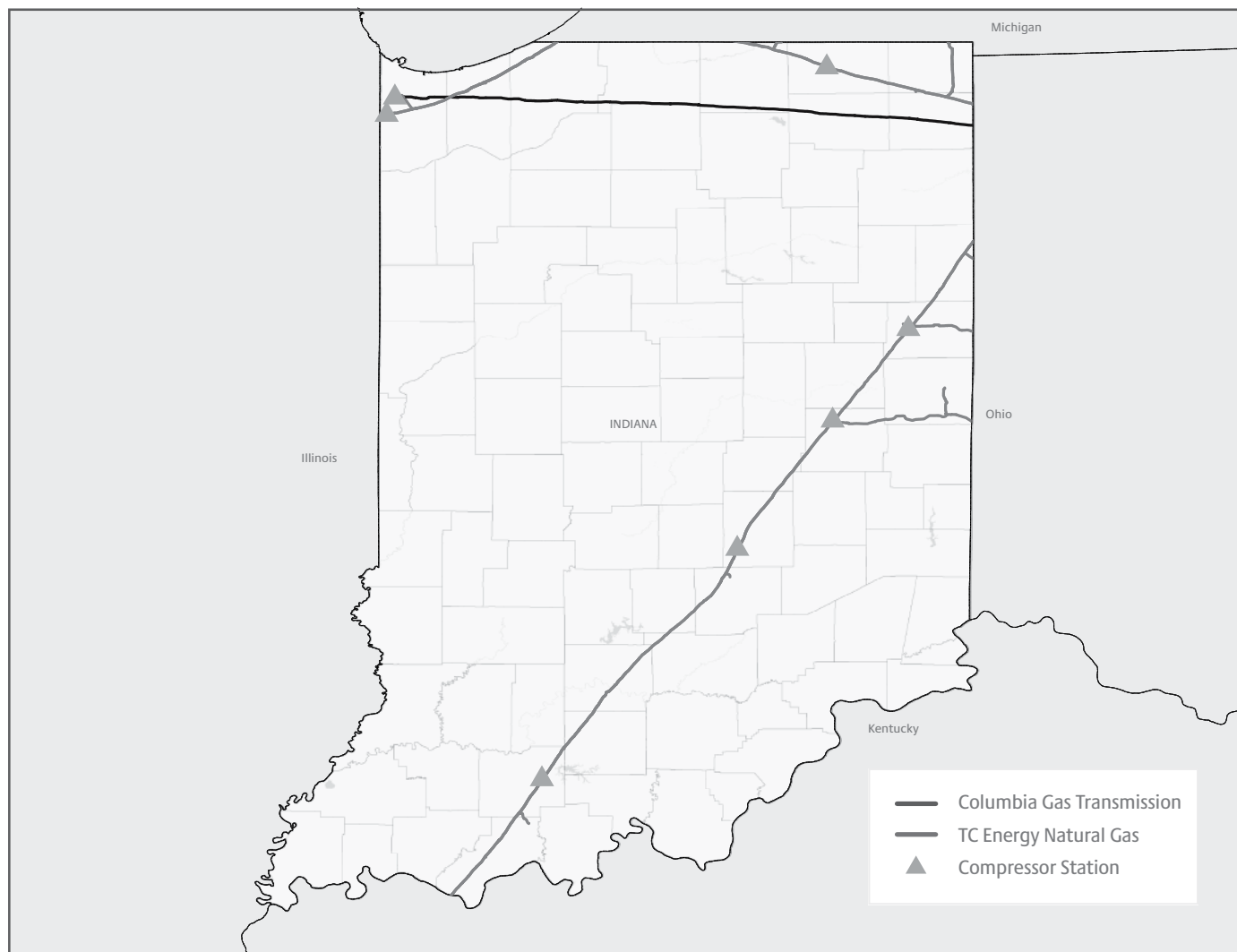
#### MARKER "SLAT" POST



**EMERGENCY CONTACTS:  
See Map On Next Page**

# Indiana:

## TC Energy Operations Map



### Emergency numbers

*Use the map above to find the emergency number for pipelines in your area.  
In the case of an emergency, if you dial the wrong number, your call will be  
directed to the appropriate operator.*

TC Energy Natural Gas . . . . . 1-800-447-8066  
Columbia Gas Transmission . . . . . 1-800-835-7191





1-800-626-1948

9 Greenway Plaza, Suite 2800  
Houston, Texas 77046  
Phone: 713-479-8000  
Website: www.txgt.com

## OVERVIEW

Texas Gas Transmission, LLC, (Texas Gas) is a bi-directional interstate natural gas pipeline that provides transportation and storage services.

Texas Gas transports natural gas from a variety of supply areas, including the Fayetteville, Haynesville, Marcellus, and Utica shale plays; other basins via third-party pipelines; traditional wellhead supplies; and Gulf South's Perryville Exchange. Deliveries are made to both on-system and off-system markets primarily in the Midwestern and South Central United States.

## COMMITMENT TO SAFETY, HEALTH & THE ENVIRONMENT

Texas Gas is committed to the protection of the public and the environment through the safe operation and maintenance of its pipeline systems. Texas Gas's qualified personnel are trained in emergency response activities and regularly participate in drills and exercises reflecting various types of response levels, emergency scenarios, topographic terrain and environmental sensitivities. Texas Gas has committed the necessary resources to fully prepare and implement its emergency response plans.

## COMMUNICATIONS

Texas Gas utilizes its 24-hour Pipeline Control Room (1-800-626-1948) as a hub of communications in emergency response situations.

The Control Room has a vast catalog of resources and capabilities. On-site communications are conducted using cellular telephones, portable radios, satellite phones and/or land-line telephone systems from company facilities and offices.

## PIPELINE LOCATION AND MARKERS

The purpose of a pipeline marker is to identify a pipeline right-of-way and to provide information about Texas Gas's pipelines including operator name; phone numbers, in case of a possible emergency; and the product inside. Markers indicate the general, not exact, location of a pipeline and do not necessarily follow a straight course between two markers. Never rely solely on the presence or absence of pipeline markers - someone may have moved or removed the marker.

For additional information that is available for emergency responders, please see the PIMMA link on the National Pipeline Mapping System's website: [npms.phmsa.dot.gov](http://npms.phmsa.dot.gov).

## IN CASE OF AN EMERGENCY



## EMERGENCY CONTACT: 1-800-626-1948

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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### INDIANA

### COUNTIES OF OPERATION:

Bartholomew	Ohio
Brown	Orange
Clay	Parke
Crawford	Perry
Dearborn	Pike
Gibson	Posey
Greene	Sullivan
Jackson	Switzerland
Jefferson	Vanderburgh
Johnson	Vigo
Knox	Warrick
Lawrence	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

Emergency preparedness and planning measures are in place at Texas Gas in case a pipeline incident occurs. Texas Gas also works closely with local emergency response organizations to educate them regarding our pipelines and how to respond in the unlikely event of an emergency.

Should an emergency occur, Texas Gas's objective is to resolve the situation quickly and safely. Two-way communication with emergency responders is critical for this resolution. Texas Gas needs immediate access to the incident location in order to assess and develop a plan to resolve the situation.



**TRUNKLINE GAS**  
An ENERGY TRANSFER Company

1300 Main Street  
Houston, TX 77002  
Phone: (713) 989-7000  
Website: [www.energytransfer.com](http://www.energytransfer.com)

Energy Transfer Partners, a Texas-based energy company founded in 1995 as a small intrastate natural gas pipeline company, is now one of the largest and most diversified master limited partnerships in the United States.

Strategically positioned in all of the major U.S. production basins, the company owns and operates a geographically diverse portfolio of energy assets, including midstream, intrastate and interstate transportation and storage assets. Energy Transfer operates nearly 125,000 miles of natural gas, crude oil, natural gas liquids and refined products pipelines and related facilities, including terminalling, storage, fractionation, blending and various 41 states.

**Trunkline Gas** is an approximately 2,000-mile natural gas pipeline system that originates in South Texas, with access to Gulf Coast supply sources, and delivers to some of the nation's largest utility and industrial gas users in Chicago, Michigan, Memphis and St. Louis.

For more information about local operations of **Trunkline Gas**, please contact us:

**Benton, Elkhart, Jasper, Marshall, Pulaski, St. Joseph and Starke counties:**

Anthony Fitzgerald  
Operations Manager  
765-819-7823 (w), 217-725-3105 (m)  
[anthony.fitzgerald@energytransfer.com](mailto:anthony.fitzgerald@energytransfer.com)

## **EMERGENCY CONTACT: 1-800-225-3913**

### **PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas	1971	115
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### **INDIANA**

#### **COUNTIES OF OPERATION:**

Benton	Pulaski
Elkhart	St. Joseph
Jasper	Starke
Marshall	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*





## INTRODUCTION

Valero's most important measure of success has always been the health and safety of its employees, contractors, customers and neighbors. Valero cares about your safety and the safety of the environment. Our vision is to be the operator and partner of choice for customers, business owners, public officials, employees and communities.

To achieve this vision, Valero employs a pipeline safety program that allows the company to manage all operations in a manner that protects the environment and the safety of employees, customers, contractors and the public while fully complying with all federal, state and local regulations. Valero's principles and beliefs are that safety and environmental performance are mandatory for our success and come first, no matter how urgent the job. Employees have the personal right, responsibility and ability to prevent accidents and Valero believes that accidents and unauthorized releases are unacceptable.

Valero commits to continually improve health, safety, and environmental (HSE) performance by proactively evaluating its operations and implementing programs and practices with a goal to reduce the number of pipeline accidents to zero. Valero invests significant time and capital designing, installing, testing, operating and maintaining pipeline systems in accordance with federal, state and local requirements.

Valero operates approximately 625 miles of DOT regulated pipelines that transport crude oil, refined products and natural gas.

## VALERO PUBLIC AWARENESS AND DAMAGE PREVENTION PROGRAMS

### Public Awareness Program:

The purpose of the Valero Pipeline Public Awareness Program is to enhance safety and environmental protection through increased public awareness and knowledge. Public awareness programs should raise the awareness of the affected public

and key stakeholder audiences of the presence of pipelines in their communities and increase their understanding of the role of pipelines in transporting energy. Increasing awareness in the communities reduces the likelihood and potential impact of emergencies and releases through education and programs.

### Pipeline Surveillance:

Pipeline surveillance is a continuous operation. Right-Of-Way patrols are performed at regular frequencies by either aircraft, vehicle or on foot.

### Pipeline Monitoring:

Monitoring equipment relays product characteristics such as flow rate, pressure and pumping status to the Valero Pipeline Control Room (PCR). The PCR operates 24 hours a day, 7 days a week. Deviations from normal flow conditions are detected, thus providing the PCR / Controller with information that can be used to rapidly evaluate changes in flow and pressure conditions. The Controller takes appropriate action based on this information.

### Pipeline Location and Markers:

Markers are placed along pipeline routes to indicate general pipeline locations along rights-of-way and at public road, rail and river crossings. These markers display the product being transported, the pipeline operator name and an emergency telephone number. Markers do NOT indicate the exact locations, depths or numbers of pipelines located within rights-of-way.



## EMERGENCY CONTACT:

1-866-423-0898

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Diesel Fuel	1993	128
Gasoline	1203	128
Jet Fuel	1223	128
Natural Gasoline	1203	128

### INDIANA

### COUNTIES OF OPERATION:

Lake

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

### OneCall and 811:

Valero is a member of the OneCall notification system in each state in which we operate. State law requires OneCall notification from anyone planning to dig or construct near a pipeline. You are required to call no less than three working days before beginning an excavation activity. Calling 811 is a free service.

Your state's OneCall center will notify Valero of your intent to dig. Company personnel will review the information and notify you if it is safe to dig. If necessary, a Valero representative will locate and mark the pipeline location. In some cases a company representative will remain on-site during excavation near our pipeline.

Many states require that pipeline damage be reported to the owner and/or the OneCall Center by dialing **811**. If you strike a Valero pipeline, stop and contact the Valero emergency notification hotline at **866-423-0898** immediately. The pipeline must be inspected for damage and repaired as necessary. Minor scrapes, gouges, dents or creases to the pipeline or its coating could cause future safety problems.



**Know what's below.  
Call before you dig.**

- Do not attempt to repair the damage yourself.
- Do not cover the damaged pipeline.
- If a line is ruptured or leaking, call **911**.

**You'll know what's below by the different flags, stakes and paint**



**PIPELINE LEAKS**

How to recognize a pipeline leak  
The best way to recognize a pipeline leak is to use your senses of sight, sound and smell. Your first concern should be for personal safety and the safety of those around you.

Look for:

- Liquid on the ground
- Rainbow sheen on water
- Dead vegetation
- Dirt blowing into the air
- Low lying vapor cloud
- Mud or water bubbling up
- Frozen ground

Listen for:

- A spewing, hissing or roaring sound

Smell for:

- Hydrocarbon odor
- Rotten egg odor

**What to do in a leak occurs**

- Evacuate the area immediately by foot and in a direction upwind from any vapors or fumes;
- Eliminate ignition sources (static electricity, electric devices, communication devices, motor vehicles, tools, etc.);
- Warn others to stay clear of the area;
- Call 911 or local emergency officials;
- Call the Valero emergency notification hotline at **866-423-0898**, and give your name, phone number, a description of the leak and its location.

**DO NOT:**

- Attempt to extinguish a fire;
- Operate any pipeline valves or other equipment;
- Walk or drive into leak or vapor cloud;
- Make contact with liquid or vapor;
- Attempt to move vehicles or equipment from the area.

**VALERO EMERGENCY RESPONSE, RESOURCES AND CAPABILITIES**

**Emergency Condition:**

An emergency condition exists if any one or combination of the following events occurs on a pipeline:

- Fire or explosion
- Natural disaster
- Accidental release of vapors and/or liquids
- Hazard caused by operational failure
- Act of sabotage

**Emergency Response and Capabilities**

Should a pipeline emergency occur, Valero's actions will be directed first toward protecting people, then toward protecting the environment and property. Valero has a local Emergency Response Plan prepared to handle emergencies which includes the use of an Incident Command System when appropriate. Valero will coordinate with local emergency officials to secure the area, stabilize the situation, repair the facility and restore operations.

Controllers in the Control Center are authorized to shut down pipeline operation as necessary during an emergency. Once operators arrive at the site of the emergency, they evaluate the situation and take appropriate action to mitigate consequences and identify any additional hazards.

Equipment and personnel for emergency response are supplied to Valero by contracted Oil Spill Removal Organization (OSROs). These OSROs are available 24-hours a day and have equipment located throughout the various regions and capabilities to provide initial and long term spill response throughout the "facility" coverage areas. They provide the necessary expertise and equipment to properly minimize environmental damage and product recovery.

**HOW TO GET MORE INFORMATION**

For information about Valero's Integrity Management Program or other Pipeline Safety Programs, email us at [ValeroIMP@valero.com](mailto:ValeroIMP@valero.com).

For information about Valero's local Emergency Response Plan, email us at [ValeroER@valero.com](mailto:ValeroER@valero.com).

To view and download maps of all transmission pipelines in your community, visit the National Pipeline Mapping System website at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

For your state's One-Call requirements, please visit: <https://call811.com>. Refer to the SDS information contained at the conclusion of the informational packet for complete safety and hazard information.

## Valley Rural Utility Company

Kirk Seeling, District Manager

144 Bowers Avenue

Hillsboro, OH 45133

Phone 888-863-0032 Ext. 405

Email: [kseeling@utilitypipelineltd.com](mailto:kseeling@utilitypipelineltd.com)

### PUBLIC AWARENESS SAFETY MESSAGE

Natural gas is an extremely safe form of energy and is transported to industrial, commercial and residential customers by buried pipelines. Natural gas pipelines are built and operated in accordance with State and Federal Safety Codes. Pipelines are a reliable and safe method to transport natural gas.

Homeowners and Excavators are required by law to "call before you dig". Always call 811 before you dig. It is a free call and there is no cost to the homeowner to have underground utilities located. You are required to call at least 48 hrs in advance of digging in Ohio and Indiana, 72 hrs in advance in Pennsylvania. The 811 number is good everywhere. The utility companies will mark the underground facilities with paint and flags. You are required to hand dig test holes carefully to determine the exact location and depth of the buried utility. Damage to natural gas lines may cause leakage resulting in a fire or an explosion. The homeowner owns the gas service line from the property line to the house. Any damage to this line will be the responsibility of the homeowner.

Federal Regulation #192.16 requires that we notify you to exercise diligence regarding underground or buried gas piping. Buried pipe may be subject to leakage and/or corrosion (corrosion may occur on metallic pipe) and could potentially be subject to hazards if not maintained. Remember the gas line from the main at your property line (the service line) and all gas pipe downstream of the gas meter belongs to you the homeowner. The homeowner is responsible for the maintenance and operation of this portion of the gas line. The gas company does not own the service line but will locate the service line as a result of a one call request. The gas company does not own piping downstream of the meter and will not maintain or locate fuel lines. Commercial plumbers and/or heating contractors may be contacted if and when gas fuel lines need attention.

Contact your gas provider, the fire department or 911 if you suspect or discover a gas leak. If the leak is inside your home, you should leave the residence and make the telephone call from outside the home or from a neighbor's telephone.

- **Do not try to repair the leak yourself.**
- **Do not use anything that might create a spark including...**
  - light switches
  - electric doorbells
  - telephones
- **Do not smoke.**
- **Never try to extinguish a gas fire.**

Natural gas has a chemical additive that gives it a familiar "rotten egg" odor; however smelling natural gas is not the only method of detecting a gas leak. A gas leak may be indicated by observing dirt blowing on the ground, bubbling in a water puddle or an unusual area of dead vegetation. You may also hear a hissing sound.

The gas company works with emergency responders and state and local agencies to prevent and prepare for emergencies. We maintain up-to-date operations and maintenance procedures that are made available to local and state authorities. Gas companies are required to perform pressure tests on pipelines before they are put in service. Federal codes require periodic leak surveys to locate leaks so they may be repaired before they become hazardous.

If you suspect the presence of carbon monoxide (CO) in your home, call 911, open windows, and, if necessary, leave your residence. The presence of CO is an indication of a malfunctioning gas, propane, or wood-burning appliance. It is not caused by a gas leak. Make sure your equipment is in good working order and properly vented. Check flues and chimneys to be sure they are clean and clear of debris. Common symptoms include: dizziness, shortness of breath, headaches, confusion, nausea, and fainting.

Each natural gas service is equipped with a meter which serves the customer.

### EMERGENCY CONTACT:

1-888-784-6160

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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#### INDIANA

#### COUNTIES OF OPERATION:

Dearborn

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

The meter is owned by the gas company. In an emergency the gas to any house can be shut off at the meter.

Gas meters must be kept free from obstructions, such as trees and shrubs, to provide access to the meter for meter reading, maintenance, or in the event of an emergency. If the gas company cannot access your meter, it may result in high estimates or a disruption in your gas service.

**Do not hang garden hoses or tie dogs to the gas meter piping. The stress may cause the pipe fittings to leak and become hazardous.**

**The Emergency Number listed below is for emergencies only.** Our emergency dispatchers cannot access account information or deal with billing issues.

For additional natural gas safety information visit:

[www.safegasohio.org](http://www.safegasohio.org)

[www.utilitypipelineltd.com](http://www.utilitypipelineltd.com)

For a list of pipeline operators in your area go to [www.npms.rspa.dot.gov](http://www.npms.rspa.dot.gov)

Natural Gas Emergency

1-888-784-6160

Customer Gas Service

1-888-863-0032



**Know what's below.  
Call before you dig.**





**Vector Pipeline™**

915 N. Eldridge Parkway, Suite 1100

Houston, TX 77079

Public Awareness: 1-888-293-7867

Email: [uspublicawareness@vector-pipeline.com](mailto:uspublicawareness@vector-pipeline.com)

Website: [www.vector-pipeline.com](http://www.vector-pipeline.com)

Life takes energy: to heat our homes, to feed our families, to fuel our vehicles. Enbridge connects people to the energy they need to help fuel their quality of life.

In the United States alone, more than two million miles of pipelines deliver petroleum and natural gas products. Every year, Enbridge invests in the latest technology and training to meet the high environmental and safety standards our neighbors expect, and to keep pipelines the safest, most efficient and most reliable way to move energy resources.

#### Call or click before you dig

**811** and **ClickBeforeYouDig.com** are free services designed to keep you safe when digging. Calling or clicking is always the safest option anytime you are moving dirt. At least two to three business days before your project (depending on state law), simply call 811 or visit **[www.ClickBeforeYouDig.com](http://www.ClickBeforeYouDig.com)** with important details about your work, including:

- The type of work you'll be doing and a description of the area
- The date and time your project will begin
- Your worksite's address, the road on which it's located and the nearest intersection
- Driving directions or GPS coordinates
- Within two to three business days, professional locators will mark underground utility lines—including pipelines (marked with yellow flags or paint)—so you can work around them, saving yourself from possible injury or property damage.

#### Pipeline location and markers

All pipeline markers provide the name of the pipeline operator, product being transported and a telephone number for reporting pipeline emergencies. These markers should never be used as a

#### Emergency responder education program

Enbridge offers a free online education program to provide public safety and local public officials with the information needed to safely and effectively respond to a pipeline emergency. This program focuses on information specific to the disciplines of firefighting, law enforcement, 9-1-1 dispatch, emergency medical services, emergency management and local government. Additionally, course completion may count for state-level continuing education (CE) credits. Register for the training at **[www.mypipelinetraining.com](http://www.mypipelinetraining.com)**.

reference for a pipeline's exact location. You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at **<https://www.npms.phmsa.dot.gov>**.



#### What if there is an emergency?

Enbridge facilities are designed to be quickly isolated with block valves for rapid containment in the event of an emergency. We have pre-arranged plans with local emergency personnel and periodically conduct emergency drills with these groups.

#### EMERGENCY CONTACT:

**1-888-427-7777**

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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#### INDIANA

#### COUNTIES OF OPERATION:

Lake	Porter
LaPorte	St. Joseph

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

#### Incident Command System

Enbridge utilizes the Incident Command System (ICS) for managing a response to an emergency.

The ICS organizational structure is designed to coordinate with other responding agencies and to include those agencies inside a unified Command Post for a coordinated response.

#### In the event of an emergency

1. Abandon any equipment being used in or near the area, moving upwind of the product release
2. Warn others to stay away
3. **If emergency services have not been notified, call 911 and then call the 24-hour pipeline emergency number for your area**
4. Follow instructions given to you by local emergency responders and Enbridge

#### Actions Specific to Emergency Officials

1. Secure the site and determine a plan to evacuate or shelter in place.
2. Monitor for hazardous atmospheres
3. Control and redirect traffic as needed
4. Provide immediate access to Enbridge Pipeline representatives
5. Implement your local emergency plan





**Vermillion Rise Mega Park**  
 1051 W. Indiana Avenue  
 Hillsdale, IN 47854  
 Website: [www.vermillionrise.com](http://www.vermillionrise.com)

## ABOUT VERMILLION RISE

The Vermillion Rise Mega Park is owned and operated by the Newport Chemical Depot Reuse Authority (NeCDRA). The Reuse Authority is a local government entity created under Indiana Code Citation 36-7-30 Chapter 30 – Reuse of Federal Military Bases. See link to code citation for reference.

<http://iga.in.gov/legislative/laws/2018/ic/titles/036/#36-7-30>.



**Know what's below.  
 Call before you dig.**



## EMERGENCY CONTACT:

**1-765-245-2415**

## PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971 115

## INDIANA

## COUNTIES OF OPERATION:

Vermillion/Only Vermillion Rise Property

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



12920 Bell Road  
Lemont, IL 60439  
Public Awareness: 1-866-432-4960  
Email: [PublicAwareness@buckeye.com](mailto:PublicAwareness@buckeye.com)  
Website: [www.westshorepipeline.com](http://www.westshorepipeline.com)  
PA Website: [buckeye.com/public-awareness](http://buckeye.com/public-awareness)  
or scan QR code to the right



## ABOUT WEST SHORE PIPE LINE

West Shore Pipe Line Company is a common carrier petroleum pipeline system that originates in the Chicago area and extends north to Green Bay, Wisconsin and west and then north to Madison, Wisconsin. The 650 mile pipeline system transports refined petroleum products to markets in northern Illinois and Wisconsin from the greater Chicago area.

To learn more about West Shore Pipe Line, log on to [www.westshorepipeline.com](http://www.westshorepipeline.com). To view the approximate location of pipelines in your area, visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov). For general information about pipelines, visit [www.pipeline101.com](http://www.pipeline101.com).

## COMMITMENT TO HEALTH, SAFETY, AND THE ENVIRONMENT

West Shore Pipe Line is committed to preventing hazards to the public, to the environment, and to West Shore Pipe Line's facilities. West Shore Pipe Line utilizes various programs to ensure the safety of its pipelines. Our control center operates 24 hours a day, 7 days a week monitoring our pipeline leak detection system. Our Integrity Management Program consists of corrosion control, risk engineering, geographic information systems, and pipeline inspection.

We also perform pipeline patrols and various other inspections. Our Public Awareness Program is designed to establish communications and provide information necessary to help the public understand that pipelines are the major transportation system for petroleum products and natural gas in the United States, how pipelines function, and the public's responsibilities to help prevent damage to pipelines. Accordingly, heightened awareness and a better understanding by the public of West Shore's pipeline operations will supplement and enhance our current maintenance, operations, and safety policies and procedures. For more information about these programs, please visit West Shore Pipe Line's

website listed above or call **West Shore Pipe Line's non-emergency Public Education number at 866-432-4960.**

## EMERGENCY RESPONSE

Since pipelines are the safest and most efficient method of transporting petroleum products, pipeline incidents are rare. West Shore Pipe Line appreciates the hard work and effort of the many emergency responders that may be involved in helping us return the community to normal in the event of an incident. In an emergency, West Shore Pipe Line may utilize the Incident Command System during a response to a pipeline incident. The following are examples of critical tasks would need to be considered during a pipeline release:

- Public Safety / Evacuation
- Responder Safety
- Traffic Control
- Vapor Suppression
- Site Security
- Firefighting
- Product Containment

Federal regulations require specific qualifications to operate pipeline equipment; therefore, West Shore Pipe Line employees will perform these duties. DO NOT attempt to operate any pipeline equipment, such as valves, because doing so could make the situation worse.

Additional information on how to respond to incidents involving pipelines is available by contacting West Shore Pipe Line or by obtaining training materials from the National Association of State Fire Marshals' sponsored Pipeline Emergencies Program. This training can be found at <https://nasfm-training.org/pipeline/>.

## WEST SHORE PIPE LINE'S RESPONSE IN AN EMERGENCY

West Shore Pipe Line is engaged in constant activity to maintain safe pipeline operations. In the event of a pipeline release, West Shore Pipe Line will take the following steps to ensure public safety and protect the environment:

## EMERGENCY CONTACT:

**1-888-625-7310**

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Diesel Fuel	1202/1993	128
Fuel Oil	1202/1993	128
Gasoline	1203	128
Turbine Fuel	1202/1993	128

### INDIANA COUNTIES OF OPERATION:

Lake

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



**Know what's below.  
Call before you dig.**

- Shut down the pipeline
- Close valves to isolate the problem
- Identify hazardous areas
- Dispatch personnel to the scene
- Excavate and repair the damaged pipeline
- Work with emergency responders and the public in the affected area.

West Shore Pipe Line's emergency response plan is available upon request.



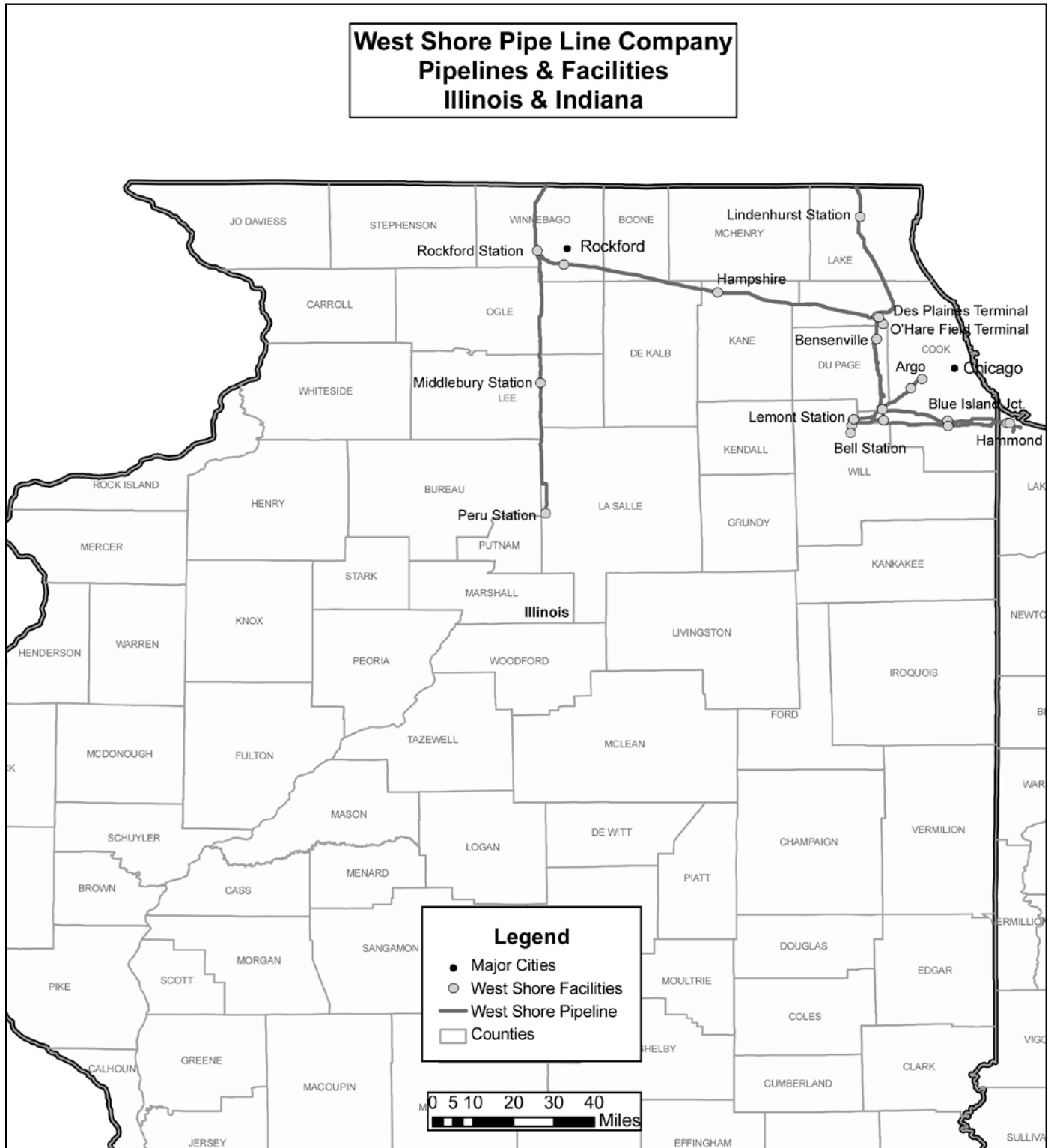
## ACTIVITY ON THE RIGHT OF WAY

### Always be sure to contact 811 before any digging activities occur.

Accidental damage caused by excavation, construction, farming activities, and homeowner projects is one of the greatest threats to pipeline safety. For more information on safe

digging, see [www.call811.com](http://www.call811.com). If you hit a pipeline, you must report it to the pipeline operator. Even if damage looks minor or nonexistent, it is critical that the operator inspect the pipeline. A minor scratch, scrape, gouge, or dent to the pipeline or coating has the potential to cause a safety issue in the future. Also, if you see suspicious activity on or near

the pipeline right of way, immediately notify your local law enforcement agency. Lastly, if you see power lines down on or near West Shore's pipeline right of way, immediately call West Shore Pipe Line's emergency number listed on this page. Electricity discharging to the ground can damage buried pipelines.





**In Case of Emergency: 888-337-5004**

Connect with us!  
 Twitter: @wolverinepipe  
 Facebook: @WolverinePipeLine

Headquarters  
 8075 Creekside Drive, Suite 210  
 Portage, MI  
 Phone: 269-323-2491  
 she@wplco.com  
 Website: www.wolverinepipeline.com

## ABOUT WOLVERINE PIPE LINE CO.

Wolverine Pipe Line Co. (Wolverine) is a transportation service company, headquartered in Portage Michigan and incorporated in 1952. Wolverine transports liquid petroleum products through 700+ miles of active steel pipelines through three states; connecting Chicago refineries to terminals in northwest Indiana and Michigan.

## COMMITMENT TO SAFETY, HEALTH AND THE ENVIRONMENT

Wolverine strives to conduct its business in a manner that protects the environment and the safety and health of the public, emergency responders, customers & employees. We are committed to continuous efforts to identify and eliminate safety risks associated with our operations.

As your neighbor, Wolverine works hard to operate in a safe and environmentally responsible manner. We adhere to all applicable environmental, construction and pipeline design regulations and apply industry standards where laws or regulations do not exist.

## SIGNS OF A PIPELINE LEAK

The following are indications of a possible pipeline leak:

- Brown or discolored vegetation
- Dirt being blown into the air
- Sheen on water surfaces
- Fire at or below ground level
- Stains or pools of hydrocarbons not usually present
- Continuous bubbling in water
- An unusual hissing or roaring noise
- An unusual odor such as gasoline, oil, or sulfur

## EMERGENCY RESPONSE ACTIONS

In the event of an emergency, Wolverine would take the following actions:

- Shut down and isolate the pipeline by closing valves
- Dispatch trained personnel to the scene
- Work with emergency responders and the public in the affected area
- Contain and remove released product

## PRIORITIES FOR MANAGING A PIPELINE INCIDENT

- Safety First – Consider your safety and the safety of the public.
  - Shut down motor vehicles and remove ignition sources from the area
  - Establish a safe perimeter around the incident site
  - Stay upwind or uphill
  - Only enter hazardous area if you are properly trained and equipped
- Isolate the area and size up the incident
  - Secure the site
  - Establish hot, warm, and cold zones
  - Establish security
- Identify the operator
  - Look for pipeline markers
- Contact the Operator
  - Exchange location, nature of the problem, and a telephone number at which someone can be reached

## WOLVERINE STATE SPECIFIC CONTACTS

Area Office	Phone
Niles Field Office .....	269-683-6305
Portage HQ.....	269-323-2491
Freedom Field Office.....	517-784-3393
Alma Field Office .....	989-463-1976
Hammond Field Office.....	219-844-0355

## EMERGENCY CONTACT: 1-888-337-5004

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Diesel Fuel	1993	128
Gasoline	1203	128

### INDIANA COUNTIES OF OPERATION:

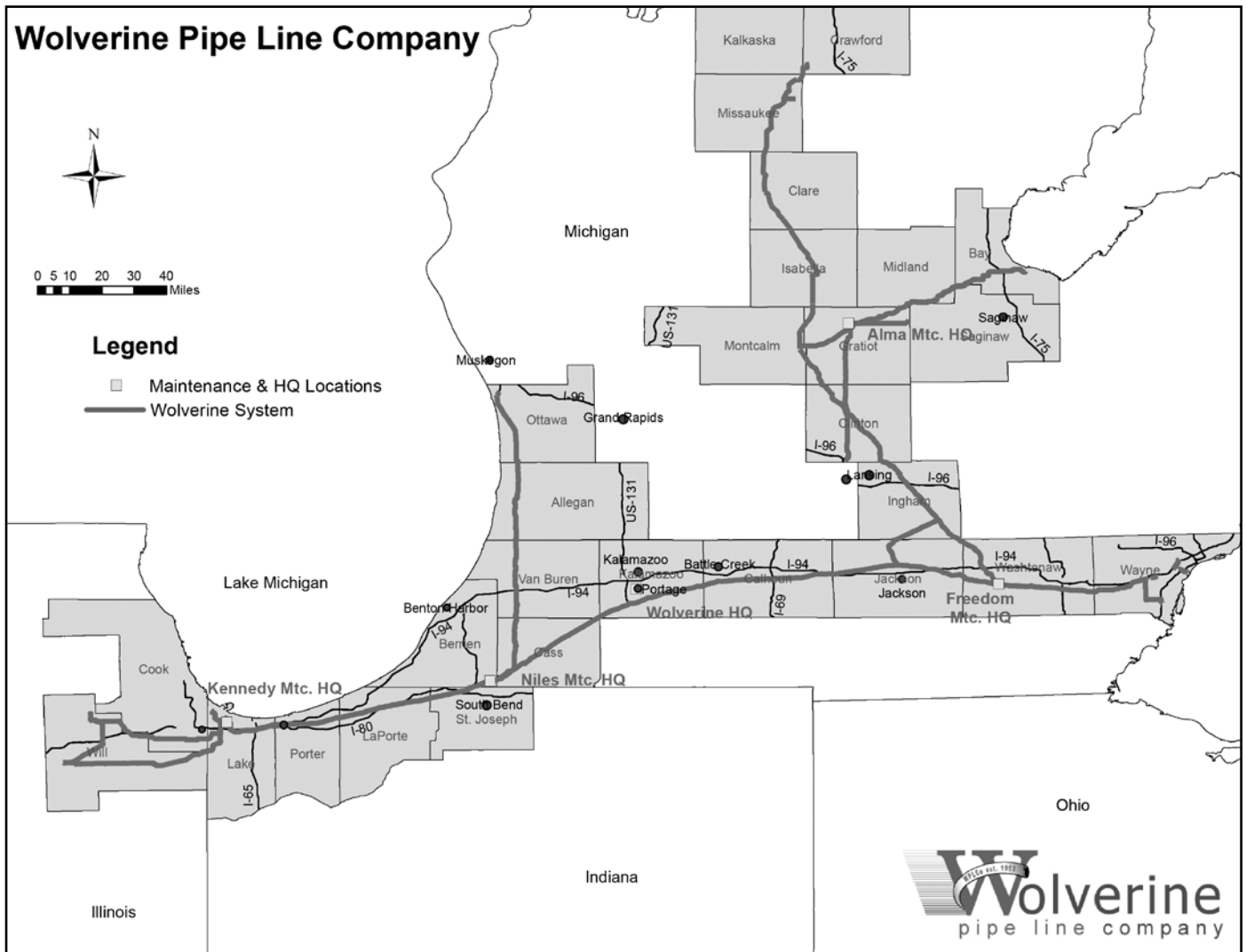
Lake	Porter
LaPorte	St. Joseph

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## PIPELINE MARKERS

Pipeline markers are located along the right of way, at road intersections, waterways, railroad crossings, and all above ground facilities. These signs identify the approximate location of the pipeline and specify the type of product, operator, and emergency contact information.





### Community Awareness through Interaction: The Wolverine PIPE Program

In early 2010, Wolverine Pipe Line Company launched a new and innovative program aimed at educating and enhancing relationships with every community and key stakeholders along Wolverine's 700+ miles of underground steel pipeline. Since then we have visited over 100 communities across Michigan, Indiana & Illinois.

Wolverine's community outreach program is called the Partners in Pipeline Education or PIPE. Through the PIPE Program, we make personal connections to the local Fire Departments, Police Departments, Emergency Management Personnel, Government Officials and other stakeholders with whom we work with for normal operation and maintenance activities and in case of an actual emergency.

If you are interested in scheduling a PIPE Presentation, contact us today at [pipeprogram@wplco.com](mailto:pipeprogram@wplco.com).

### Partners In Pipeline Education



Wolverine Pipe Line Company

### **Emergency Response Plans for Gas and Hazardous Liquid Pipeline Operators**

Federal regulations for both gas and hazardous liquid pipelines require operators to have written procedures for responding to emergencies involving their pipeline facility. Because pipelines are often located in public space, the regulations further require that operators include procedures for planning with emergency and other public officials to ensure a coordinated response. Please contact your local pipeline operators for information regarding their company specific emergency response plan.

#### **Natural Gas**

Each operator shall establish written procedures to minimize the hazard resulting from a gas pipeline emergency. At a minimum, the procedures must provide for the following:

- Receiving, identifying, and classifying notices of events which require immediate response by the operator.
- Establishing and maintaining adequate means of communication with appropriate fire, police, and other public officials.
- Prompt and effective response to a notice of each type of emergency, including the following:
  1. Gas detected inside or near a building.
  2. Fire located near or directly involving a pipeline facility.
  3. Explosion occurring near or directly involving a pipeline facility.
  4. Natural disaster.
- The availability of personnel, equipment, tools, and materials, as needed at the scene of an emergency.
- Actions directed toward protecting people first and then property.
- Emergency shutdown and pressure reduction in any section of the operator's pipeline system necessary to minimize hazards to life or property.
- Making safe any actual or potential hazard to life or property.
- Notifying appropriate fire, police, and other public officials of gas pipeline emergencies and coordinating with them both planned responses and actual responses during an emergency.
- Safely restoring any service outage.
- Each operator shall establish and maintain liaison with appropriate fire, police, and other public officials to:
  1. Learn the responsibility and resources of each government organization that may respond to a gas pipeline emergency;
  2. Acquaint the officials with the operator's ability in responding to a gas pipeline emergency;
  3. Identify the types of gas pipeline emergencies of which the operator notifies the officials; and
  4. Plan how the operator and officials can engage in mutual assistance to minimize hazards to life or property.

*\*Reference 49 CFR 192.615*

#### **Hazardous Liquids**

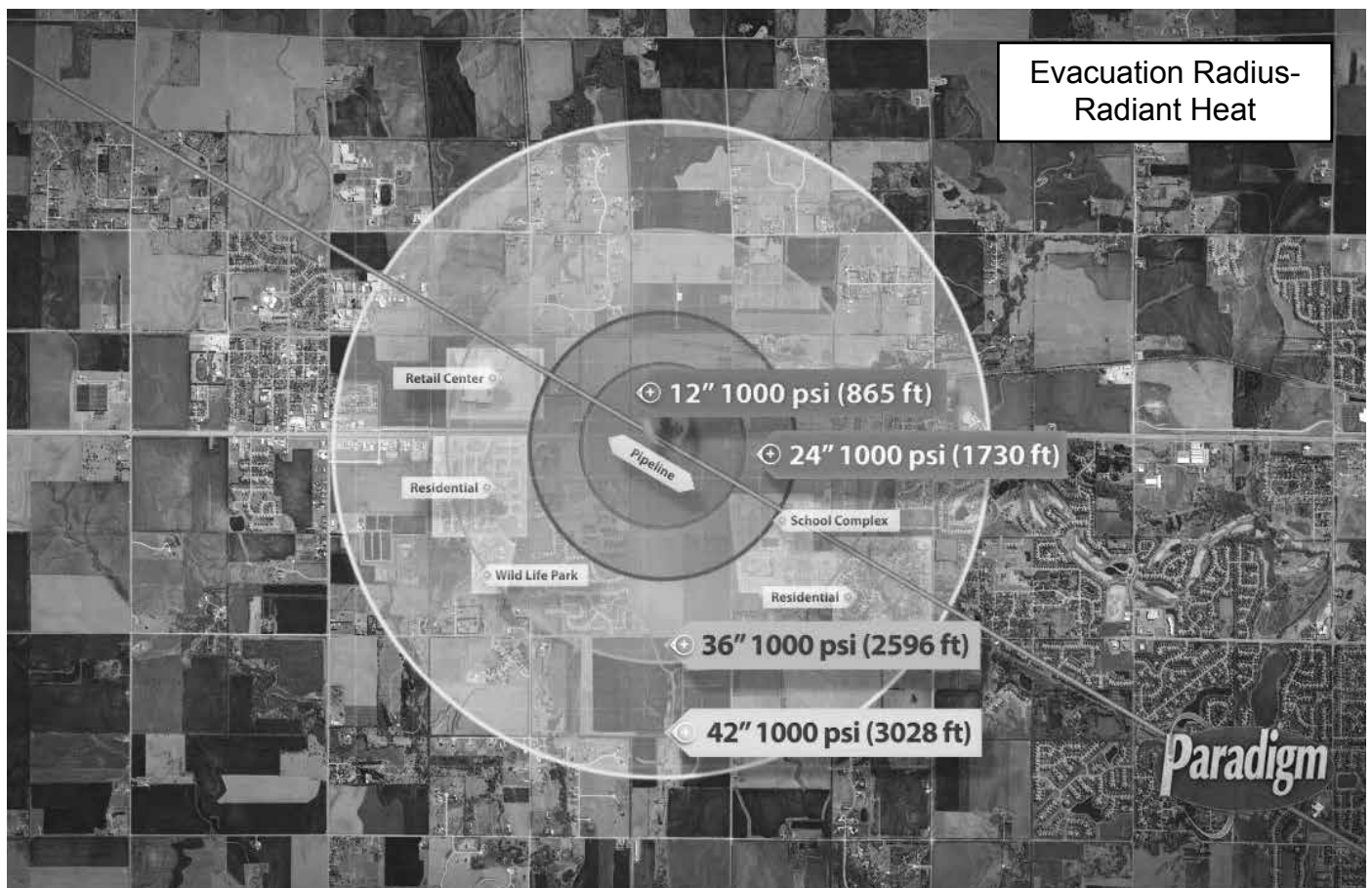
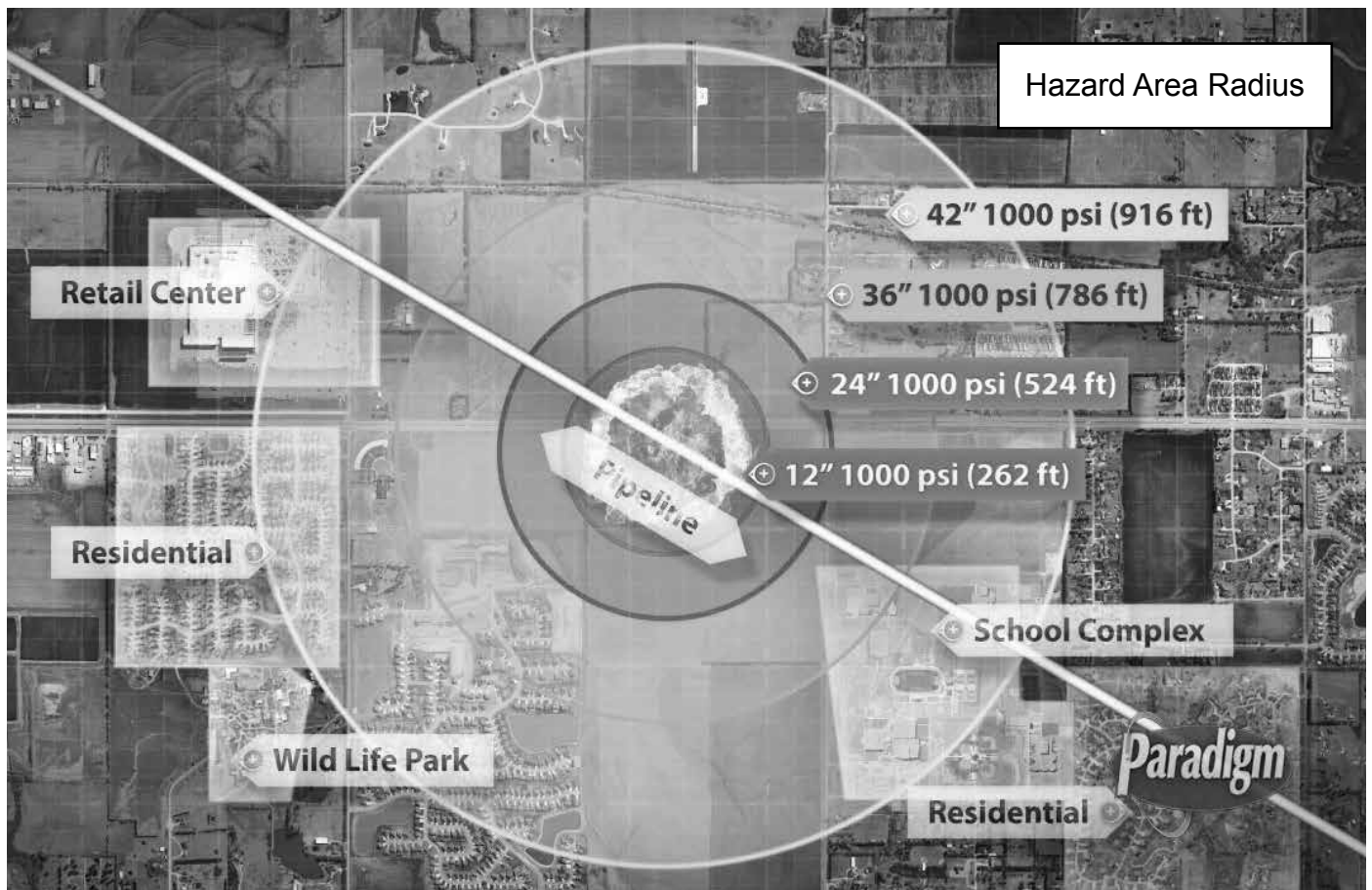
**(a) General:** Each operator shall prepare and follow for each pipeline system a manual of written procedures for conducting normal operations and maintenance activities and handling abnormal operations and emergencies. This manual shall be reviewed at intervals not exceeding 15 months, but at least once each calendar year, and appropriate changes made as necessary to insure that the manual is effective. This manual shall be prepared before initial operations of a pipeline system commence, and appropriate parts shall be kept at locations where operations and maintenance activities are conducted.

**Emergencies.** The manual required by paragraph (a) of this section must include procedures for the following to provide safety when an emergency condition occurs:

- Receiving, identifying, and classifying notices of events which need immediate response by the operator or notice to fire, police, or other appropriate public officials and communicating this information to appropriate operator personnel for corrective action.
- Prompt and effective response to a notice of each type emergency, including fire or explosion occurring near or directly involving a pipeline facility, accidental release of hazardous liquid or carbon dioxide from a pipeline facility, operational failure causing a hazardous condition, and natural disaster affecting pipeline facilities.
- Having personnel, equipment, instruments, tools, and material available as needed at the scene of an emergency.
- Taking necessary action, such as emergency shutdown or pressure reduction, to minimize the volume of hazardous liquid or carbon dioxide that is released from any section of a pipeline system in the event of a failure.
- Control of released hazardous liquid or carbon dioxide at an accident scene to minimize the hazards, including possible intentional ignition in the cases of flammable highly volatile liquid.
- Minimization of public exposure to injury and probability of accidental ignition by assisting with evacuation of residents and assisting with halting traffic on roads and railroads in the affected area, or taking other appropriate action.
- Notifying fire, police, and other appropriate public officials of hazardous liquid or carbon dioxide pipeline emergencies and coordinating with them preplanned and actual responses during an emergency, including additional precautions necessary for an emergency involving a pipeline system transporting a highly volatile liquid.
- In the case of failure of a pipeline system transporting a highly volatile liquid, use of appropriate instruments to assess the extent and coverage of the vapor cloud and determine the hazardous areas.
- Providing for a post accident review of employee activities to determine whether the procedures were effective in each emergency and taking corrective action where deficiencies are found.

*\*Reference 49 CFR 195.402*





## NENA Pipeline Emergency Operations - Call Intake Checklist

In accordance with NENA Pipeline Emergency Operations Standard/Model Recommendation NENA 56-007 (<https://www.nena.org/?page=PipelineEmergStd>)

### GOALS FOR INITIAL INTAKE:

1. Obtain and Verify Incident Location, Callback and Contact Information
2. Maintain Control of the Call
3. Communicate the Ability to HELP the Caller
4. Methodically and Strategically Obtain Information through Systematic Inquiry to be Captured in the Agency's Intake Format
5. Recognize the potential urgency of situations involving the release of dangerous gases or liquids related to pipelines or similar events of this nature and immediately begin the proper notifications consistent with agency policy
6. Perform all Information Entries and Disseminations, Both Initial and Update

### FIRST RESPONSE CALL INTAKE CHECKLIST

The focus of this Standard is on the first minute of the call intake process. Actions taken during this time frame significantly impact the effectiveness of the response and are critical to public safety.

The following protocol is intended as a solid framework for call intake, but should not in any manner rescind or override agency procedures for the timing of broadcasts and messaging.

These procedures are established as recommended practices to consider with existing agency policy and procedure to ensure the most swift and accurate handling of every incident involving the release of dangerous gases or hazardous liquids.

All information should be simultaneously entered, as it is obtained by the telecommunicator, into an electronic format (when available) that will feed/populate any directed messages which will be sent to emergency responders in conjunction with on-air broadcasts.

#### **Location:**

Request exact location of the incident (structure addresses, street names, intersections, directional identifiers, mile posts, etc.) and obtain callback and contact information.

#### **Determine Exactly What Has Happened:**

Common signs of a pipeline leak are contained in Table 1 below. If any of these conditions are reported, THIS IS A PIPELINE EMERGENCY.

**TABLE 1**  
**Common Indications of a Pipeline Leak**

Condition	Natural Gas (lighter than air)	LPG & HVL (heavier than air)	Liquids
An odor like rotten eggs or a burnt match	X	X	
A loud roaring sound like a jet engine	X	X	
A white vapor cloud that may look like smoke		X	
A hissing or whistling noise	X	X	
The pooling of liquid on the ground			X
An odor like petroleum liquids or gasoline		X	X
Fire coming out of or on top of the ground	X	X	
Dirt blowing from a hole in the ground	X	X	
Bubbling in pools of water on the ground	X	X	
A sheen on the surface of water		X	X
An area of frozen ground in the summer	X	X	
An unusual area of melted snow in the winter	X	X	
An area of dead vegetation	X	X	X

From April Heinze at NENA October 2022

A recent change made at the federal level will begin to impact your Emergency Communications Center (ECC) very soon. In April 2022, the Pipeline and Hazardous Materials Safety Administration (PHMSA), a subset of the National Highway Traffic Safety Administration (NHTSA), updated a rule for Pipeline Operators. The rule went into effect on October 5, 2022. The PHMSA rule is 49 CFR § 192.615(a)(8) and § 195.402(e)(7). It requires pipeline operators to contact the appropriate PSAP immediately upon notification of a potential rupture. The rule specifies the following:

**A Notification of Potential Rupture** is an observation of any unanticipated or unexplained:

- Pressure loss outside of the pipeline's normal operating pressure
- Rapid release of a large volume of a commodity (e.g., natural gas or hazardous liquid)
- Fire or explosion in the immediate vicinity

ECCs will begin to receive calls from pipeline operators for situations that may not be dispatchable. Of the three potential rupture notifications, the "pressure loss outside of the pipeline's normal operating pressure" will be the most difficult for responders to locate and mitigate. The operators will contact the ECC at the same time they are sending a technician to check the potential problem and determine the actual location. Many pipeline segments span an extensive area that could cross multiple ECC and Fire Department boundaries. Based on recent discussions with pipeline operators, they will call ECCs to fulfill the rule requirements to place the ECC on standby for a potential problem. They also want the ECC to contact them if the ECC receives any calls that may confirm there is a problem.

PHMSA and pipeline operators lack an understanding of local ECC and first responder policies and procedures. Some pipeline operators have already sent letters to ECCs that serve the areas their pipeline infrastructure is located. It does not appear that PHMSA engaged the ECC community before adopting the rule, nor have they communicated this information to the responder community.

So, what does this mean for your ECC? ECCs are responsible for intaking information and dispatching appropriate resources. They are not in the habit of intaking details of a potential emergency and doing nothing with it. To do nothing creates liability issues for your ECC. ECC Managers should work with local Fire Departments to develop local policy regarding handling these calls. The policy will need to address whether to hold the information until further information is provided from the pipeline operator or, if a dispatch is to be made, what resources need to be sent. The policy should also address how to properly notify the pipeline operator if the ECC or responders discover that a potential rupture is, in fact, an actual rupture. ECC management should incorporate pipeline maps into their local GIS systems or maintain a map easily accessible to call-takers of the pipeline infrastructure within their jurisdiction. PHMSA has a pipeline mapping system that ECCs can use, <https://www.npms.phmsa.dot.gov/>. In addition, the ECC should consider specific questions within their call intake guides.

Specific Questions that ECCs may want to incorporate for potential rupture situations include:

1. What commodity might be leaking, and how severe does the potential leak appear?
2. What is the point-to-point location span of the potential rupture?
3. Is any special equipment needed for responders to mitigate the potential problem?

To comply with the new PHMSA rule, pipeline operators must contact ECCs reliably. Some pipeline operators are local or regional companies with existing relationships with the ECCs in their area. However, many pipeline operators serve a large geographic area and may not have established relationships with every ECC within their service area. Those pipeline operators may utilize the NENA Enhanced PSAP Registry and Census (EPRC) to obtain PSAP contact information. NENA strongly encourages you to verify the accuracy of your PSAP's contact information in the EPRC database. ECC 24/7/365 emergency contact number(s) should be 10-digit lines answered as quickly as possible. Callers should not be required to interact with a phone tree or wait on hold if possible. Access to the EPRC is free for ECCs. To learn more and to request user accounts if you do not already use the EPRC, visit [nena.org/eprc](http://nena.org/eprc).

## Pipelines In Our Community

According to National Transportation Safety Board statistics pipelines are the safest and most efficient means of transporting natural gas and petroleum products, which are used to supply roughly two-thirds of the energy we use. These pipelines transport trillions of cubic feet of natural gas and hundreds of billions of ton/miles of liquid petroleum products in the United States each year.

This system is comprised of three types of pipelines: transmission, distribution and gathering. The approximately 519,000 miles of transmission pipeline\* transport products, including natural gas and petroleum products, across the country and to storage facilities. Compressor stations and pumping stations are located along transmission and gathering pipeline routes and help push these products through the line.

Approximately 2.2 million miles of distribution pipeline\* is used to deliver natural gas to most homes and businesses through underground main and utility service lines. Onshore gathering lines are pipelines that transport gas from a current production operation facility to a transmission line or main. Production operations are piping and equipment used in production and preparation for transportation or delivery of hydrocarbon gas and/or liquids..

\*mileage according to the Pipeline Hazardous Materials Safety Administration (PHMSA).

## Pipeline Markers

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way.



### PIPELINE MARKERS DISPLAY:

The material transported in the pipeline

The name of the pipeline operator

A telephone number where the operator can be reached in the event of an emergency


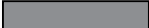

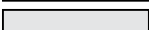




### MARKER INFORMATION

- Indicates area of pipeline operations
- May have multiple markers in single right-of-way
- May have multiple pipelines in single right-of-way
- DOES NOT show exact location
- DOES NOT indicate depth (*never assume pipeline depth*)
- DOES NOT indicate pipeline pressure

## Call Before You Dig

Statistics indicate that damage from excavation related activities is a leading cause of pipeline accidents. If you are a homeowner, farmer, excavator, or developer, we need your help in preventing pipeline emergencies.

1. Call your state's One-Call center before excavation begins - regulatory mandate as state law requires.
2. Wait the required amount of time.
3. A trained technician will mark the location of the pipeline and other utilities (private lines are not marked).
4. Respect the marks.
5. Dig with care.

American Public Works Association (APWA) Uniform Color Code	
	<b>WHITE</b> - Proposed Excavation
	<b>PINK</b> - Temporary Survey Markings
	<b>RED</b> - Electric Power Lines, Cables, Conduit and Lighting Cables
	<b>YELLOW</b> - Gas, Oil, Steam, Petroleum or Gaseous Materials
	<b>ORANGE</b> - Communication, Alarm or Signal Lines, Cables or Conduit
	<b>BLUE</b> - Potable Water
	<b>PURPLE</b> - Reclaimed Water, Irrigation and Slurry Lines
	<b>GREEN</b> - Sewers and Drain Lines

National One-Call Dialing Number:



Know what's below.  
**Call before you dig.**

For More Details Visit: [www.call811.com](http://www.call811.com)

## Signs Of A Pipeline Release

### SIGHT\*

- Liquid on the ground
- Rainbow sheen on water
- Dead vegetation in an otherwise green area
- Dirt blowing into the air
- White vapor cloud
- Mud or water bubbling up
- Frozen area on ground

\*Signs vary based upon product

### SMELL

- Odors such as gas or oil
- Natural gas is colorless and odorless
  - Unless Mercaptan has been added (*rotten egg odor*)

### OTHER - NEAR PIPELINE OPERATIONS

- Burning eyes, nose or throat
- Nausea

### SOUND

- A hissing or roaring sound

## What To Do If A Leak Occurs

- Evacuate immediately upwind
- Eliminate ignition sources
- Advise others to stay away
- **CALL 911** and the pipeline company – number on warning marker
  - Call collect if necessary
- Make calls from safe distance – not “hot zone”
- Give details to pipeline operator:
  - Your name
  - Your phone number
  - Leak location
  - Product activity
  - Extent of damage
- DO NOT drive into leak or vapor cloud
- DO NOT make contact with liquid or vapor
- DO NOT operate pipeline valves (*unless directed by pipeline operator*):
  - Valve may be automatically shut by control center
  - Valve may have integrated shut-down device
- Valve may be operated by qualified pipeline personnel only, unless specified otherwise
- Ignition sources may vary – a partial list includes:
  - Static electricity
  - Metal-to-metal contact
  - Pilot lights
  - Matches/smoking
  - Sparks from telephone
  - Electric switches
  - Electric motors
  - Overhead wires
  - Internal combustion engines
  - Garage door openers
  - Firearms
  - Photo equipment
  - Remote car alarms/door locks
  - High torque starters – diesel engines
  - Communication devices

## Pipeline Emergency

### **Call Gas Control Or Pipeline Control Center**

Use ***Pipeline Emergency Response Planning Information Manual*** for contact information  
Phone number on warning markers  
Use state One-Call System, if applicable

### **Control Center Needs To Know**

Your name & title in your organization  
Call back phone number – primary, alternate  
Establish a meeting place  
Be very specific on the location (*use GPS*)  
Provide City, County and State

### **Injuries, Deaths, Or Property Damage**

Have any known injuries occurred?  
Have any known deaths occurred?  
Has any severe property damage occurred?

### **Traffic & Crowd Control**

Secure leak site for reasonable distance  
Work with company to determine safety zone  
No traffic allowed through any hot zone  
Move sightseers and media away  
Eliminate ignition sources

### **Fire**

Is the leak area on fire?  
Has anything else caught on fire besides the leak?

### **Evacuations**

Primary responsibility of emergency agency  
Consult with pipeline/gas company

### **Fire Management**

**Natural Gas** – DO NOT put out until supply stopped  
**Liquid Petroleum** – water is NOT recommended;  
foam IS recommended  
Use dry chemical, vaporizing liquids, carbon dioxide

### **Ignition Sources**

Static electricity (*nylon windbreaker*)  
Metal-to-metal contact  
Pilot lights, matches & smoking, sparks from phone  
Electric switches & motors  
Overhead wires  
Internal combustion engines  
Garage door openers, car alarms & door locks  
Firearms  
Photo equipment  
High torque starters – diesel engines  
Communication devices – not intrinsically safe

## High Consequence Areas Identification\*

Pipeline safety regulations use the concept of “High Consequence Areas” (HCAs), to identify specific locales and areas where a release could have the most significant adverse consequences. Once identified, operators are required to devote additional focus, efforts, and analysis in HCAs to ensure the integrity of pipelines.

Releases from pipelines can adversely affect human health and safety, cause environmental degradation, and damage personal or commercial property. Consequences of inadvertent releases from pipelines can vary greatly, depending on where the release occurs, and the commodity involved in the release.

### **What criteria define HCAs for pipelines?**

Because potential consequences of natural gas and hazardous liquid pipeline releases differ, criteria for HCAs also differ. HCAs for natural gas transmission pipelines focus solely on populated areas. (Environmental and ecological consequences are usually minimal for releases involving natural gas.) Identification of HCAs for hazardous liquid pipelines focuses on populated areas, drinking water sources, and unusually sensitive ecological resources.

### **HCAs for hazardous liquid pipelines:**

- Populated areas include both high population areas (called “urbanized areas” by the U.S. Census Bureau) and other populated areas (areas referred to by the Census Bureau as a “designated place”).
- Drinking water sources include those supplied by surface water or wells and where a secondary source of water

supply is not available. The land area in which spilled hazardous liquid could affect the water supply is also treated as an HCA.

- Unusually sensitive ecological areas include locations where critically imperiled species can be found, areas where multiple examples of federally listed threatened and endangered species are found, and areas where migratory water birds concentrate.

### **HCAs for natural gas transmission pipelines:**

- An equation has been developed based on research and experience that estimates the distance from a potential explosion at which death, injury or significant property damage could occur. This distance is known as the “potential impact radius” (or PIR), and is used to depict potential impact circles.
- Operators must calculate the potential impact radius for all points along their pipelines and evaluate corresponding impact circles to identify what population is contained within each circle.
- Potential impact circles that contain 20 or more structures intended for human occupancy; buildings housing populations of limited mobility; buildings that would be hard to evacuate. (Examples are nursing homes, schools); or buildings and outside areas occupied by more than 20 persons on a specified minimum number of days each year, are defined as HCA's.

\* <https://primis.phmsa.dot.gov/comm/FactSheets/FSHCA.htm>

## Identified Sites\*

Owners and companies of gas transmission pipelines are regulated by the US Department of Transportation (DOT). According to integrity management regulations, gas pipeline companies are required to accept the assistance of local public safety officials in identifying certain types of sites or facilities adjacent to the pipeline which meets the following criteria:

- (a) A small, well-defined outside area that is occupied by twenty or more persons on at least 50 days in any twelve-month period (the days need not be consecutive). Examples of such an area are playgrounds, parks, swimming pools, sports fields, and campgrounds.
- (b) A building that is occupied by 20 or more persons on at least 5 days a week for 10 weeks in any 12 month period (the days and weeks need not be consecutive). Examples included in the definition are: religious facilities, office buildings, community centers, general stores, 4-H facilities, and roller rinks.
- (c) A facility that is occupied by persons who are confined, are of impaired mobility, or would be difficult to evacuate. Examples of such a facility are hospitals, schools, elder care, assisted living/nursing facilities, prisons and child daycares.

Sites within your jurisdiction will fit the above requirements, please go to [my.spatialobjects.com/admin/register/ISR](https://my.spatialobjects.com/admin/register/ISR) to provide this valuable information to pipeline companies.

\* 49 CFR §192.903.

### **IDENTIFIED SITE REGISTRY**

Pipeline operators need your help keeping people and property safe.

Identified Sites - locations where many people occupy an area near a pipeline asset or facility. These are places where people may gather from time to time for a variety of reasons.

Some of these sites are very difficult for companies to obtain without help from those with local knowledge of the area.

Please use the following website to gain secure access, so you can assist in identifying sites where people congregate in your community:

[my.spatialobjects.com/admin/register/ISR](https://my.spatialobjects.com/admin/register/ISR)

Pipeline operators are required by law to work with public officials who have safety or emergency response, or planning responsibilities that can provide quality information regarding identified sites.





## Maintaining Safety and Integrity of Pipelines

Pipeline companies invest significant time and capital maintaining the quality and integrity of their pipeline systems. Most active pipelines are monitored 24 hours a day via manned control centers. Pipeline companies also utilize aerial surveillance and/or on-ground observers to identify potential dangers. Control center personnel continually monitor the pipeline system and assess changes in pressure and flow. They notify field personnel if there is a possibility of a leak. Automatic shut-off valves are sometimes utilized

to isolate a leak. Gas transmission and hazardous liquid pipeline companies have developed supplemental hazard and assessment programs known as Integrity Management Programs (IMPs). IMPs have been implemented for areas designated as “high consequence areas” (HCAs) in accordance with federal regulations. Specific information about companies’ programs may be found on their company web sites or by contacting them directly.

## How You Can Help Keep Pipelines Safe

While accidents pertaining to pipeline facilities are rare, awareness of the location of the pipeline, the potential hazards, and what to do if a leak occurs can help minimize the number of accidents. A leading cause of pipeline incidents is third-party excavation damage. Pipeline companies are responsible for the safety and security of their respective pipelines. To help maintain the integrity of pipelines and their right-of-way, it is essential that pipeline and facility neighbors protect against unauthorized excavations or other destructive activities. You can help by:

- Being aware of any unusual or suspicious activities or unauthorized excavations taking place within or near the pipeline right-of-way or pipeline facility.
  - Develop contacts and relationships with pipeline company representatives, i.e. participate in mock drill exercises with your local pipeline company.
  - Share intelligence regarding targeting of national infrastructure, and specific threats or actual attacks against pipeline companies.

- Assist with security steps for pipeline facilities during heightened national threat levels, i.e., increased surveillance near facilities.
- Monitor criminal activity at the local level that could impact pipeline companies, and anti-government/pipeline groups and other groups seeking to disrupt pipeline company activities.
- Keeping the enclosed fact sheets for future reference.
- Attending an emergency response training program in your area.
- Familiarizing yourself and your agency with the Pipelines and Informed Planning Alliance (PIPA) best practices regarding land use planning near transmission pipelines.
- Completing and returning the enclosed postage-paid survey.
- Report to the pipeline company localized flooding, ice dams, debris dams, and extensive bank erosion that may affect the integrity of pipeline crossings.

## National Pipeline Mapping System (NPMS)

The National Pipeline Mapping System (NPMS) is a geographic information system created by the U.S. Department of Transportation (DOT), Pipeline and Hazardous Materials Safety Administration (PHMSA), Office of Pipeline Safety (OPS) in cooperation with other federal and state governmental agencies and the pipeline industry to provide information about companies and their pipelines. The NPMS web site is searchable by ZIP Code or by county and state, and can display a printable county map.

Within the NPMS, PHMSA has developed the Pipeline Integrity Management Mapping Application (PIMMA) for use by pipeline companies and federal, state, and

local government officials only. The application contains sensitive pipeline infrastructure information that can be viewed via internet browsers. Access to PIMMA is limited to federal, pipeline companies. PIMMA access cannot be given to any person who is not a direct employee of a government agency.

For a list of companies with pipelines in your area and their contact information, or to apply for PIMMA access, go to [npms.phmsa.dot.gov](http://npms.phmsa.dot.gov). Companies that operate production facilities, gas/liquid gathering piping, and distribution piping are not represented by NPMS nor are they required to be.

## Training Center

Supplemental training available for agencies and personnel that are unable to attend:

- Train as your schedule allows
- Download resources including pipeline operator specific information
  - Sponsoring pipeline operator contact information
  - Product(s) transported

- Submit Agency Capabilities Survey
  - Receive Certificate of Completion
- Visit <https://trainingcenter.pdigm.com/> to register for training



**PIPELINE DAMAGE REPORTING LAW AS OF 2007**

**H.R. 2958 Emergency Alert Requirements**

Any person, including a government employee or contractor, who while engaged in the demolition, excavation, tunneling, or construction in the vicinity of a pipeline facility;

- A. Becomes aware of damage to the pipeline facility that may endanger life or cause serious bodily harm or damage to property; or
  - B. Damages the pipeline facility in a manner that may endanger life or cause serious bodily harm or damage to property, shall promptly report the damage to the operator of the facility and to other appropriate authorities.
- 

**Websites:**

**Association of Public-Safety Communications Officials - International (APCO)**

[www.apcointl.org/](http://www.apcointl.org/)

**Common Ground Alliance**

[www.commongroundalliance.com](http://www.commongroundalliance.com)

**Federal Emergency Management Agency**

[www.fema.gov](http://www.fema.gov)

**Federal Office of Pipeline Safety**

[www.phmsa.dot.gov](http://www.phmsa.dot.gov)

**Government Emergency Telecommunications**

[www.dhs.gov/government-emergency-telecommunications-service-gets](http://www.dhs.gov/government-emergency-telecommunications-service-gets)

**Infrastructure Protection – NIPC**

[www.dhs.gov/national-infrastructure-protection-plan](http://www.dhs.gov/national-infrastructure-protection-plan)

**National Emergency Number Association**

<https://www.nena.org/?>

**National Fire Protection Association (NFPA)**

[www.nfpa.org](http://www.nfpa.org)

**National Pipeline Mapping System**

[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)

**National Response Center**

[www.nrc.uscg.mil](http://www.nrc.uscg.mil) or 800-424-8802

**Paradigm Liaison Services, LLC**

[www.pdigm.com](http://www.pdigm.com)

**United States Environmental Protection Agency (EPA)**

[www.epa.gov/cameo](http://www.epa.gov/cameo)

**Wireless Information System for Emergency Responders (WISER)**

[www.wiser.nlm.nih.gov](http://www.wiser.nlm.nih.gov)

**FOR MORE INFORMATION ON THE NASFM PIPELINE EMERGENCIES PROGRAM**

[www.pipelineemergencies.com](http://www.pipelineemergencies.com)

**FOR EMERGENCY RESPONSE INFORMATION, REFER TO DOT GUIDEBOOK.**

**FOR COPIES: (202) 366-4900**

[www.phmsa.dot.gov/hazmat/erg/emergency-response-guidebook-erg](http://www.phmsa.dot.gov/hazmat/erg/emergency-response-guidebook-erg)

Presenter/Contact Information:		Key Take-Aways:	
		✓	
		✓	
		✓	
		✓	
		✓	
Comments to Remember			
Questions to Ask			
New Concepts to Explore			

## Additional Notes



**Visit [indiana811.org](http://indiana811.org) to start using**

# SAFE DIGGING STARTS HERE

**STEP 1** **PLAN YOUR PROJECT**

**STEP 2** **CONTACT INDIANA811**

**STEP 3** **WAIT FOR THE MARKS**

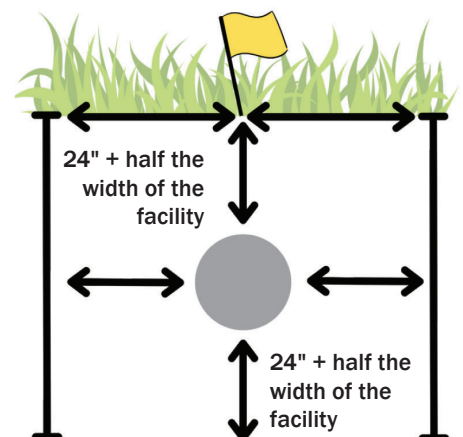
**STEP 4** **CONFIRM THE MARKS**

**STEP 5** **DIG WITH CARE**

<b>Tickets</b>		<b>N</b>	<b>Y</b>	<b>Y</b>	
Fax		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Online		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Mobile		<b>Y</b>	<b>Y</b>	<b>Y</b>	
<b>State Laws and Provisions</b>					
Statewide Coverage		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Civil Penalties		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Emergency Clause		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Mandatory Membership		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Excavator Permits Issued		<b>N</b>	<b>N</b>	<b>Y</b>	
Mandatory Remarks		<b>N</b>	<b>Y</b>	<b>Y</b>	
Positive Response		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Hand Dig Clause		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Damage Reporting		<b>Y</b>	<b>Y</b>	<b>Y</b>	
<b>Notification Exemptions</b>					
DOT		<b>N</b>	<b>Y</b>	<b>Y</b>	
Homesowner		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Railroad		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Agriculture		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Depth		<b>N</b>			
<b>Notifications Accepted</b>					
Damage		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Design		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Emergency Clause		<b>Y</b>	<b>Y</b>	<b>Y</b>	
Overhead		<b>N</b>			
Large Projects		<b>N</b>			
<b>Tolerance Zone</b>					
24" = 1/2 the width of the facility on all sides					



**2 FT plus half the width of  
the facility on all sides**





Indiana Pipeline Awareness Association

1.877.477.1162 • [www.inpaa.org](http://www.inpaa.org)